Annexure A – 2017 Organisational Performance



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2017 RBN Projects and Programmes in Line with Strategic Focus Areas

Education

*RAG Clarification:

Red: An SKPI will be red if the year-to-date targets of its directly contributing benefits and deliverables are missed by more than 50%. **Amber:** An SKPI will be amber if the year-to-date targets of its directly contributing benefits and deliverables are missed by less than 25%. **Green:** An SKPI will be green if the year-to-date targets of its directly contributing benefits and deliverables are attained or exceeded.

Contributing projects and programmes

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department			Comment	Target	Actual
	Area	Indicator			/Entity					(3 rd Q)
	(SKPA)	(SKPI)								
Individual	Access	Number of	23.79 %	Education Policy	Secretary of	R420,000	Active	Structure in dealing	30 Nov	Pending
welfare:	uplifting	Bachelor	adults had a	Development	Traditional			with education	2017	
Acceptable	learning	Degree	matric		Governance			matters and		
living	opportunities	Passes as %	certificate					decisions to be made		
conditions for		of overall	December					<u>NOTE</u> : Improved		
all people by		pass rate	2016					quality of Education		
improving								in RBN		
individual		Number of	23.79 %	Maths	RBI	R2,100,000	To Start	Improve quality of	9 Nov	Pending
quality of life		Bachelor	adults had a	programmes				teaching in RBN	2017	
and social		Degree	matric	and Video				school		
wellbeing		Passes as %	certificate							
		of overall	December							
		pass rate	2016							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit /Comment	2017 Target	YTD Actual (3 rd Q)
Individual welfare: Acceptable living conditions for all people by improving	welfare:upliftingBAcceptablelearningDlivingopportunitiesPconditions foroall people bypimprovingN	Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	RBI Schools' performance	RBI	RO	Active	Overall grade 12 pass rate in RBN schools (%) Overall grade 7 pass rate in RBN schools (%)	70:100 (80%) 70:100 (80%)	1309:16 96 (77%) 887:115 9 (76%)
individual quality of life and social wellbeing		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Maintenance of school Infrastructure and Safety & Security	RBI	RO	Active	Number of school inspection reports compiled <u>NOTE</u> : Well- maintained schools	1	1
		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Section 14, School Governance & Management Programme	RBI	RO	Active	Number of RBN representatives on each school governing body <u>NOTE</u> : Well- functioning School Governing Bodies and Management Teams	3	11
		% of 3-5 year olds in pre- school	28.55 % 3- 5yr/old population	Preschool Education/ECD Programme	RBI	R1,030,000	Active	Number of children enrolled in ECD programme	262	261
			had access to ECD					Number of ECD educators trained/ mentored	28	28

	December 2016					Number of Bafokeng employed on the ECD programme	36	35
% of the population with a post	5.78 % community had a post-	Student Services	RBI	R10,000,000	Active	Number of students awarded with financial support	146	145
matric qualification	matric qualification December 2016					Number of student repaying the student loan	NVR	NVR
% of the population with a post	5.78 % community had a post-	Continuous Professional Teacher	RBI	R4,000,000	Active	Number of students enrolled for the course	59	57
matric qualification	matric qualification December 2016	Development (CPTD) programme				Ratio of students completing the programme	70:100	Pending
Number of Bachelor	23.79 % adults had a	RBI Kitsong	RBI	R500,000	Active	Number of learners in Grade 8	58	58
Degree Passes as %	matric certificate					Number of learners in Grade 9	65	65
of overall pass rate	December 2016					Number of students in Grade 10	44	44
						Number of students in Grade 11	8	8
% of the population with a post matric	5.78 % community had a post- matric	RBI Post School: Phokeng Campus (Engineering)	RBI	R1,250,000	Active	Number of headcounts enrolled in Engineering N1 - N3	382	278
qualification	qualification December 2016					Ratio of students passing/completing the Engineering programme	70%	65%

% of the population with a post matric qualification	5.78 % community had a post- matric qualification December 2016	RBI Post School: Maile Campus (Construction)	RBI	R1,250,000	Active	Number of headcounts enrolled in Construction Related Programmes Ratio of students passing/completing the Construction programme	466 50:100 (50%)	533 Pending
% of the population with a post matric qualification	5.78 % community had a post- matric qualification	RBI Post School: Ananda Campus (Hospitality)	RBI	R1,250,000	Active	Number of headcount enrolled in the Hospitality Certificate Programme	64	76
	December 2016					Ratio of students passing/completing the Hospitality programme	70:100 (70%)	39:44 (89%)
% of the population with a post matric qualification	populationcommunityTapologo Campuswith a posthad a post-(Health Care)matricmatric	R1,250,000	Active	Number of headcount enrolled Health care Certificate Programme	0	0		
	December 2016					Ratio of students passing/completing the Health care programme	0:0	0:0
Number of Bachelor	23.79 % adults had a	RBI Macharora Education Support	RBI	SLP	Active	Ratio of learners passing maths	40:100 (40%)	17:75 (22.6%)
Degree Passes as % of overall pass rate	matric certificate December 2016	Initiatives				Ratio of learners passing science	42:100 (42%)	3:69 (4.3%)

% of 3-5 year	28.55 % 3-	RBI ECD Feeding	RBI	Not	Active	Number of ECDs	11	11
olds in pre-	5yr/old	Scheme		Reported		benefitting		
school	population					Number of learners	608	711
	had access					fed across the RBN		
	to ECD					Number of plates	291,720	180,171
	December					prepared		
	2016					<u>NOTE</u> : Improved		
						health and wellbeing		
						of learners		
Number of	23.79 %	Thethe Maths	RBI	Not	To Start	Percentage of	NVR	NVR
Bachelor	adults had a	Initiative (RBH)		Reported		learners taking		
Degree	matric					mathematics in Gr10		
Passes as %	certificate					Number of learners	NVR	NVR
of overall	December					in the		
pass rate	2016					grade obtaining		
						>50%		

Health

Contributing projects and programmes

Strategic Strategic Ke Objective Performance Area (SKPA)		Baseline Information	Contributing Projects	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
IndividualIncrease Baawelfare:life expectarAcceptablelife expectarlivingconditions forall people byimprovingindividualquality of lifeand socialwellbeing	-	53 was the average life expectancy January 2011	Registration of Advanced life support certificate	HSDS	RO	Active	Enable RBN EMRS to charge for services rendered	14 Nov 2017	Pending

Strategic Objectives	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department /Entity	Budget	Status	Deliverable/Bene fit Comment	2017 Target	YTD Actual (3 rd Q)
Individual welfare: Acceptable living conditions for all people by improving individual quality of life	Increase Baagi life expectancy	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Primary health care programme	HSDS	Not Reported	Active	Total number of patients at clinics (incl. Mobile)	N/A	255,621

and social wellbeing	R-value of top-up	53 was the average life	Emergency Medical Rescue	HSDS	Not Reported	Active	Number of EMRS calls attended	5,240	4,155
	healthcare services per person per	er January 2011	Services (EMRS)	RS)			Number of Patients conveyed by EMRS and PPT	5,760	4,871
year R-value	year						Number of community members trained on basic emergency skills	120	130
	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Child immunization in RBN	HSDS	RO	Active	Number of immunisations in RBN	34,000	56,364
	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Psychological services Programme	HSDS	RO	Active	Psychological services: Number of patients and referrals from Bafokeng clinics, youth centre and Police station attended to	150	283
							Number of group sessions facilitated	N/A	28
							Number of Psychological home visits conducted	20	30

