Annexure A – 2017 Organisational Performance



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2017 RBN Projects and Programmes in Line with Strategic Focus Areas

Education

*RAG Clarification:

Red: An SKPI will be red if the year-to-date targets of its directly contributing benefits and deliverables are missed by more than 25%.

Amber: An SKPI will be amber if the year-to-date targets of its directly contributing benefits and deliverables are missed by less than 25%.

Green: An SKPI will be green if the year-to-date targets of its directly contributing benefits and deliverables are attained or exceeded.

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Individual welfare: Acceptable living conditions for all people by improving individual quality of life	Access uplifting learning opportunities	% Alignment to RBN integrated, coordinated, efficacy strategy	alignment to RBN integrated, coordinated, efficacy strategy December 2016	Education Policy Development	Secretary of Traditional Governance	R420,000	Active	Structure in dealing with education matters and decisions to be made NOTE: Improved quality of Education in RBN	28 Mar 2017	Pending
and social wellbeing		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Maths programmes and Video	RBI	R2 100,000	To Start	Improve quality of teaching in RBN school	4 Oct 2017	Pending

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department /Entity	Budget	Status	Deliverable/Benefit /Comment	2017 Target	YTD Actual
Individual welfare: Acceptable living conditions for all people by improving	Access uplifting learning opportunities	Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	RBI Schools' performance	RBI	RO	Active	Overall grade 12 pass rate in RBN schools (%) Overall grade 7 pass rate in RBN schools (%)	70:100 (70%) 70:100 (70%)	1059:1163 (91%) 1299:1702 (76.3%)
improving individual quality of life and social wellbeing		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Maintenance of school Infrastructure and Safety & Security	RBI	RO	Active	Number of school inspection reports compiled NOTE: Well-maintained schools	1	Pending
		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Section 14, School Governance & Management Programme	RBI	RO	Active	Number of RBN representatives on each school governing body NOTE: Well- functioning School Governing Bodies and Management Teams	3	2
		% of 3-5 year olds in pre-school	28.55 % 3- 5yr/old population	Preschool Education/ECD Programme	RBI	R1,030,000	Active	Number of children enrolled in ECD programme	262	258
			had access to ECD	_				Number of ECD educators trained/ mentored	28	28

	December 2016					Number of Bafokeng employed on the ECD programme	36	36
% of the population with a post	5.78 % community had a post-	Student Services	RBI	R10,000,00 0	Active	Number of students awarded with financial support	146	146
matric qualification	matric qualification December 2016					Number of student repaying the student loan	NVR	NVR
Number of Bachelor Degree	23.79 % adults had a matric	Continuous Professional Teacher	RBI	R4,000,000	Active	Number of students enrolled for the course	NVR	NVR
Passes as % of overall pass rate	certificate December 2016	Development (CPTD) programme				Ratio of students completing the programme	NVR	NVR
Number of Bachelor	23.79 % adults had a	RBI Kitsong	RBI	R500,000	Active	Number of learners in Grade 8	58	58
Degree Passes as %	matric certificate					Number of learners in Grade 9	65	65
of overall pass rate	December 2016					Number of students in Grade 10	44	44
						Number of students in Grade 11	8	8
% of the population with a post matric	5.78 % community had a post-matric	RBI Post School: Phokeng Campus (Engineering)	RBI	R1,250,000	Active	Number of headcounts enrolled in Engineering N1 - N3	382	206
qualification	qualification December 2016					Ratio of students passing/completing the Engineering programme	70:100 (70%)	80:100 (80%)

% of the population with a post matric qualification	5.78 % community had a post-matric qualification	RBI Post School: Maile Campus (Construction)	RBI	R1,250,000	Active	Number of headcounts enrolled in Construction Related Programmes Ratio of students	466 50:100	413 Pending
	December 2016					passing/completing the Construction programme	(50%)	Č
% of the population with a post matric qualification	5.78 % community had a post-matric qualification	RBI Post School: Ananda Campus (Hospitality)	RBI	R1,250,000	Active	Number of headcount enrolled in the Hospitality Certificate Programme	74	74
	December 2016					Ratio of students passing/completing the Hospitality programme	70:100 (70%)	Pending
% of the population with a post matric qualification	5.78 % community had a post-matric qualification	RBI Post School: Tapologo Campus (Health Care)	RBI	R1,250,000	Active	Number of headcount enrolled Health care Certificate Programme	0	0
	December 2016					Ratio of students passing/completing the Health care programme	0:0	0:0
Number of Bachelor Degree	23.79 % adults had a matric	RBI Macharora Education Support	RBI	SLP	Active	Ratio of learners passing maths Ratio of learners	40:100 (40%)	55:75 (73%)
Passes as % of overall pass rate	certificate December 2016	Initiatives				passing science	42:100 (42%)	49:69 (71%)

% of 3-5 year	28.55 % 3-	RBI ECD Feeding	RBI	Not	Active	Number of ECDs	11	11
olds in pre-	5yr/old	Scheme		Reported		benefitting		
school	population					Number of learners	608	711
	had access to					fed across the RBN		
	ECD					Number of plates	291,720	126,135
	December					prepared		
	2016					NOTE: Improved		
						health and wellbeing		
						of learners		
Number of	23.79 %	Thethe Maths	RBI	Not	To Start	Percentage of	NVR	NVR
Bachelor	adults had a	Initiative (RBH)		Reported		learners taking		
Degree	matric					mathematics in Gr10		
Passes as %	certificate					Number of learners	NVR	NVR
of overall	December					in the		
pass rate	2016					grade obtaining		
						>50%		

Health

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Individual	Increase Baagi	% Alignment	100 %	Registration of	HSDS	R0	On hold	Enable RBN EMRS to	7 Dec	Pending
welfare:	life expectancy	to RBN	alignment to	Advanced life				charge for services	2015	
Acceptable		integrated,	RBN	support				rendered		
living		coordinated,	integrated,	certificate						
conditions for		efficacy	coordinated,							
all people by		strategy	efficacy							
improving			strategy							
individual			December							
quality of life			2016							
and social										
wellbeing										

Strategic Objectives	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Individual welfare: Acceptable living conditions for all people by	Increase Baagi life expectancy	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Primary health care programme	HSDS	Not Reported	Active	Total number of patients at clinics (incl. Mobile)	N/A	178,072
improving individual		% of households	72 % January 2011		HSDS	Not Reported	Active	Number of EMRS calls attended	5,240	2,586

quality of life and social wellbeing	who are reach-able within 30		Emergency Medical Rescue Services (EMRS)				Number of Patients conveyed by EMRS and PPT	5,760	3,263
	mins of post- disaster callout						Number of community members trained on basic emergency skills	120	113
	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Child immunization in RBN	HSDS	RO	Active	Number of immunisations in RBN	34,000	38,680
	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Psychological services Programme	HSDS	RO	Active	Psychological services: Number of patients and referrals from Bafokeng clinics, youth centre and Police station attended to	150	178
							Number of group sessions facilitated	N/A	
							Number of Psychological home visits conducted	20	19
	R-value of top-up healthcare services per	53 was the average life expectancy January 2011	Health Promotion Education	HSDS	RO	Active	Number of people targeted for Health education in community structures	34,500	73,536

person per year						Number of health awareness campaigns/events/ health activities facilitated in Bafokeng Nation	115	176
R-value of top-up healthcare services per person per	53 was the average life expectancy January 2011	EMRS in service training	HSDS	RO	Active	Number of EMRS and Bafokeng Health centre staff members trained or lectured	180	93
year						Number of mentoring sessions conducted (on the job mentoring)	120	67
						Number of emergency evacuation assimilation dry run facilitated in the community	24	6
R-value of top-up healthcare	53 was the average life expectancy	Managing Occupational Health Services	HSDS	RO	Active	Total Number of health screening done	N/A	7
services per person per year	January 2011	in RBN				Number of accidents and incidents reported in the working area	0	0
						Total number of health risk assessments done All RBN healthcare	0	7

R-value of top-up healthcar	average life	Managing Infection Prevention and	HSDS	R0	Active	Total patients for wound care RBN clinics	55	183
services person	•	Control within RBN clinics				Number of IPC audits done in all Bafokeng clinics	7	7
% of househol who are	72 % January 2011	Call Centre programme	HSDS	Not Reported	Active	Number of calls dispatched from the call centre	N/A	3386
reach-ab within 30 mins of p disaster callout						Total number of calls received at the call centre	N/A	7712

Land and Environment

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefi t Comment	2017 Target	YTD Actual
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	alignment to RBN integrated, coordinated, efficacy strategy December 2016	Land Policy Development	Secretary of Traditional Governance	RO	Active	Better governance of Bafokeng land	30 Jun 2017	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	alignment to RBN integrated, coordinated, efficacy strategy December 2016	Stand Allocation Workflow Update, Migration and Final Implementation	Infrastructure Maintenance	RO	Active	Number of stand allocation workflows developed NOTE: Archiving of stand allocation documents	1	Pending
		% of population linked to stand database	100 % of population linked to stand database in PULA December 2016	Alignment of GIS system with PULA Stand Data	Infrastructure Maintenance	RO	Active	Development of a new cadastre map that reflects reality	16 May 2017	Pending

A clean and	% of new	81 % of new	EIA for the	Land Use &	R2,500,00	Active	Allocation and	11 May	Pending
appealing	development	development	development of	Agriculture	0		preparation of	2017	
environment	with	with	new cemeteries				cemeteries		
	comprehensive	comprehensi							
	EIA reports	ve EIA							
		reports							
		December							
		2016							
	% of	27220	Phokeng and	Land Use &	R0	On hold	Improved waste	31 Jun	Pending
	households that	households/s	Tsitsing waste	Agriculture			management in	2017	
	receive weekly	tands from	transfer station				RBN		
	refuse removal	which waste	lease						
	services	is collected							
		December							
		2016							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Community welfare: Collaboratively building an inclusive traditional community of which we can	A clean and appealing environment	% of new development with comprehensive EIA reports	81 % of new development with comprehensi ve EIA reports December 2016	RBA Environmental Management Programme	Land Use & Agriculture	R760,000	Active	Number of EIA reports Reviewed NOTE: Ensuring a clean environment in the RBN	N/A	1
be proud		% of households that receive weekly	27220 households/	Collection of waste in the RBN	Infrastructure Maintenance	R11,000,000	Active	Number of stands from which waste is collected	19,671	19,671

An effective professional administration	refuse removal services % Alignment to RBN integrated, coordinated, efficacy strategy	stands December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December	Land monitoring programme	Protective Services	RO	Active	Number of non-compliance notices issued (Illegal land occupation) NOTE: Prevention of illegal use of RBN land	60	200
	% Alignment to RBN integrated, coordinated, efficacy strategy	2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Spatial Planning	Infrastructure Maintenance	RO	Active	Ratio of land applications evaluated and approved by the land committee Evaluation and approval of land use applications NOTE: Monitoring adherence to the RBN Masterplan	1:1 (100%)	14:14 (100%)
	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Archiving and updating of RBN buildings, stands and service drawings	Infrastructure Maintenance	RO	Active	Number of stands integrated on the existing RBN cadastral plans, realignment and subdivisions of stands Number of drawings sorted, scanned and archived	N/A N/A	28

								NOTE: Stored plans and drawings to make them readily available		
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Access to adequate housing; Productive land management	% of Bafokeng with access to residential land	22791 stands December 2016	Development Planning & Compliance	Infrastructure Maintenance	RO	Active	Number of business and residential stands allocated to Morafe NOTE: Compliance with Land Use Regulations and Bylaws (Including Building Regulations)	58	47

Economic development

Contributing projects and programmes

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department			Comment	Target	Actual
	Area	Indicator (SKPI)			/					
	(SKPA)				Entity					
Sustainability	Diversification	R-value of	R738 600 00	Focused	RBED	R3,740,000	Active	Number of trained	55	Pending
and growth:	of Lefatse-	turnover for	0.00 Rand	Approach -		(External		Bafokeng SMMEs		
Resecting our	based income	Bafokeng-based	value of	Enterprise		Funding)		(Individuals)		
resources as		business	procurement	Development				Number of SMMEs	10	Pending
intergeneratio			spend at	Phase 1				benefiting from the		
nal assets and			mines, RBA					project		
achieving			and RBI					NOTE: To develop		
inclusive			December					independent and		
growth and			2016					successful RBN		
full								SMMEs, both		
employment								nationally and		
in the long								international		
term		R-value of	R738 600 00	RBED Youth	RBED	R0	Active	People employed by	1500	Pending
		turnover for	0.00 Rand	SMME				local SMMEs		

Bafokeng-based business	value of procurement spend at mines, RBA and RBI December 2016	Development Plan				Number of SMMEs appointed (Youth SMME) NOTE: Development that will ensure that companies access opportunities and are ready for the market, and also	300	Pending
R-value of	R738 600 00	RBED/CCBSA	RBED	Not	Active	ensure that they improve their business acumen through relevant training and skills development programmes Number of Container	45	Pending
turnover for Bafokeng-based	0.00 Rand value of	Youth Entrepreneurship	KBED	Reported	Active	immersed for youth start-up businesses	45	Pending
business	procurement spend at mines, RBA and RBI December 2016	Programme				Number of youth trained in entrepreneurship	1000	Pending
R-value of turnover for Bafokeng-based business	R738 600 00 0.00 Rand value of procurement spend at mines, RBA and RBI	Tender for Coffee shop	RBED	RO	Active	Number of SMMEs appointed	2	Pending