R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Health Promotion Education	HSDS	RO	Active	Number of people targeted for Health education in community structures Number of health awareness campaigns/events	34,500 115	242
						/ health activities facilitated in Bafokeng Nation		
R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	EMRS in service training	HSDS	RO	Active	Number of EMRS and Bafokeng Health centre staff members trained or lectured	180	155
						Number of mentoring sessions conducted (on the job mentoring)	120	113
						Number of emergency evacuation assimilation dry run facilitated in the community	12	9
R-value of top-up healthcare	53 was the average life	Managing Occupational	HSDS	RO	Active	Total Number of health screening done	N/A	7

services per person per year	expectancy January 2011	Health Services in RBN				Number of accidents and incidents reported in the working area	0	0
						Total number of health risk assessments done All RBN healthcare	0	7
R-value of top-up healthcare	53 was the average life expectancy	Managing Infection Prevention and	HSDS	RO	Active	Total patients for wound care RBN clinics	55	270
services per person per year	January 2011	Control within RBN clinics				Number of IPC audits done in all Bafokeng clinics	7	7
R-value of top-up healthcare	53 was the average life expectancy	Call Centre programme	HSDS	Not Reported	Active	Number of calls dispatched from the call centre	N/A	5,469
services per person per year	January 2011					Total number of calls received at the call centre	N/A	11,071

Land and Environment

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department/			Comment	Target	Actual
	Area	Indicator			Entity					(3 rd Q)
	(SKPA)	(SKPI)								
Community	An effective	% Alignment to	100 %	Land Policy	Secretary of	RO	Active	Better governance	30	Pending
welfare:	professional	RBN	alignment to	Development	Traditional			of Bafokeng land	Nov	
Collaboratively	administration	integrated,	RBN integrated,		Governance				2017	
building an		coordinated,	coordinated,							
inclusive		efficacy	efficacy							
traditional		strategy	strategy							
community of			December 2016							
which we can		% of	100 % of	Alignment of	Infrastructure	RO	Active	Development of a	3 Nov	Pending
be proud		population	population	GIS system with	Maintenance			new cadastre map	2017	
		linked to stand	linked to stand	PULA Stand				that reflects reality		
		database	database in	Data						
			PULA							
			December 2016							
	A clean and	% of new	81 % of new	EIA for the	Land Use	R2,500,000	Active	Allocation and	14	Pending
	appealing	development	development	development of	Management			preparation of	Nov	
	environment	with	with	new cemeteries	and			cemeteries	2017	
		comprehensive	comprehensive		Agriculture					
		EIA reports	EIA reports							
			December 2016							
		% of	19671	Phokeng and	Land Use	RO	On hold	Improved waste	31 Jan	Pending
		households	households/	Tsitsing waste	Management			management in RBN	2017	
		that receive	stands from	transfer station	and					
		weekly refuse	which waste is	lease	Agriculture					
		removal	collected							
		services	December 2016							

An effective	% Alignment to	100 %	Stand Allocation	Infrastructure	RO	Complete	Number of stand	1	1
professional	RBN	alignment to	Workflow	Maintenance			allocation workflows		
administration	integrated,	RBN integrated,	Update,				developed		
	coordinated,	coordinated,	Migration and				NOTE: Archiving of		
	efficacy	efficacy	Final				stand allocation		
	strategy	strategy	Implementation				documents		
		December 2016							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Community welfare: Collaboratively building an inclusive traditional	A clean and appealing environment	% of new development with comprehensive EIA reports	81 % of new development with comprehensive EIA reports December 2016	RBA Environmental Management Programme	Land Use Management and Agriculture	R760,000	Active	Number of EIA reports Reviewed <u>NOTE</u> : Ensuring a clean environment in the RBN	N/A	3
community of which we can be proud		% of households that receive weekly refuse removal services	19671 households/ stands December 2016	Collection of waste in the RBN	Infrastructure Maintenance	R11,000,000	Active	Number of stands from which waste is collected	19,671	19,671
	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Land monitoring programme	Protective Services	RO	Active	Number of non- compliance notices issued (Illegal land occupation) <u>NOTE</u> : Prevention of illegal use of RBN land	60	301

		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Spatial Planning	Infrastructure Maintenance	RO	Active	Ratio of land applications evaluated and approved by the land committee Evaluation and approval of land use applications <u>NOTE</u> : Monitoring adherence to the RBN Masterplan	1:1 (100%)	25:25 (100%)
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Archiving and updating of RBN buildings, stands and service drawings	Infrastructure Maintenance	RO	Active	Number of stands integrated on the existing RBN cadastral plans, realignment and subdivisions of stands Number of drawings sorted, scanned and archived	N/A N/A	39 7
Individual	Access to	% of Bafokeng	22791 stands	Development	Infrastructure	RO	Active	<u>NOTE</u> : Stored plans and drawings to make them readily available Number of business	58	69
welfare: Acceptable living conditions for all people by improving individual	adequate housing	with access to residential land	December 2016	Planning & Compliance	Maintenance			and residential stands allocated to Morafe <u>NOTE</u> : Compliance with Land Use Regulations and By-		

quality of life and social				laws (Including Building Regulations)	
wellbeing					

Economic development

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Sustainability and growth: Resecting our	Diversificatio n of Lefatse- based income	R-value of turnover for Bafokeng-	R738 600 000.00 Rand value of procurement	Focused Approach - Enterprise	RBED	R3,740,000 (External Funding)	Active	Number of trained Bafokeng SMMEs (Individuals)	55	Pending
resources as intergeneratio nal assets and achieving inclusive growth and full employment in the long		based business	spend at mines, RBA and RBI December 2016	Development Phase 1				Number of SMMEs benefiting from the project <u>NOTE</u> : To develop independent and successful RBN SMMEs, both nationally and international	10	Pending
term		R-value of turnover for	R738 600 000.00 Rand value of	RBED Youth SMME	RBED	RO	Active	People employed by local SMMEs	1500	Pending
		Bafokeng- based business	procurement spend at mines, RBA and RBI December 2016	Development Plan				Number of SMMEs appointed (Youth SMME) <u>NOTE</u> : Development that will ensure that companies access opportunities and are ready for the	300	Pending

							market, and also ensure that they improve their business acumen through relevant training and skills development programmes		
	R-value of turnover for Bafokeng- based	R738 600 000.00 Rand value of procurement spend at mines,	RBED/CCBSA Youth Entrepreneurs hip	RBED	Not Reported	Active	Number of Container immersed for youth start-up businesses	45	Pending
	business	RBA and RBI December 2016	Programme				Number of youth trained in entrepreneurship	1000	Pending
	R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Tender for Coffee shop	RBED	RO	Active	Number of SMMEs appointed	2	Pending
	R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Establishment of the Fabrication facility	RBED	Not Reported	Active	Number of Bafokeng SMMEs renting space at the fabrication facility <u>NOTE</u> : Establish a repair facility to	5	Pending