R-value of turnover for Bafokeng-based business	December 2016 R738 600 00 0.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Establishment of mini market in RBN	Land and Agriculture	R420,000	Active	Number of Mini markets structure NOTE: One central permanent pen for buying and selling of livestock	1	Pending
R-value of turnover for farmers	R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Establishment and Management of the animal pound/feedlot in Bafokeng	Land and Agriculture	R10,000,00 0 (External Funding)	Active	Establishment of an animal feedlot/pound NOTE: Improve the sustainability of cattle farmers in RBN	30 Jun 2017	Pending
R-value of turnover for Bafokeng-based business	R738 600 00 0.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Establishment of the Fabrication facility	RBED	Not Reported	Active	Number of Bafokeng SMMEs renting space at the fabrication facility NOTE: Establish a repair facility to refurbish mining equipment	5	Pending

R-value of turnover for farmers	R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Installation of crush pens 2017	Land and Agriculture	Not Reported	Active	Number of crush pens erected <u>NOTE</u> : Enabling environment for local farmers	16	Pending
R-value of turnover for	R738 600 00 0.00 Rand	Marang Arts and crafts Shop	RBED	RO	Active	Number of local SMMEs to be trained	6	Pending
Bafokeng-bas business	value of procurement spend at mines, RBA and RBI December 2016					Number of cooperatives elected to sell at the shop	N/A	Pending
R-value of turnover for Bafokeng-bas business	R738 600 00 0.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Establishment of RBED Satellite Office -South East	RBED	R100,000	Complete	Number of RBED Satellite Offices set- up NOTE: Business recognition of SMMEs, ensure that Bafokeng SMMEs are ready for market	1	1

R-value of	R738 600 00	Rustenburg show	RBED	RO	Complete	Number of SMMEs	20	Pending
turnover for	0.00 Rand	2017				and NGOs to exhibit		
Bafokeng-based	value of					NOTE: Marketing		
business	procurement					opportunity for		
	spend at					Bafokeng Local		
	mines, RBA					SMMEs		
	and RBI							
	December							
	2016							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefi t Comment	2017 Target	YTD Actual
Sustainability and growth: Resecting our resources as	Diversification of Lefatse- based income	R-value of turnover for Bafokeng-based business	R738 600 00 0.00 Rand value of procurement	RBED Business Linkages Programme	RBED	R3,613,423	Active	Value of Enterprise Development spend by external stakeholders	R3.5	R7.5m
intergeneration al assets and achieving inclusive growth			spend at mines, RBA and RBI December					Number of SMME benefited from ED Spend by external stakeholders	15	155
and full employment in the long term			2016					Value of procurement spent (all mines)	R580m	R765.3m
								Number of SMMEs linked as per procurement spent from mines	940	355

							Value of procurement spent by RBN Entities (% Discretionary Spend – R112m (2017) Number of SMMEs	R35m 360	R20.16m (35.7%)
tu	urnover for 0	R738 600 00 0.00 Rand value of	Enterprise development Programme	RBED	R150,000	Active	linked as per procurement spent Number of farmers participating on farmers market day	30	6
	usiness p s n a	procurement spend at mines, RBA and RBI	- U				Number of SMMEs attending Business/ Enterprise workshops	253	378
		December 2016					Number of job created through cooperatives Number of SMME	1064	1165
							registered on database	1004	1103
tu	urnover for carmers v	R738 600 00 0.00 Rand value of procurement	Agricultural programmes (Small stock and Large stock)	Land and Agriculture	R980,000	Active	Value of livestock produce sold through the informal market	R90,000	R229,500
	n a C	spend at mines, RBA and RBI December					Value of livestock produce sold through the formal market	R60,000	R137,000
	2	2016					Number of crush pens erected for cattle farming	0	2

				Boreholes/windmill	0	0
				s installed		
				Km of firebreaks	5	0
				installed		
				Value of funding	R1m	R500,00
				received		
				to assist local		
				farmers		

Sports and recreation

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Project	Contributing Department / Entity	Budget	Status	Deliverable/Benefi t Comment	2017 Target	YTD Actual
Individual welfare: Acceptable living conditions for all people by	Access uplifting learning opportunities	R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	Metshameko finals 2017	RBS	Not Reported	Active	Number of youth to participate in the finals	240	Pending
improving individual quality of life and social wellbeing		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBS Capacity Building Project	RBS	R984,960 (External Funding)	Complete	Number of youth graduating from the programme NOTE: Increased number of skilled youth in RBN	31	31

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Programmes	Department			Comment	Target	Actual
	Area	Indicator (SKPI)			/					
	(SKPA)				Entity					
Individual	Access	R-value of	R 1 717.78	RBS/NBA	RBS	R5,000,000	Active	Number of people	200	552
welfare:	uplifting	physical	spent per	Basketball &				participating in the		
Acceptable	learning	development	person	Development				Basketball		
living	opportunities			Program				programme		

conditions	services per	December					Number of players	10	Pending
for all people	person per year	2016					participating in the		
by improving							Provincial teams		
individual							Number of local	4	Pending
quality of life							coaches selected for		
and social							Provincial and		
wellbeing							National duties		
							Number of players	2	Pending
							attaining Basketball		
							scholarships		
							(Local/International)		
	R-value of	R 1 717.78	RBS Netball	RBS	R197,000	Active	Number of netball	15	15
	physical	spent per	Development				clubs in RBN		
	development	person					Number of players in	500	500
	services per	December					all the netball clubs		
	person per year	2016					in RBN		
							Number of leagues	128	44
							games played		
	R-value of	R 1 717.78	Athletics Royal	RBS	R150,000	Active	Number of children,	680	210
	physical	spent per	Bafokeng				youth and adults		
	development	person					participating in		
	services per	December					athletics		
	person per year	2016					Number of Athletic	1	5
							events hosted		
							involving local		
							athletes		
							Number of	0	0
							scholarships		
							awarded to athletes		
							Number of athletes	70	40
							qualifying for		
							provincial		
							competitions		

R-value of	R 1 717.78	Royal Bafokeng	RBS	R150,000	Active	Number of PwD	8	12
physical	spent per	Disability Sport				participating in the		
development	person					disability programme		
services per	December							
person per year	2016							
R-value of	R 1 717.78	RBS Metshameko	RBS	R250,000	Active	Number of children	960	480
physical	spent per	Football				participating in the		
development	person					league games		
services per	December							
person per year	2016							
R-value of	R 1 717.78	RBS Martial Arts	RBS	R75,000	Active	Number of Martial	200	160
physical	spent per	programme				arts participants		
development	person					enrolled		
services per	December							
person per year	2016							

History and heritage

Contributing projects and programmes

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefi	2017	YTD
Objective	Performance Area (SKPA)	Performance Indicator (SKPI)	Information	Projects	Department / Entity			t Comment	Target	Actual
Community welfare: Collaboratively building an inclusive traditional community of which we can	Preservation of culture and heritage	R-value spend on arts and culture	R1 552 313.00 spent in December 2016	Marang Hallway Stories	Arts and Culture	RO	Active	Information about Bafokeng history and aspects of our present experiences readily available for visitors frequenting the Marang Hotel	7 Aug 2017	Pending
be proud		R-value spend on arts and culture	R1 552 313.00 spent in December 2016	Bafokeng Heritage Route (Heritage site plaques)	Arts and Culture	RO	Active	Number of sites mapped NOTE: Profiling and promoting areas around RBN villages that can be celebrated as heritage sites and ultimately tourist attraction sites on an illustrated map	5	Pending