							refurbish mining equipment		
t	R-value of urnover for Bafokeng-	R738 600 000.00 Rand value of procurement	Marang Arts and crafts Shop	RBED	RO	Active	Number of local SMMEs to be trained	6	Pending
	oased ousiness	spend at mines, RBA and RBI December 2016					Number of cooperatives elected to sell at the shop	N/A	Pending
t	R-value of urnover for armers	R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Establishment and Management of the animal pound/feedlot in Bafokeng	Land Use Management and Agriculture	R10,000,000 (External Funding)	On hold	Establishment of an animal feedlot/pound <u>NOTE</u> : Improve the sustainability of cattle farmers in RBN	30 Jun 2017	Pending
t	R-value of urnover for armers	R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Installation of crush pens 2017	Land Use Management and Agriculture	Not Reported	Complete	Number of crush pens erected <u>NOTE</u> : Enabling environment for local farmers	2	2
t	R-value of urnover for armers	R 1 007 680.00 Rand value of livestock produce sold through formal	Establishment of mini market in RBN	Land Use Management and Agriculture	R420,000	Complete	Number of Mini markets structure <u>NOTE</u> : One central permanent pen for	2	1

	and informal markets December 2016					buying and selling of livestock		
R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Establishment of RBED Satellite Office -South East	RBED	R100,000	Complete	Number of RBED Satellite Offices set- up <u>NOTE</u> : Business recognition of SMMEs, ensure that Bafokeng SMMEs are ready for market	1	1
R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Rustenburg show 2017	RBED	RO	Complete	Number of SMMEs and NGOs to exhibit <u>NOTE</u> : Marketing opportunity for Bafokeng Local SMMEs	20	22

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/ Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Sustainability and growth: Resecting our resources as intergeneration	Diversificatio n of Lefatse- based income	R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI	RBED Business Linkages Programme	RBED	R3,613,423	Active	Value of Enterprise Development spend by external stakeholders	R3.5	R10.2m
al assets and achieving			December 2016					Number of SMME benefited from ED	15	253

inclusive growth and full employment in							Spend by external stakeholders		
the long term							Value of procurement spent (all mines)	R580m	R1.05B
							Number of SMMEs linked as per procurement spent from mines	940	586
							Value of procurement spent by RBN Entities (% Discretionary Spend – R112m (2017)	R35m	R27.8m (33%)
							Number of SMMEs linked as per procurement spent	360	460
	R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI	Enterprise development Programme	RBED	R150,000	Active	Number of farmers participating on farmers market day	30	10
		December 2016					Number of SMMEs attending Business/ Enterprise workshops	253	897

							Number of job created through cooperatives	60	29
							Number of SMME registered on database	1064	1,233
	R-value of turnover for farmers	R 1 007 680.00 Rand value of livestock produce sold	Agricultural programmes (Small stock and Large stock)	Land Use Management and Agriculture	R980,000	Active	Value of livestock produce sold through the informal market	R90,000	R669,500
		through formal and informal markets December 2016					Value of livestock produce sold through the formal market	R60,000	R243,808
							Number of crush pens erected for cattle farming	0	4
							Boreholes/windmi Ils installed	0	0
							Km of firebreaks installed	5	0
							Value of funding received to assist local farmers	R1m	R1.7m

Sports and recreation

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Individual welfare:	Access uplifting	R-value of physical	R 1 717.78 spent per	Royal Bafokeng Jr NBA League	RBS	Not Reported	Active	Number of people to attend the finals	10,000	Pending
Acceptable living conditions for all people by	learning opportunities	development services per person per year	person December 2016	finals 2017				Number players and coaches to participate in the games	130	Pending
improving individual quality of life and social								Number of community members appointed (Temp)	4	Pending
wellbeing								Number local SMMEs appointed	15	Pending
		R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	Metshameko finals 2017	RBS	Not Reported	Complete	Number of youth participating in the finals	240	240
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	RBS Capacity Building Project	RBS	R984,960 (External Funding)	Complete	Number of youth graduating from the programme <u>NOTE</u> : Increased number of skilled youth in RBN	31	31

December 2016		

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Individual welfare: Acceptable living	Access uplifting learning opportunities	R-value of physical development services per	R 1 717.78 spent per person December	RBS/NBA Basketball & Development Program	RBS	R5,000,000	Active	Number of people participating in the Basketball programme	200	350
conditions for all people by improving		person per year	2016					Number of players participating in the Provincial teams	10	Pending
individual quality of life and social wellbeing								Number of local coaches selected for Provincial and National duties	4	Pending
								Number of players attaining Basketball scholarships (Local/International)	2	3
		R-value of physical	R 1 717.78 spent per	RBS Netball Development	RBS	R197,000	Active	Number of netball clubs in RBN	15	15
		development services per person per year	person December 2016					Number of players in all the netball clubs in RBN	500	510
								Number of leagues games played	128	115

R-value of physical development services per	R 1 717.78 spent per person December	Athletics Royal Bafokeng	RBS	R150,000	Active	Number of children, youth and adults participating in athletics	680	742
person per year	2016					Number of Athletic events hosted involving local athletes	1	6
						Number of scholarships awarded to athletes	0	0
						Number of athletes qualifying for provincial competitions	70	40
R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	Royal Bafokeng Disability Sport	RBS	R150,000	Active	Number of PwD participating in the disability programme	8	120
R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	RBS Metshameko Football	RBS	R250,000	Active	Number of children participating in the league games	1,920	794
R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	RBS Martial Arts programme	RBS	R75,000	Active	Number of Martial arts participants enrolled	200	160

History and heritage

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performanc e Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Community welfare: Collaboratively building an inclusive traditional community of	Preservation of culture and heritage	R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Marang Hallway Stories	Arts and Culture	RO	Active	Information about Bafokeng history and aspects of our present experiences readily available for visitors frequenting the Marang Hotel	8 Dec 2017	Pending
which we can be proud		R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Bafokeng Heritage Route (Heritage site plaques)	Arts and Culture	RO	Active	Number of sites mapped <u>NOTE</u> : Profiling and promoting areas around RBN villages that can be celebrated as heritage sites and ultimately tourist attraction sites on an illustrated map	5	Pending

R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Wall of Remembrance	Arts and Culture	RO	Active	Acknowledgement ordinary Bafokeng citizens who have contributed to the communal benefit in these areas; political, governance, education, health, sport, arts, religion	30 Nov 2017	Pending
R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Bafokeng Day (RBN Staff Heritage Celebration 2017)	Arts and Culture	R30,000	To Start	Celebration of RBN history and heritage	N/A	Pending
R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Old Post Office Restoration	Arts and Culture	RO	Cancelle d	Awareness of the historic post office building and its significance in Bafokeng history <u>NOTE</u> : Sourcing of fund for the execution of the project is currently underway	N/A	Pending