R-value spend	R1 552 313.00	Wall of	Arts and	R0	Active	Acknowledgement	18	Pending
on arts and	spent in	Remembrance	Culture			ordinary Bafokeng	May	
culture	December					citizens who have	2017	
	2016					contributed to the		
						communal benefit		
						in these areas;		
						political,		
						governance,		
						education, health,		
						sport, arts, religion		
R-value spend	R1 552 313.00	Bafokeng Day (RBN	Arts and	R30,000	To Start	Celebration of RBN	N/A	Pending
on arts and	spent in	Staff Heritage	Culture			history and		
culture	December	Celebration 2017)				heritage		
	2016							
R-value spend	R1 552 313.00	Old Post Office	Arts and	R0	Cancelled	Awareness of the	N/A	Pending
on arts and	spent in	Restoration	Culture			historic post office		
culture	December					building and its		
	2016					significance in		
						Bafokeng history		
						NOTE: Sourcing of		
						fund for the		
						execution of the		
						project is currently		
						underway		

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department / Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Community welfare:	Preservation of culture and	R-value spend on arts and	R1 552 313.00 spent in	Bafokeng Digital Archive	Arts and Culture	R37,000	Active	Number of uploaded items on the BDA	110	31
Collaboratively building an inclusive	heritage	culture	December 2016					Presentations at RBN events and publications	1	1
traditional community of which we can be proud								Number of people accessing the BDA for information about the RBN	550	155
		R-value spend on arts and culture	R1 552 313.00 spent in December 2016	Living culture programme	Arts and Culture	R27,000	Active	Rand-value of financial assistance offered to local artists	R20,000	R12,440
								Number of local artists linked to business opportunities	5	13

Safety and security

Contributing projects and programmes

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department/			Comment	Target	Actual
	Area	Indicator (SKPI)			Entity					
	(SKPA)									
Community	A safe, secure	% Alignment to	100 %	Tender for	Protective	R0	Complete	Appointment of a	1	1
welfare:	and fraud-free	RBN integrated,	alignment to	security services	Services			competent guarding		
Collaboratively	community	coordinated,	RBN					service company to		
building an		efficacy	integrated,					protect RBN		
inclusive		strategy	coordinated,					property and people		
traditional			efficacy					making use of the		
community of			strategy					property		
which we can			December							
be proud			2016							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department / Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	A safe, secure and fraud-free community	# of crimes past 12 months (as reported)	4613 crime incidents attended December 2016	Reaction Force crime operations	Protective Services	RO	Active	Number of crime incidents were attended Number of cases, as identified under criminal procedures act, investigated and completed Number of arrests made	120	1,790 149 179

# of crimes past 12	4613 crime incidents	Asset Protection	Protective Services	R11,780,000	Active	Value of assets lost due to theft and	R250,000	R75,373
months (as	attended					vandalism		
reported)	December					Number of random	75	133
	2016					spot checks to the		
						different RBN sites		
						Number of spot check	12	6
						reports submitted to		
						entity CEO		
						Number of security	N/A	13
						breaches in RBN		
						properties		
# of crimes	4613 crime	Air wing programme	Protective	R250,000	Active	Number of air patrols	220	63
past 12	incidents		Services			conducted		
months (as	attended					Ratio of Protective	1 of 1	8:8
reported)	December					Services air support	(100%)	(100%)
	2016					requests responded to		
						Ratio of other RBN air	1 of 1	8:8
						support requests	(100%)	(100%)
						responded to		
% Alignment	100 %	Risk determination	Protective	R95,000	Active	Number of community	48	26
to RBN	alignment to	and Management	Services			and Makgotla		
integrated,	RBN					meetings attended		
coordinated,	integrated,					Annual RBN strategic	1	1
efficacy	coordinated,					risk assessment		
strategy	efficacy					disseminated to		
	strategy					relevant stakeholders		
	December					Number of reports	108	69
	2016					disseminated to		
						relevant stakeholders		
						for necessary		
						interventions		

							Dissemination of the RBN crime profile to entity managers and executives Ratio of alleged corruption/ theft/ fraud cases investigated	1 of 1 (100%)	1:1 (100%)
							Number of interim report submitted monthly	12	8
							Percentage of cases with criminal element registered with the SAPS	100%	100%
	# of crimes past 12 months (as reported)	4613 crime incidents attended December 2016	Community mobilization	Protective Services	RO	Active	Number of community members reached through awareness campaigns and other platforms (Door to Door, Community meetings, Stakeholders meetings)	3,100	10,800
Nalue Penertee							Number of Makgotla presented to on crime prevention	12	12

Infrastructure

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Project	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Sustainability and growth: Resecting our resources as intergeneratio nal assets and achieving inclusive growth and	Government service provision; Provision of enabling infrastructure	R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the Construction of High-mast Lighting in RBN Villages	Infrastructure Maintenance	RLM	Active	Number of high mast lights installed in RBN villages NOTE: Reduced incidents of crime	106	Pending
full employment in the long term		R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the Construction of Luka Roads	Infrastructure Maintenance	RLM	Active	Kilometres of new surfaced paved roads NOTE: Safer surfaced roads for all road users and storm water control	1.06	Pending
		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Management of the natural flooding in RBN February 2017	Infrastructure Maintenance	Not Reported	Active	Coordination of repairs to structures damaged by floods	8 Dec 2017	Pending

		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Rehabilitation of upgraded roads and storm water structures in RBN-2017	Infrastructure Maintenance	Not Reported	To start	Improvement in the movement of materials and employees between floors in the building.	N/A	Pending
		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Replacement of Lifts at the Civic Center	Infrastructure Maintenance	Not Reported	To start	Rand value of rehabilitation of roads NOTE: Increased road safety for users. Increased life span of road infrastructure.	N/A	Pending
		R-value of infrastructure development/maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Installation of Pre-paid water meters in RBN villages	Infrastructure Maintenance	Not Reported	On hold	Number of prepaid water meters	N/A	Pending
Individual welfare: Acceptable living conditions for all people by	Access to water and Sanitation	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Waterborne Sanitation for RBN villages	Infrastructure Maintenance	Not Reported	On hold	Number of households with improved sanitation NOTE: Improved sanitation in RBN villages	N/A	Pending
improving individual quality of life and social wellbeing		R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN	Monitoring the Construction of Road and Stormwater in Magokgwane	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads NOTE: Safer surfaced roads for all road users and storm water control	1	NVR

	Dece 2016	ember 5						
IDI pro	ojects value secuted in IDP/ BN proje exec RBN	17 Rand Construction e of Road and Stormwater in Lenatong ember	of Maintenance	RLM	Complete	Kilometres of new surfaced paved roads NOTE: Safer surfaced roads for all road users and storm water control	1	NVR
IDI pro	ojects value secuted in IDP/ BN proje exec RBN	17 Rand construction e of Roads and KRLM Storm water a ects Mafenya Pha cuted in 2	of Maintenance	RLM	Complete	Kilometres of new surfaced paved roads NOTE: Safer surfaced roads for all road users and storm water control	1.3	1.3