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performan ce Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Community welfare:	Preservation of culture and	R-value spend on	R 318 651.00 spent on arts	Bafokeng Digital Archive	Arts and Culture	R37,000	Active	Number of uploaded items on the BDA	110	31
Collaboratively building an inclusive	heritage	arts and culture	and culture December 2016					Presentations at RBN events and publications	1	7
traditional community of which we can be proud								Number of people accessing the BDA for information about the RBN	550	155
		R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Living culture programme	Arts and Culture	R27,000	Active	Rand-value of financial assistance offered to local artists	R20,000	R12,440
								Number of local artists linked to business opportunities	5	15

Safety and security

Contributing projects and programmes

Strategic Objective	Strategic Key Performance	Strategic Key Performance	Baseline Information	Contributing Projects	Contributing Department/	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
	Area (SKPA)	Indicator (SKPI)			Entity					(3 rd Q)
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	A safe, secure and fraud-free community	# of crimes past 12 months (as reported)	4613 crime incidents attended December 2016	Tender for security services	Protective Services	RO	Complete	Appointment of a competent guarding service company to protect RBN property and people making use of the property	1	1

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	A safe, secure and fraud-free community	# of crimes past 12 months (as reported)	4613 crime incidents attended December 2016	Reaction Force crime operations	Protective Services	RO	Active	Number of crime incidents were attended Number of cases, as identified under criminal procedures act, investigated and completed Number of arrests	4,200	2,700 323 378
								made	190	578

# of crimes past 12 months (as	4613 crime incidents attended	Asset Protection	Protective Services	R11,780,000	Active	Value of assets lost due to theft and vandalism	R250,000	R125,373
reported)	December 2016					Number of random spot checks to the different RBN sites	75	190
						Number of spot check reports submitted to entity CEO	12	9
						Number of security breaches in RBN properties	N/A	16
# of crimes past 12	4613 crime incidents	Air wing programme	Protective Services	R250,000	Active	Number of air patrols conducted	220	119
months (as	attended					Ratio of Protective	1 of 1	26:26
reported)	December					Services air support	(100%)	(100%)
	2016					requests responded to		
						Ratio of other RBN	1 of 1	24:24
						air support requests responded to	(100%)	(100%)
U U U U U U U U U U U U U U U U U U U	Risk determination and Management	Protective Services	R95,000	Active	Number of community and Makgotla meetings attended	48	44	
efficacy strategy	coordinated, efficacy strategy					Annual RBN strategic risk assessment disseminated to relevant stakeholders	1	4

		December					Number of reports	108	115
		2016					disseminated to relevant stakeholders		
							for necessary		
							interventions		
							Dissemination of the	12	9
							RBN crime profile to		
							entity managers and		
							executives		
							Ratio of alleged	1 of 1	10:10
							corruption/ theft/	(100%)	(100%)
							fraud cases		
							investigated		
							Number of interim	12	11
							report submitted monthly		
							Percentage of cases	100%	100%
							with criminal	100%	10076
							element registered		
							with the SAPS		
	# of crimes	4613 crime	Community	Protective	RO	Active	Number of	3,100	22,000
	past 12	incidents	mobilization	Services			community members		
	months (as	attended					reached through		
	reported)	December					awareness		
		2016					campaigns and other		
							platforms (Door to		
							Door, Community		
							meetings, Stakeholders		
							meetings)		
							Number of Makgotla	12	15
							presented to on	÷=	
							crime prevention		

Infrastructure

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance Area	Performance Indicator	Information	Project	Department/ Entity			Comment	Target	Actual (3 rd Q)
	(SKPA)	(SKPI)			Entity					(5 Q)
Sustainability and growth: Resecting our	Government service provision	R value of IDP/RLM projects	R 73 029 404.17 Rand value of IDP/RLM	Monitoring the construction of Internal Road	Infrastructure Maintenance	RLM	Active	Kilometres of new surfaced paved roads <u>NOTE:</u> Safer surfaced	0.65	Pending
resources as intergeneration al assets and		executed in RBN	projects executed in RBN December 2016	and storm water in Kanana				roads for all road users and storm water control		
achieving inclusive growth and full employment in the long term	Provision of enabling infrastructure	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Lefaragatlhe Old Pump House Upgrade Phase 2 and 3	Infrastructure Maintenance	RLM	Active	Number of pumps upgraded <u>NOTE:</u> Increase water supply capacity	2	Pending
		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Management of the natural flooding in RBN February 2017	Infrastructure Maintenance	Not Reported	Active	Coordination of repairs to structures damaged by floods	8 Feb 2017	Pending
		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Rehabilitation of upgraded roads and storm water structures in RBN-2017	Infrastructure Maintenance	Not Reported	Active	Rand value of rehabilitation of roads <u>NOTE:</u> Increased road safety for users Increased life span of road infrastructure	R6.8m	Pending

		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Replacement of Lifts at the Civic Centre	Infrastructure Maintenance	Not Reported	Active	Improvement in the movement of materials and employees between floors in the building	31 Aug 2018	Pending
		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Installation of Pre-paid water meters in RBN villages	Infrastructure Maintenance	Not Reported	On hold	Number of prepaid water meters	5 Sep 2016	Pending
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Access to water and Sanitation	% of Baagi households using improved sanitation	26.9 % households with improved sanitation in the house or on the stand December 2016	Waterborne Sanitation for RBN villages	Infrastructure Maintenance	Not Reported	On hold	Number of households with improved sanitation <u>NOTE</u> : Improved sanitation in RBN villages	21 Oct 2017	Pending
Sustainability and growth: Resecting our resources as intergeneration al assets and	Government service provision	R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the Construction of Luka Roads	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads <u>NOTE</u> : Safer surfaced roads for all road users and storm water control	1.06	3.40
achieving inclusive growth and full		R value of IDP/RLM projects	R 73 029 404.17 Rand value of IDP/RLM	Monitoring the Construction of High-mast	Infrastructure Maintenance	RLM	Complete	Number of high mast lights installed in RBN villages	106	106

employment in	executed in	projects	Lighting in RBN				NOTE: Reduced		
the long term	RBN	executed in RBN	Villages				incidents of crime		
		December 2016							
	R value of	R 73 029 404.17	Monitoring the	Infrastructure	RLM	Complete	Kilometres of new	1	1.25
	IDP/RLM	Rand value of	Construction of	Maintenance			surfaced paved roads		
	projects	IDP/RLM	Road and				NOTE: Safer surfaced		
	executed in	projects	Stormwater in				roads for all road		
	RBN	executed in RBN	Magokgwane				users and storm water		
		December 2016					control		
	R value of	R 73 029 404.17	Monitoring the	Infrastructure	RLM	Complete	Kilometres of new	1	1
	IDP/RLM	Rand value of	Construction of	Maintenance			surfaced paved roads		
	projects	IDP/RLM	Road and				NOTE: Safer surfaced		
	executed in	projects	Stormwater in				roads for all road		
	RBN	executed in RBN	Lenatong				users and storm water		
		December 2016					control		
	R value of	R 73 029 404.17	Monitoring the	Infrastructure	RLM	Complete	Kilometres of new	1.3	1.3
	IDP/RLM	Rand value of	construction of	Maintenance			surfaced paved roads		
	projects	IDP/RLM	Roads and Storm				NOTE: Safer surfaced		
	executed in	projects	water at				roads for all road		
	RBN	executed in RBN	Mafenya Phase 2				users and storm water		
		December 2016					control		