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Programmes	Department/			Comment	Target	Actual
	Area	Indicator			Entity					
	(SKPA)	(SKPI)								
Sustainability	Provision of	R-value of	R 440.68	Sewer Plants	Infrastructure	R0	Active	Number of sewer	12	6
and growth:	enabling	infrastructure	spent per	Maintenance	Maintenance			plant reports received		
Resecting our	infrastructure	development/	capita					and reviewed		
resources as		maintenance	December							
intergeneratio		per capita	2016							
nal assets and		(Baagi)								

achieving inclusive	R-value of infrastructure	R 440.68 spent per	General plumbing	Infrastructure Maintenance	R12,500,00 0	Active	Number of reported burst pipes repaired	N/A	268
growth and full employment in the long	development/ maintenance per capita (Baagi)	capita December 2016	maintenance				Number of reported leaks and house connection queries repaired	N/A	252
term							Number of reported water meters repaired as per request	N/A	296
							Number of requests for new water meters installed	N/A	6
	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	General electrical maintenance	Infrastructure Maintenance	R14,000,00 0	Active	Percentage of compliance to the maintenance plan	100%	100%
	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	General Building Maintenance in RBN buildings	Infrastructure Maintenance	R5,000,000	Active	Percentage of reported general maintenance requirements responded to	100%	100%
	R-value of infrastructure development/maintenance	R 440.68 spent per capita December	Plumbing Maintenance in RBN properties and Schools	Infrastructure Maintenance	RO	Active	Number of broken water reticulation accessories investigated	N/A	97
	per capita (Baagi)	2016					Number of reported broken water reticulation accessories repaired	N/A	97

R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Pressure control valves maintenance	Infrastructure Maintenance	RO RO	Active	Percentage adherence to maintenance plan	100%	100%
infrastructure	spent per	Water Pump Station	Maintenance	KU	Active	Percentage adherence to maintenance plan	100%	100%
development/ maintenance per capita (Baagi)	capita December 2016	Operational Maintenance				Hours of water supply interruptions	0	0
R-value of infrastructure	R 440.68 spent per	Maintenance of gravel roads	Infrastructure Maintenance	R4,000,000	Active	Kilometres of graded roads (New roads)	50	0
development/ maintenance	capita December					Kilometres of patched and graded roads	60	77
per capita (Baagi)	2016					Square meter of open areas cleared	N/A	14,700
						Number of sports ground graded	10	16
						Kilometres of gravel roads were de-bushing took place	0	0
						Kilometres of storm water channels cleared	0	0
R-value of	R 440.68	Maintenance of	Infrastructure	R0	Active	Number of damaged	N/A	22
infrastructure development/ maintenance per capita	spent per capita December 2016	street lights	Maintenance			lamp posts replaced		

								Number of luminaires replaced Meters of damaged/stolen cable replaced	N/A N/A	110 64
								Number of damaged switches replaced	N/A	28
Sustainability and growth: Respecting our resources as intergeneration al assets and achieving inclusive growth and full employment in the long term	Government service provision	R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	RLM/RBA Memorandum of Understanding Management	Public Service Management	RO	Active	Rand value of IDP contributions by RLM	R102m	R16.9m
Sustainability and growth: Respecting our resources as intergeneration al assets and achieving inclusive growth and full employment in the long term	Sustainable financial management	R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Mining SLP Coordination Programme	Public Service Management	RO	Active	Rand value of SLP contributions by mining houses	R105m	RO

Social services

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Protection for the most vulnerable	Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Establishment of Play Therapy Room	HSDS	RO	Active	A conducive environment for providing counselling/therapy towards children NOTE: Reduce the number of vulnerable children in our communities by having a conducive environment for children who have been emotionally and physically abused	14 Apr 2017	Pending
		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Establishment of Community and Nutrition and Development Centre (CNDC) Project	HSDS	R150,000	Active	Improvement in food security in the RBN NOTE: Eradication of poverty through job creation	1 Apr 2017	Pending

Number of people we specific of special network on support structure	with specific or special needs on support databases or within support	Fundraising for the Establishment of a Place Of Safety at Luka	HSDS	RO	Active	Rand value of funding targeted to receive	R1.5m	Pending
% Alignm to RBN integrate coordinate efficacy strategy	alignment to RBN	Makgotla awareness approach	HSDS	RO	Active	The improvement of PWD attending the community gatherings and inclusion of PwD in all the structure	8 May 2017	Pending
Number of people with specific of special new on support database within support structure	with specific or special needs on support databases or within support	Group work services	HSDS	RO	Active	Number of youth reached NOTE: Improved behaviour of identified teenagers	10	Pending
% Alignm to RBN integrate coordinate	ent 100 % alignment to RBN	Health promoters training on PwD issues	HSDS	RO	Active	Number of health promoters trained NOTE: Improved inclusion of people	12	Pending

		efficacy strategy % Alignment to RBN integrated, coordinated, efficacy strategy	coordinated, efficacy strategy December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Marriage seminar 2017	HSDS		Active	with disability in the community Number of people attending the seminar NOTE: To empower and enrich married couples and improve marriage lives in society	150	Pending
Individual welfare:	Increase Baagi life expectancy	% of Baagi households	50 % households	Identify and establish income	HSDS	RO	On hold	Number of poultries established	1	Pending
Acceptable living	, ,	who are food secured	were food secure (N =	generating projects				Number of vegetable gardens established	1	Pending
conditions for all people by improving individual quality of life and social wellbeing			24850) December 2011					Number of community members identified and trained to be the beneficiaries of the project	20	Pending
Community welfare: Collaboratively building an inclusive traditional community of	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	Regional Youth Community Dialogues (South East Region)	HSDS	RO	On hold	Number of youth attending the CCEs NOTE: Understanding of issues and concerns faced by RBN youth	200	Pending

which we can be proud			December 2016							
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Protection for the most vulnerable	Number of people with specific or special needs on support databases or within support structures	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Commemoration of International Day of Older Persons 2017	HSDS	RO	To Start	Number older persons attending NOTE: Improvement in the care of the aged in RBN.	150	Pending
Individual welfare: Acceptable living	Increase Baagi life expectancy	% of Baagi households who are food secured	100 % alignment to RBN integrated,	Poverty month awareness campaign-2017	HSDS	RO	To Start	Number of community members in attendance	100	Pending
conditions for all people by improving individual quality of life and social wellbeing			coordinated, efficacy strategy December 2016					Number of seedlings to be provided to each Aged club NOTE: Poverty eradication in RBN	100	Pending
Wellbellig	Protection for the most vulnerable	Number of people with specific or special needs on support databases or	100 % alignment to RBN integrated, coordinated, efficacy	Child Protection Awareness Campaign (2017)	HSDS	RO	Active	Number of people reached NOTE: To reduce child abuse and child neglect in RBN villages	250	621

	An effective professional administration	within support structures % Alignment to RBN integrated, coordinated, efficacy strategy	strategy December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December	Pastor's workshop	HSDS	RO	Complete	Number of pastors to attend the workshop NOTE: Capacity building for local pastors will lessen the time that the social worker needs	45	35
			2016					to spend in marriage enrichment		
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	Relevant traditional governance with active community participation	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Youth Day Celebration	HSDS	RO	Complete	Number of youth attending the celebration	200	425

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Programmes	Department			Comment	Target	Actual
	Area	Indicator			1					
	(SKPA)	(SKPI)			Entity					
Individual	Protection for	Number of	4000 people	Care for the	HSDS		Active	Number of aged	1000	520
welfare:	the most	people with	with specific	Aged				individuals benefitting		
Acceptable	vulnerable	specific or	or special					from the Care for the		
living		special needs	needs on					Aged programme		

conditions for all people by improving		on support databases or within	support databases or within					Number of food plates distributed to older persons	12,000	2,942
individual quality of life and social wellbeing		support structures	support structures January 2014					Number of stands with new backyard/vegetable gardens in the community through aged programme	6	8
Community welfare: Collaboratively building an	An effective professional administration	% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	NGO's Mobilization	HSDS	RO	Active	Number of NGOs capacitated and linked with possible funders and support	8	35
inclusive traditional community of which we can be proud		efficacy strategy	coordinated, efficacy strategy December 2016					Number of NGOs registered with NGO organizations NOTE: Ensured sustainability of NGO's in the Royal Bafokeng Nation	7	6
Individual welfare: Acceptable living conditions for	Protection for the most vulnerable	Number of people with specific or special needs on support	4000 people with specific or special needs on support	Social Relief Programme	HSDS	R2,750,000	Active	Number of food packs distributed to destitute families through the Social Relief programme	115	96
all people by improving individual quality of life and social		databases or within support structures	databases or within support structures January 2014					Number of disasters/ households affected by disasters successfully managed	N/A	38
wellbeing		Number of people with	100 % alignment to		HSDS	RO	Active	Number of cases assessed	335	330

specific or	RBN	Casework				Number of eligible	60	117
special needs	integrated,	(Northern and				cases counselled		
on support	coordinated,	Capital Regions)				Number of Vulnerable	N/A	0
databases or	efficacy					children placed in care		
within	strategy					·		
support	December							
structures	2016							
Number of	4000 people	Monitoring and	HSDS	R0	Active	Number of food plates	2,400	4,806
people with	with specific	Evaluation of				given to orphaned		
specific or	or special	the Orphaned				children (North and		
special needs	needs on	and Vulnerable				Capital)		
on support	support	Children's				Number of	420	248
databases or	databases or	Programme				interventions		
within	within	(Macharora				implemented for		
support	support	Villages)				children on ART		
structures	structures							
	January 2014							
Number of	4000 people	Monitoring and	HSDS		Active	Number of food plates	2,400	7842
people with	with specific	Evaluations of				given to orphaned		
specific or	or special	Orphaned and				children (North and		
special needs	needs on	Vulnerable				Capital)		
on support	support	Children's				Number of	420	220
databases or	databases or	program in				interventions		
within	within	Phokeng				implemented for		
support	support					children on ART		
structures	structures							
	January 2014							
Number of	4000 people	Victim	HSDS	R0	Active	Number of individuals	1,750	1,010
people with	with specific	Empowerment				supported through		
specific or	or special	Programme				Victim Empowerment		
special needs	needs on					Program centres		

					1	Nla a a a f a a a a	22	7
on support	support					Number of group	32	7
databases or	databases or					therapy sessions		
within	within					facilitated		
support	support							
structures	structures							
	January 2014							
Number of	4000 people	Substance	HSDS	R0	Active	Number of clients	55	49
people with	with specific	Abuse				receiving early		
specific or	or special					intervention		
special needs	needs on					counselling		
on support	support					Number of clients	33	21
databases or	databases or					referred to rehab/		
within	within					social workers and		
support	support					mental health nurse		
structures	structures					Number of home visits	22	13
	January 2014					conducted	22	15
							4.4	4.6
						Number of substance	11	16
						abuse group therapies		
% Alignment	100 %	Community	HSDS	RO	Active	Number of	10	4
to RBN	alignment to	outreach				families/households		
integrated,	RBN	Programme				reached through		
coordinated,	integrated,	(Letsema)				Letsema		
efficacy	coordinated,							
strategy	efficacy							
	strategy							
	December							
	2016							
% Alignment	100 %	Monitoring of	HSDS		Active	Number of change	0	0
to RBN	alignment to	Community				agents trained/briefed		·
integrated,	RBN	Dialogues				to facilitate the CCE		
coordinated,	integrated,					dialogues		
coordinated,	integrated,	1				alalogues		

efficacy	coordinated,					Number of CCE	8	3
strategy	efficacy strategy December 2016					dialogues facilitated Number of community members involved in the CCE dialogue	250	52
Number of people with	4000 people with specific	People with Disabilities	HSDS	R0	Active	Number of PwD on the RBN database	680	0
specific or special needs on support databases or within support structures	or special needs on support databases or within support structures January 2014	Programme				Number of people with disability involved in income generating projects	25	10
% Alignment to RBN integrated, coordinated, efficacy strategy	alignment to RBN integrated, coordinated, efficacy strategy December 2016	Sign language interpretation Programme	HSDS	RO	Active	Number of deaf awareness campaign facilitated	1	Pending
% of households who are reach-able within 30 mins of post-disaster callout	72 % January 2011	Fire rescue services	HSDS	RO	Active	Number of fire incidents responded to	N/A	48

% Alignment	100 %	Casework	HSDS	On hold	Number of cases	NVR	NVR
to RBN	alignment to	(North East and			assessed		
integrated,	RBN	South East			Number of eligible	NVR	NVR
coordinated,	integrated,	Regions)			cases counselled		
efficacy	coordinated,				Number of Vulnerable	NVR	NVR
strategy	efficacy				children placed in care		
	strategy						
	December						
	2016						

Effective professional administration

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Bafokeng 2016 Population and Use of Land Audit (PULA)	Research	R4,310,000	Active	Number of households surveyed	23 May 2017	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Review of RBN Shared Service Policies	Shared Services: Procurement	R0	Active	Revised and updated Shared Services policies and procedures	31 Mar 2017	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	Know your village (Ikitsi)	Research	R0	Active	Number of villages profiled	29	Pending