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Sustainability and growth: Resecting our resources as intergeneration al assets and	Provision of enabling infrastructure	R-value of infrastructure development/ maintenance per capita (Baagi)	• •	Sewer Plants Maintenance	Infrastructure Maintenance	RO	Active	Number of sewer plant reports received and reviewed	12	9

achieving inclusive	R-value of infrastructure	R 440.68 spent per capita	General plumbing	Infrastructure Maintenance	R12,500,000	Active	Number of reported burst pipes repaired	N/A	543
growth and full employment in the long term	development/ maintenance per capita (Baagi)	December 2016	maintenance				Number of reported leaks and house connection queries repaired	N/A	522
							Number of reported water meters repaired as per request	N/A	629
							Number of requests for new water meters installed	N/A	16
	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	General electrical maintenance	Infrastructure Maintenance	R14,000,000	Active	Percentage of compliance to the maintenance plan	100%	100%
	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	General Building Maintenance in RBN buildings	Infrastructure Maintenance	R5,000,000	Active	Percentage of reported general maintenance requirements responded to	100%	100%
	R-value of infrastructure development/ maintenance	R 440.68 spent per capita December 2016	Plumbing Maintenance in RBN properties and Schools	Infrastructure Maintenance	RO	Active	Number of broken water reticulation accessories investigated	N/A	288
	per capita (Baagi)						Number of reported broken water reticulation accessories repaired	N/A	288

R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Pressure control valves maintenance	Infrastructure Maintenance	RO	Active	Percentage adherence to maintenance plan	100%	100%
R-value of infrastructure development/	R 440.68 spent per capita December	Water Pump Station Operational	Infrastructure Maintenance	RO	Active	Percentage adherence to maintenance plan	100%	100%
maintenance per capita (Baagi)	2016	Maintenance				Hours of water supply interruptions	0	0
R-value of infrastructure	R 440.68 spent per capita	Maintenance of gravel roads	Infrastructure Maintenance	R4,000,000	Active	Kilometres of graded roads (New roads)	50	0
development/ maintenance per capita	December 2016					Kilometres of patched and graded roads	60	122.5
(Baagi)						Square meter of open areas cleared	N/A	57,000
						Number of sports ground graded	10	16
						Kilometres of storm water channels cleared	0	0
R-value of infrastructure	R 440.68 spent per capita	Maintenance of street lights	Infrastructure Maintenance	RO	Active	Number of damaged lamp posts replaced	N/A	40
development/ maintenance	December 2016					Number of luminaires replaced	N/A	292
per capita (Baagi)						Meters of damaged/stolen cable replaced	N/A	256
						Number of damaged switches replaced	N/A	63

Sustainability	Government	R value of	R 73 029	RLM/RBA	Public Service	RO	Active	Rand value of IDP	R102m	R18.0m
and growth:	service	IDP/RLM	404.17 Rand	Memorandum	Management			contributions by RLM		
Respecting our resources as intergeneration al assets and achieving inclusive growth and full employment in the long term	provision	projects executed in RBN	value of IDP/RLM projects executed in RBN December 2016	of Understanding Management						
Sustainability and growth: Respecting our resources as intergeneration al assets and achieving inclusive growth and full employment in the long term	Sustainable financial management	R value of external funds sourced and accessed (including SLPs and investments)	R 596 400 000.00 sourced and accessed December 2016	Mining SLP Coordination Programme	Public Service Management	RO	Active	Rand value of SLP contributions by mining houses	R105m	R21.7m

Social services

Contributing projects and programmes

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department			Comment	Target	Actual
	Area	Indicator			/Entity					(3 rd Q)
	(SKPA)	(SKPI)								
Individual	Protection for	Number of	4000 people	Establishment of	HSDS	R150,000	Active	Improvement in food	1 Apr	Pending
welfare:	the most	people with	with specific	Community and				security in the RBN	2017	
Acceptable	vulnerable	specific or	or special	Nutrition and				<u>NOTE</u> : Eradication of		
living		special needs	needs on	Development				poverty through job		
conditions for		on support	support	Centre (CNDC)				creation		
all people by		databases or	databases or	Project						
improving		within	within							
individual		support	support							
quality of life		structures	structures							
and social			January 2014							
wellbeing		Number of	4000 people	Fundraising for	HSDS	RO	Active	Rand value of	R1.5m	Pending
		people with	with specific	the Establishment				funding targeted to		
		specific or	or special	of a Place Of				receive		
		special needs	needs on	Safety at Luka						
		on support	support							
		databases or	databases or							
		within	within							
		support	support							
		structures	structures							
			January 2014							
		Number of	4000 people	Refurbishment of	HSDS	RO	Active	Number of vegetable	8	Pending
		people with	with specific	Macharora				gardens to be		
		specific or	or special					revived		

special needs	needs on	vegetable				Number of project	75	Pending
on support	support	gardens.				beneficiaries		
databases or	databases or					NOTE: Creation of		
within	within					job opportunities		
support	support					and reducing poverty		
structures	structures					among the		
	January 2014					custodians of the		
						project		
% Alignment	100 %	Makgotla	HSDS	RO	Active	The improvement of	8 May	Pending
to RBN	alignment to	awareness				PWD attending the	2017	
integrated,	RBN	approach				community		
coordinated,	integrated,					gatherings and		
efficacy	coordinated,					inclusion of PwD in		
strategy	efficacy					all the structure		
	strategy							
	December							
	2016							
% Alignment	100 %	Health promoters	HSDS	RO	Active	Number of health	12	Pending
to RBN	alignment to	training on PwD				promoters trained		
integrated,	RBN	issues				<u>NOTE</u> : Improved		
coordinated,	integrated,					inclusion of people		
efficacy	coordinated,					with disability in the		
strategy	efficacy					community		
	strategy							
	December							
	2016							
Number of	4000 people	Caring for the	HSDS	RO	To Start	Donate sanitary	500	Pending
people with	with specific	Girls				towels to 500 girls in		
specific or	or special					the 4 RBN schools in		
special needs	needs on					partnership with		
on support	support					Coca-cola		
databases or	databases or							
within	within							1

		support structures	support structures January 2014							
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Regional Youth Community Dialogues (South East Region)	HSDS	RO	On hold	Number of youth attending the CCEs <u>NOTE</u> : Understanding of issues and concerns faced by RBN youth	200	Pending
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Poverty month awareness campaign-2017	HSDS	RO	Complete	Number of community members in attendance	100	101
wellbeing		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support	Child Protection Awareness Campaign (2017)	HSDS	RO	Complete	Number of people reached <u>NOTE</u> : To reduce child abuse and child neglect in RBN villages	250	621