% Alignment to RBN integrated, coordinated, efficacy strategy	December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Desktops and Laptops Backup	Shares Services: IT	RO	Active	Number of PCs backed up NOTE: Preservation and protection of company information	60	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Installation of broadband Phase 1	Shares Services: IT	RO	Active	Number of wireless hot spots erected	8	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN Operations Room System Development Phase 8.0	ОРМО	R125,000	Active	An improved Central Management System NOTE: Improved user experience	11 Sep 2017	Pending
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Development of Employment	Shares Services: HR	RO	Active	Number of Employment Equity Plans developed	1	Pending

efficacy	coordinated,	Equity Plan in				NOTE: Improvement in		
strategy	efficacy	RBN				addressing		
0,	strategy					employment related		
	December					issues through EE		
	2016					committee.		
% of	78 % RBN staff	Wellness Day	HSDS	R0	Active	Number of attendees	160	Pending
employees	surveyed who	Event						
surveyed who	indicate							
indicate	satisfaction							
satisfaction	with RBN							
with Shared	practices							
Services	December							
	2016							
% Alignment	100 %	Disposal of	Shares	R0	Active	Rand value of income	R50,000	Pending
to RBN	alignment to	RBN Obsolete	Services:			generated		
integrated,	RBN	Assets	Finance			Number of NGOs and	54	Pending
coordinated,	integrated,					cooperatives		
efficacy	coordinated,					benefiting from		
strategy	efficacy					donated assets		
	strategy							
	December							
	2016							
% Alignment	100 %	RBN Audit and	Shares	R2,262,717	Active	Number of unqualified	5	Pending
to RBN	alignment to	Group Annual	Services:			audit reports		
integrated,	RBN	Financial	Finance			NOTE: To attract new		
coordinated,	integrated,	Statements				donors and keep		
efficacy	coordinated,	(AFS) 2016				existing ones happy,		
strategy	efficacy					and to endure		
	strategy							
	December							
	2016							
% Alignment	100 %	Atrium	Research	Not	Active	A revamped and	28 Jul	Pending
to RBN	alignment to	Revamp		Reported		improved atrium	2016	

integrated, coordinated, efficacy strategy	RBN integrated, coordinated, efficacy strategy December 2016					display with relevant and up to date information		
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Development of M & E tool for Youth in School program	HSDS	RO	Active	Improved reporting and turnaround time on the Youth in school programme	31 Jul 2017	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Maintenance of fire equipment in RBN buildings	HSDS	R960,000	Active	Number of RBN buildings fire ready	104	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	Records Management System	Arts and Culture	RO	Active	Safe keeping and ease of access of all RBN archived documents	15 Dec 2017	Pending

			December 2016							
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud An effective professional administration	% of employees surveyed who indicate satisfaction with Shared Services	78 % RBN staff surveyed who indicate satisfaction with RBN practices December 2016	2017 Employee Satisfaction Survey	Research	R750	Active	Number of staff members surveyed NOTE: Baseline information in order to do comparative analysis	30	Pending	
be proud		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	2017 Shared Services Satisfaction Survey	Research	R750	Active	Number of staff members surveyed	30	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Records Management System	Arts & Culture	Not Reported	Active	Physical and digital archive system	11 Sep 2017	Pending
		% Alignment to RBN	100 % alignment to	Royal Bafokeng		Not	Active	Number of expected voters	6,000	Pending

T		T		I	T	I		
integrated,	RBN	Nation	Secretary of	Reported		Number of elected	7	Pending
coordinated,	integrated,	Traditional	Traditional			council member		
efficacy	coordinated,	Council	Governance			NOTE: Legally		
strategy	efficacy	Elections 2017				recognised structure		
	strategy					can manage affairs of		
	December					Morafe (legislation		
	2016					and custom)		
% of Bafokeng	5,404	Kgotha Kgothe	Secretary of	R900,000	To Start	Number of people in	3,000	Pending
adults who	attended	November	Traditional			attendance		
attend	governance	2017	Governance					
governance	meetings in							
meetings	December							
	2016							
% Alignment	100 %	Talent	Shares	Not	To Start	To coordinate talent	N/A	N/A
to RBN	alignment to	identification	Services: HR	Reported		identification project		
integrated,	RBN	project				in RBN		
coordinated,	integrated,							
efficacy	coordinated,							
strategy	efficacy							
0,	strategy							
	December							
	2016							
% of	78 % RBN staff	RBN Year-end	Shares	R70,000	To Start	Number of employees	500	Pending
employees	surveyed who	Function 2017	Services: HR	,		in attendance		
surveyed who	indicate					NOTE: Improved staff		
indicate	satisfaction					moral		
satisfaction	with RBN							
with Shared	practices							
Services	December							
33.7.666	2016							
% Alignment	100 %	Development	HSDS	R600,000	On Hold	Reference for decision	7 Sep	Pending
to RBN	alignment to	of youth policy		11000,000		making in youth	2015	Chang
	RBN	or youth policy				making in youth	2013	
integrated,	IVDIN]			

coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016					programme implementation.		
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Establishment of Youth desk	HSDS	R600,000	On hold	Improvement in the rate of how the youth gain access to opportunities.	1 Apr 2015	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	alignment to RBN integrated, coordinated, efficacy strategy December 2016	Phase II Tender for Old Pump House Upgrade	Shared Services: Procurement	RO	On hold	Appointment of a competent contractor at a competitive bid	22 Sep 2017	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	EMRS Recording System	HSDS	Not Reported	Complete	Number of radio and phones to be installed recording device/system	28	16

		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Vigil cloud training - Tracking device	Shares Services: Procurement	RO	Complete	Number employees trained on the use of the new tracking device system NOTE: All users complying and being able to use the system on their own	16	12
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	PWD NGO refresher training	HSDS	RO	Complete	Number PwD attending the workshop. NOTE: Improvement in coordinating services for People with Disability NGO	13	10
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN Operations Room System Development Phase 7.0	ОРМО	R247,338	Complete	An improved Central Management System NOTE: Improved user experience	19 Jan 2017	4 Mar 2017
Community welfare: Collaboratively building an inclusive traditional	Relevant traditional governance with active community participation	% of Bafokeng adults who attend governance meetings	5,404 attended governance meetings in December 2016	Makgotla Visits 2017	Secretary of Traditional Governance	R1,000,000	Complete	Number of people in attendance	2,000	1,974

community of	% of Bafokeng	5,404	Kgotha Kgothe	Secretary of	R900,000	Complete	Number of people in	3,000	1,250
which we can	adults who	attended	June 2017	Traditional			attendance		
be proud	attend	governance		Governance					
	governance	meetings in							
	meetings	December							
		2016							

Strategic Objective	Strategic Key Performance Area	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
Community welfare: Collaboratively	An effective professional administration	% Alignment to RBN integrated,	100 % alignment to RBN	OPMO Programme	ОРМО	R189,551	Active	Ratio of active projects updated by the final day of the month	95:100 (95%)	261:264 (99%)
building an inclusive traditional community of		coordinated, efficacy strategy	integrated, coordinated, efficacy strategy					Ratio of active programmes updated by the seventh day of each month	95:100 (95%)	368:371 (99%)
which we can be proud			December 2016					Number of staff attending workshops Number of RBN	24	7
								Quarterly/Annual Performance Reports compiled	4	2
								Number of StratCo reports and ManCo presentations/reports compiled	10	7
								Number of OPMO Monthly Makgotla Reports compiled	12	6