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			structures January 2014							
		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Group work services	HSDS	RO	Complete	Number of youth reached <u>NOTE</u> : Improved behaviour of identified teenagers	10	30
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Marriage seminar 2017	HSDS		Complete	Number of people attending the seminar <u>NOTE</u> : To empower and enrich married couples and improve marriage lives in society	150	140
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Protection for the most vulnerable	Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Commemoration of International Day of Older Persons 2017	HSDS	RO	Complete	Number older persons attending <u>NOTE</u> : Improvement in the care of the aged in RBN.	150	159

		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Aged club music competitions	HSDS	RO	Complete	Number of the Aged participating in the competitions <u>NOTE:</u> To encourage active aging in RBN	8	350
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Wellness Day Event	HSDS	R1,500.00	Complete	Number of attendees <u>NOTE:</u> To encourage people to lead a healthy life style through exercising and eating healthy.	160	118
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Pastor's workshop	HSDS	RO	Complete	Number of pastors to attend the workshop <u>NOTE</u> : Capacity building for local pastors will lessen the time that the social worker needs to spend in marriage enrichment	45	35
		% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Youth Day Celebration	HSDS	RO	Complete	Number of youth attending the celebration	200	425

		efficacy strategy	coordinated, efficacy strategy December 2016							
Individual welfare:	Increase Baagi life expectancy	% of Baagi households	50 % households	Identify and establish income	HSDS	RO	Cancelled	Number of poultries established	1	N/A
Acceptable living		who are food secured	were food secure (N =	generating projects				Number of vegetable gardens established	1	N/A
conditions for all people by improving individual quality of life and social wellbeing			24850) December 2011					Number of community members identified and trained to be the beneficiaries of the project	20	N/A

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Programmes	Department/			Comment	Target	Actual
	Area	Indicator			Entity					(3 rd Q)
	(SKPA)	(SKPI)								
Individual	Protection for	Number of	4000 people	Care for the	HSDS		Active	Number of aged	1000	501
welfare:	the most	people with	with specific	Aged				individuals benefitting		
Acceptable	vulnerable	specific or	or special					from the Care for the		
living		special needs	needs on					Aged programme		
conditions for		on support	support					Number of food plates	12,000	7,832
all people by		databases or	databases or					distributed to older		
improving		within	within					persons		

individual quality of life and social wellbeing		support structures	support structures January 2014					Number of stands with new backyard/vegetable gardens in the community through aged programme	6	8
Community welfare: Collaboratively building an	An effective professional administration	% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	NGO's Mobilization	HSDS	RO	Active	Number of NGOs capacitated and linked with possible funders and support	8	47
inclusive traditional community of which we can be proud		efficacy strategy	coordinated, efficacy strategy December 2016					Number of NGOs registered with NGO organizations <u>NOTE</u> : Ensured sustainability of NGO's in the Royal Bafokeng Nation	7	9
Individual welfare: Acceptable living conditions for	Protection for the most vulnerable	Number of people with specific or special needs on support	4000 people with specific or special needs on support	Social Relief Programme	HSDS	R2,750,000	Active	Number of food packs distributed to destitute families through the Social Relief programme	115	190
all people by improving individual quality of life and social		databases or within support structures	databases or within support structures January 2014					Number of disasters/ households affected by disasters successfully managed	N/A	40
wellbeing		Number of people with	100 % alignment to	Casework (Northern and	HSDS	RO	Active	Number of cases assessed	335	469
		specific or special needs	RBN integrated,	Capital Regions)				Number of eligible cases counselled	60	173
		on support databases or	coordinated, efficacy					Number of Vulnerable children placed in care	N/A	0

within support structures Number of people with	strategy December 2016 4000 people with specific	Monitoring and Evaluation of	HSDS	RO	Active	Number of food plates given to orphaned	2,400	11,492
specific or special needs on support databases or within support structures	or special needs on support databases or within support structures January 2014	the Orphaned and Vulnerable Children's Programme (Macharora Villages)				children Number of interventions implemented for children on ART	420	347
Number of people with specific or	4000 people with specific or special	Monitoring and Evaluations of Orphaned and	HSDS		Active	Number of food plates given to orphaned children	2,400	6,104
special needs on support databases or within support structures	needs on support databases or within support structures January 2014	Vulnerable Children's program in Phokeng				Number of interventions implemented for children on ART	420	359
Number of people with specific or special needs	4000 people with specific or special needs on	Victim Empowerment Programme	HSDS	RO	Active	Number of individuals supported through Victim Empowerment Program centres	1,750	1,625
on support databases or within support structures	support databases or within support structures January 2014					Number of group therapy sessions facilitated	32	50

Number of people with specific or special needs	4000 people with specific or special needs on	Substance Abuse	HSDS	RO	Active	Number of clients receiving early intervention counselling	55	72
on support databases or within support	support databases or within support					Number of clients referred to rehab/ social workers and mental health nurse	33	32
structures	structures January 2014					Number of home visits conducted	22	22
						Number of substance abuse group therapies	11	27
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Community outreach Programme (Letsema)	HSDS	RO	Active	Number of families/households reached through Letsema	10	5
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Monitoring of Community Dialogues	HSDS		Active	Number of change agents trained/briefed to facilitate the CCE dialogues	0	0
efficacy strategy	coordinated, efficacy					Number of CCE dialogues facilitated	8	4
	strategy December 2016					Number of community members involved in the CCE dialogue	250	83
Number of people with	4000 people with specific		HSDS	RO	Active	Number of PwD on the RBN database	680	0

specific or special needs on support databases or within support structures	or special needs on support databases or within support structures	People with Disabilities Programme				Number of people with disability involved in income generating projects	25	35
Number of people with specific or special needs on support databases or within support structures	January 2014 4000 people with specific or special needs on support databases or within support structures January 2014	Sign language interpretation Programme	HSDS	RO	Active	Number of deaf awareness campaign facilitated	1	1
% of households who are reach-able within 30 mins of post- disaster callout	72 % January 2011	Fire rescue services	HSDS	RO	Active	Number of fire incidents responded to	N/A	89
Number of people with specific or special needs	4000 people with specific or special needs on	Casework (North East and South East Regions)	HSDS		On hold	Number of cases assessed Number of eligible cases counselled	NVR NVR	NVR NVR
on support databases or within	support databases or within	ועפוטווא)				Number of Vulnerable children placed in care	NVR	NVR

support	support			
structures	structures			
	January 2014			

Effective professional administration

Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Area (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Review of RBN Shared Service Policies	Shared Services: Procurement	RO	Active	Revised and updated Shared Services policies and procedures	31 Mar 2017	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Tender for the procurement of prepaid water meters	Shared Services: Procurement	RO	Active	Appointment of a competent contractor at a competitive bid	31 Jul 201	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	Tender for waste services-2017	Shared Services: Procurement	RO	Active	Appointment of a competent contractor at a competitive bid	7 Jul 2017	Pending