						Number of recipients of the bulk SMS messages Hosting of the OPMO and RBED systems with more that 99%	99%	386,909
% Alignment to RBN integrated,	100 % alignment to RBN	Shared services: Procurement	Shares Services: Procurement	R2,283,862	Active	uptime Ratio of requested tenders v/s tenders appointed	1:1 (100%)	0:1 (0%)
coordinated, efficacy	integrated, coordinated,	programme				Total rand value of awarded tenders	R25m	R0.00
strategy	efficacy strategy					Number of purchase orders generated	2,400	1,367
	December 2016					Total rand value of awarded Purchase orders	R12m	R4.82m
						Total Rand value awarded to local SMMEs - Purchase orders	R5m	R1.52m
						Percentage of request to utilise vehicles responded to	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	The ICT operations programme	Shares Services: IT	R7,469,651	Active	Hours of downtime on ICT services during working hours	0	0.5hrs

% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN websites maintenance	Shares Services: IT	RO	Active	Websites up time percentage	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Management and maintenance of Enterprise Resource Planning (ERP) systems	Shares Services: IT	RO	Active	Percentage of uninterrupted ERP support	100%	99%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Helpdesk	Shares Services: IT	RO	Active	Number of helpdesk requests resolved	N/A	775
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy	Maintenance of printing solution	Shares Services: IT	RO	Active	Percentage of toners replaced NOTE: Printing facilities available to staff at all times	100%	100%

% Alignment to RBN integrated, coordinated, efficacy strategy	strategy December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Speechwriting	Research	RO	Active	Number of speeches compiled (RBN Annual Review)	1	1
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	ICT End User Support	Shares Services: IT	RO	Active	Number of extensions created and configured Number of telephone	N/A 300	83 150
efficacy strategy	coordinated, efficacy strategy December 2016					billing reports generated for various departments		
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Antivirus Monitoring	Shares Services: IT	RO	Active	Percentage of PCs with up to date anti- virus	70%	100%
% Alignment to RBN	100 % alignment to	Legal and Contract	Shares Services: Legal	R1,002,000	Active	Number of litigious matters pending by	10	7

integrated, coordinated, efficacy	RBN integrated, coordinated,	Management in the RBA				the end of the reporting period		
strategy	efficacy strategy December 2016					Number of litigious matters finalised during the reporting period	N/A	4
	2010					Number of contracts and/or SLAs compiled across all client departments	N/A	44
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Research Programme	Research	R433,946	Active	Number of independent research studies completed	N/A	3
% Alignment to RBN	100 % alignment to	Staff Debriefing	HSDS	RO	Active	Debriefing sessions held	3	3
integrated, coordinated, efficacy	RBN integrated, coordinated,	Programme				Number of employees referred for further intervention	3	3
strategy	efficacy strategy December 2016					Total Number of staff who are debriefed	45	55
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Coordination of Safety and Security	Protective Services	R365,000	Active	Percentage of training requests responded to	100%	100%

efficacy	coordinated,	personnel						
strategy	efficacy	development						
	strategy December 2016							
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Protective services: Fleet management	Protective Services	R2, 050,000	Active	Number of alleged deviations	0	0
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Security logistics	Protective Services	R549,996	Active	Percentage of the requested equipment purchased	100%	100%
% Alignment to RBN integrated,	100 % alignment to RBN	Archiving and updating of RBN buildings,	Infrastructure Maintenance	RO	Active	Number of drawings sorted, scanned and archived	N/A	4
coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016	stands and service drawings				Number of stands integrated on the existing RBN cadastral plans, realignment and subdivisions of stands	55	28

						NOTE: Stored plans and drawings to make them readily available		
% Alignment to RBN integrated, coordinated, efficacy	100 % alignment to RBN integrated, coordinated,	Employee Wellness Program	HSDS	RO	Active	Number of consultations (new appointments and follow up sessions) per month	60	92
strategy	efficacy strategy					Number of group sessions coordinated	23	17
	December 2016					Number of family therapy facilitated	23	26
						Number of debriefing sessions facilitated for the employees	4	17
						Number of EAP home visits	22	18
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Stakeholder Management Programme	HSDS	RO	Active	Number of stakeholder meetings held	4	20

% Alignment to RBN integrated, coordinated, efficacy strategy	alignment to RBN integrated, coordinated, efficacy strategy	Shared services: Finance programme	Shared Services: Finance	R2,000	Active	Number of Financial statements prepared and submitted to RBN departments Number of Clean Audit reports on financial statements	5	Pending
	December 2016					R-value of total income received (incl. Grants)	N/A	R241.92m
						R-value of debts collected (Rental property)	R4.5m	R1.83m
						R-value of debts collected (Water and rates e.g waste collection)	R840,000	R43,568
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Maintenance of RBA VIP programme	Shares Services: HR	RO	Active	System uptime percentage NOTE: Digital management of all payroll related matters, contracts, payments, new recruits, termination, etc.	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy	Shared services: Human Resource Programme	Shares Services: HR	RO	Active	Number of Performance Management Agreements and development plans received	400	449

		strategy December 2016					Number of Performance Management Assessments received	824	344
							SDL Levy Paid to SETA	R960,000	R518,060
							Mandatory Grant Received from the SETA	R0.00	R0.00
							Number of employees benefitting from study assistance	N/A	20
							Number of employees benefitting from courses paid for by RBA	0	0
	% Alignment to RBN	100 % alignment to	Community Relations	Secretary of Traditional	R1,400,000	Active	Number of Segoagoe published	4	2
	integrated, coordinated, efficacy	RBN integrated, coordinated,	information dissemination	Governance			RBN Review – Supreme Council Opening	1	1
	strategy	efficacy strategy					Number of Kgotha Kgothe event hosted	4	1
		December 2016					Number of community attending Kgotha Kgothe	5,000	1,250
							Makgotla visits hosted	8	7
							Number of adults attending Makgotla visits	2,000	1,974
	% Alignment to RBN	100 % alignment to			R756,000	Active	Number of Supreme Council sittings	7	4

		integrated,	RBN	Traditional	Secretary of			Number of Traditional	6	4
		coordinated,	integrated,	Governance	Traditional			Council meetings		
		efficacy	coordinated,	Programme	Governance			facilitated		
		strategy	efficacy					Number of Makgotla	4	11
			strategy					Executive meeting		
			December					facilitated		
			2016					Number of cases	N/A	76
								finalised and		
								documented in the		
								Tribal Court		
Sustainability	R value of	R value of	Not applicable	Emergency	HSDS	R0	Active	Income generated	R1.8m	R900,000
and growth:	external funds	external funds		Medical				from services		
Respecting our	sourced and	sourced and		Rescue				rendered at Maseve		
resources as	accessed	accessed		Services for				Income generated	R1.86m	R930,000
intergeneration	(including SLPs	(including		Maseve mine				from services		
al assets and	and	SLPs and						rendered to Bakubung		
achieving	investments	investments)						mines		
inclusive	investments	investments)						mines		
	investments	investments)						mines		
inclusive	investments	investments)						mines		