	December 2016							
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Know your village (Ikitsi)	Research	RO	Active	Number of villages profiled	29	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Desktops and Laptops Backup	Shares Services: IT	RO	Active	Number of PCs backed up <u>NOTE:</u> Preservation and protection of company information	60	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Installation of broadband Phase 1	Shares Services: IT	RO	Active	Number of wireless hot spots erected	8	Pending
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Kgotha Kgothe questionnaire feedback project	ОРМО	RO	Active	Improved communication with community members	29 Sep 2017	Pending

	icacy coordinated, ategy efficacy strategy December 2016							
to F inte coo effi	Alignment 100 % RBN alignment to egrated, RBN integrated, coordinated, icacy efficacy strategy December 2016	Development of Employment Equity Plan in RBN	Shares Services: HR	RO	Active	Number of Employment Equity Plans developed <u>NOTE:</u> Improvement in addressing employment related issues through EE committee	1	Pending
to F inte coo effi	Alignment 100 % RBN alignment to egrated, RBN integrated, coordinated, icacy efficacy strategy December 2016	Disposal of RBN Obsolete Assets	Shares Services: Finance	RO	Active	Rand value of income generated Number of NGOs and cooperatives benefiting from donated assets	R50,000 54	Pending Pending
to F inte coo effi	Alignment 100 % RBN alignment to egrated, RBN ordinated, integrated, icacy efficacy ategy becember 2016	RBN Audit and Group Annual Financial Statements (AFS) 2016	Shares Services: Finance	R2,262,717	Active	Number of unqualified audit reports NOTE: To attract new donors and keep existing ones happy, and to endure	5	Pending

% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	Atrium Revamp	Research	Not Reported	Active	A revamped and improved atrium display with relevant and up to date information	28 Jul 2016	Pending
% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	Maintenance of fire equipment in RBN buildings	HSDS	R960,000	Active	Number of RBN buildings fire ready	104	Pending
% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	Records Management System	Arts and Culture	RO	Active	Safe keeping and ease of access of all RBN archived documents	15 Dec 2017	Pending
% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	2017 Shared Services Satisfaction Survey	Research	R750	Active	Number of staff members surveyed	30	Pending

% Alignment to RBN integrated, coordinated, efficacy strategy	strategy December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December	PULA Findings Dissemination 2016	Research	R150,000.00	Active	Number of copies to be printed <u>NOTE:</u> Dissemination of accurate socio- economic data about the conditions prevalent in the RBN	3,000	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Records Management System	Arts & Culture	Not Reported	Active	Physical and digital archive system	11 Sep 2017	Pending
% of Bafokeng adults who attend governance meetings	5404 attended governance meetings in December 2016	Kgotha Kgothe November 2017	Secretary of Traditional Governance	R900,000	Active	Number of people in attendance	3,000	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy	Talent identification project	Shares Services: HR	Not Reported	Active	Number of employees to be assessed <u>NOTE:</u> To coordinate talent identification project in RBN	450	Pending

% Alignment to RBN integrated, coordinated, efficacy strategy	strategy December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	2017 Employee Satisfaction Survey	Research	R750	To Start	Number of staff members surveyed <u>NOTE:</u> Baseline information in order to do comparative analysis	30	Pending
% of employees surveyed who indicate satisfaction with Shared Services	78 % RBN staff surveyed who indicate satisfaction with RBN practices December 2016	RBN Year-end Function 2017	Shares Services: HR	R70,000	To Start	Number of employees in attendance <u>NOTE:</u> Improved staff moral	500	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Development of youth policy	HSDS	R600,000	On Hold	Reference for decision making in youth programme implementation.	7 Sep 2015	Pending
% Alignment to RBN integrated,	100 % alignment to RBN	Development of M & E tool for Youth in	HSDS	RO	On hold	Improved reporting and turnaround time	31 Jul 2017	Pending

coord effica strate	-	School program				on the Youth in school programme		
to RBI integr	ated, RBN inated, integrated, cy coordinated,	Establishment of Youth desk	HSDS	R600,000	On hold	Improvement in the rate of how the youth gain access to opportunities.	1 Apr 2015	Pending
% Alig to RBI integr	0	Royal Bafokeng Nation	Secretary of Traditional Governance	Not Reported	Complete	Number of expected voters	6,000	6,465
_	inated, integrated, coordinated,	Traditional Council Elections 2017				Number of elected council member <u>NOTE</u> : Legally recognised structure can manage affairs of <i>Morafe</i> (legislation and custom)	7	7
to RBI integr	ated, RBN inated, integrated, cy coordinated,	RBN Operations Room System Development Phase 8.0	ΟΡΜΟ	R125,000	Complete	An improved Central Management System <u>NOTE:</u> Improved user experience	11 Sep 2017	11 Sep 2017

	December 2016							
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Bafokeng 2016 Population and Use of Land Audit (PULA)	Research	R4,310,000	Complete	Number of households surveyed	23 May 2017	6 Oct 2017
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	EMRS Recording System	HSDS	Not Reported	Complete	Number of radio and phones to be installed recording device/system	28	16
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Vigil cloud training - Tracking device	Shares Services: Procurement	RO	Complete	Number employees trained on the use of the new tracking device system <u>NOTE:</u> All users complying and being able to use the system on their own	16	12
% Alignment to RBN integrated,	100 % alignment to RBN	Tender for electrical building	Shares Services: Procurement	RO	Complete	Appointment of a competent contractor at a competitive bid	7 Jul 2017	14 Aug 2017

coordin efficacy strategy	coordinated,	maintenance- 2017						
% Aligni to RBN integrat coordin efficacy strategy	ed, alignment to RBN integrated, coordinated, efficacy strategy December 2016	Tender for the rehabilitation of upgraded roads and storm water structures	Shares Services: Procurement	RO	Complete	Appointment of a competent contractor at a competitive bid	25 Sep 2017	9 Oct 2017
% Aligni to RBN integrat coordin efficacy strategy	ed, alignment to RBN ated, integrated, coordinated,	PWD NGO refresher training	HSDS	RO	Complete	Number PwD attending the workshop. <u>NOTE</u> : Improvement in coordinating services for People with Disability NGO	13	10
% Alignu to RBN integrat coordin efficacy strategy	ed, alignment to RBN ated, integrated, coordinated,	RBN Operations Room System Development Phase 7.0	ΟΡΜΟ	R247,338	Complete	An improved Central Management System <u>NOTE:</u> Improved user experience	19 Jan 2017	4 Mar 2017

Community welfare: Collaboratively building an inclusive traditional	Relevant traditional governance with active community participation	% of Bafokeng adults who attend governance meetings	5,404 attended governance meetings in December 2016	Makgotla Visits 2017	Secretary of Traditional Governance	R1,000,000	Complete	Number of people in attendance	2,000	1,974
community of which we can be proud		% of Bafokeng adults who attend governance meetings	5,404 attended governance meetings in December 2016	Kgotha Kgothe June 2017	Secretary of Traditional Governance	R900,000	Complete	Number of people in attendance	3,000	1,250
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Phase II Tender for Old Pump House Upgrade	Shared Services: Procurement	RO	Cancelled	Appointment of a competent contractor at a competitive bid	22 Sep 2017	N\A

Strategic Objective	Strategic Key Performance Area	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (3 rd Q)
Community welfare: Collaboratively building an	An effective professional administration	% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	OPMO Programme	ОРМО	R189,551.0 O	Active	Ratio of active projects updated by the final day of the month	95:100 (95%)	418:421 (99%)

inclusive	efficacy	coordinated,					Ratio of active	95:100	1128:1142
traditional	strategy	efficacy					programmes updated	(95%)	(99%)
community of		strategy					by the seventh day of		
which we can		December					each month		
be proud		2016					Number of staff	24	15
							attending workshops		
							Number of RBN		
							Quarterly/Annual	4	3
							Performance Reports		
							compiled		
							Number of StratCo	10	11
							reports and ManCo		
							presentations/reports		
							compiled		
							Number of OPMO	12	9
							Monthly Makgotla		
							Reports compiled		
							Number of recipients	1,920	490,357
							of the bulk SMS		
							messages		
							Hosting of the OPMO	99%	100%
							and RBED systems		
							with more that 99%		
							uptime		
	% Alignment	100 %	Shared	Shares	R2,283,862	Active	Ratio of requested	1:1	1:7
	to RBN	alignment to	services:	Services:			tenders v/s tenders	(100%)	(14.2%)
	integrated,	RBN	Procurement	Procurement			appointed		
	coordinated,	integrated,	programme				Total rand value of	R25m	R6.17m
	efficacy	coordinated,					awarded tenders		
	strategy	efficacy					Number of purchase	2,400	2,218
		strategy					orders generated		

	December 2016					Total rand value of awarded Purchase orders	R12m	R34.93m
						Total Rand value awarded to local SMMEs - Purchase orders	R5m	R10.35m
						Percentage of request to utilise vehicles responded to	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	The ICT operations programme	Shares Services: IT	R7,469,651	Active	Hours of downtime on ICT services during working hours	0	0.5hrs
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN websites maintenance	Shares Services: IT	RO	Active	Websites up time percentage	100%	98%
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated, coordinated,	Management and maintenance of Enterprise Resource	Shares Services: IT	RO	Active	Percentage of uninterrupted ERP support	100%	99%

efficacy	efficacy	Planning (ERP)						
strategy	strategy	systems						
	December							
	2016							
% Alignment	100 %	Helpdesk	Shares	RO	Active	Number of helpdesk	N/A	1,312
to RBN	alignment to		Services: IT			requests resolved		
integrated,	RBN							
coordinated,	integrated,							
efficacy	coordinated,							
strategy	efficacy							
	strategy							
	December							
	2016							
% Alignment	100 %	Maintenance	Shares	RO	Active	Percentage of toners	100%	100%
to RBN	alignment to	of printing	Services: IT			replaced		
integrated,	RBN	solution				NOTE: Printing		
coordinated,	integrated,					facilities available to		
efficacy	coordinated,					staff at all times		
strategy	efficacy							
	strategy							
	December							
	2016							
% Alignment	100 %	Speechwriting	Research	RO	Active	Number of speeches	1	1
to RBN	alignment to					compiled (RBN Annual		
integrated,	RBN					Review)		
coordinated,	integrated,							
efficacy	coordinated,							
strategy	efficacy							
	strategy							
	December							
	2016							

% Alig to RB integr	U	ICT End User Support	Shares Services: IT	RO	Active	Number of extensions created and configured	N/A	108
	inated, integrated, cy coordinated,					Number of telephone billing reports generated for various departments	300	225
to RB integr	rated, RBN inated, integrated, cy coordinated,	Antivirus Monitoring	Shares Services: IT	RO	Active	Percentage of PCs with up to date anti- virus	70%	100%
to RB integr	0	Legal and Contract Management in the RBA	Shares Services: Legal	R1,002,000	Active	Number of litigious matters pending by the end of the reporting period	10	8
effica strate	efficacy strategy December					Number of litigious matters finalised during the reporting period	N/A	6
	2016					Number of contracts and/or SLAs compiled across all client departments	N/A	71
% Alig to RB integr	Ũ	Research Programme	Research	R433,946	Active	Number of studies, surveys and research	3	4

coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016					projects conducted and completed		
% Alignment to RBN	100 % alignment to	Staff Debriefing	HSDS	RO	Active	Debriefing sessions held	3	4
integrated, coordinated, efficacy	RBN integrated, coordinated,	Programme				Number of employees referred for further intervention	3	4
strategy	efficacy strategy December 2016					Total Number of staff who are debriefed	45	65
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Coordination of Safety and Security personnel development	Protective Services	R365,000	Active	Percentage of training requests responded to	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Protective services: Fleet management	Protective Services	R2,050,000	Active	Number of alleged deviations	0	1

% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Security logistics	Protective Services	R549,996.0 0	Active	Percentage of the requested equipment purchased	100%	100%
% Alignment to RBN integrated,	100 % alignment to RBN	Archiving and updating of RBN buildings,	Infrastructure Maintenance	RO	Active	Number of drawings sorted, scanned and archived	N/A	7
coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016	stands and service drawings				Number of stands integrated on the existing RBN cadastral plans, realignment and subdivisions of stands <u>NOTE</u> : Stored plans and drawings to make them readily available	55	39
% Alignment to RBN integrated, coordinated, efficacy	100 % alignment to RBN integrated, coordinated,	Employee Wellness Program	HSDS	RO	Active	Number of consultations (new appointments and follow up sessions) per month	60	133
strategy	efficacy strategy					Number of group sessions coordinated	23	27
	December 2016					Number of family therapy facilitated	23	38
						Number of debriefing sessions facilitated for the employees	4	24

						Number of EAP home visits	22	29
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Stakeholder Management Programme	HSDS	RO	Active	Number of stakeholder meetings held	4	2
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Shared services: Finance programme	Shared Services: Finance	R2,000	Active	Number of Financial statements prepared and submitted to RBN departments	240	193
efficacy strategy	coordinated, efficacy strategy					Number of Clean Audit reports on financial statements	5	5
	December 2016					R-value of total income received (incl. Grants)	N/A	R312m
						R-value of debts collected (Rental property)	R4.5m	R3.05m
						R-value of debts collected (Water and rates e.g waste collection)	R840,000	R49,148.00
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated, coordinated,	Maintenance of RBA VIP programme	Shares Services: HR	RO	Active	System uptime percentage <u>NOTE:</u> Digital management of all payroll related	100%	100%

efficacy strategy	efficacy strategy December 2016					matters, contracts, payments, new recruits, termination, etc.		
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy	Shared services: Human Resource Programme	Shares Services: HR	RO	Active	Number of Performance Management Agreements and development plans received	400	450
	strategy December 2016					Number of Performance Management Assessments received	824	243
						SDL Levy Paid to SETA	R960,000	R778,922.1 9
						Mandatory Grant Received from the SETA	R0.00	R0.00
						Number of employees benefitting from study assistance	N/A	20
						Number of employees benefitting from courses paid for by RBA	0	0
% Alignment to RBN	100 % alignment to	Community Relations	Secretary of Traditional	R1,400,000	Active	Number of Segoagoe published	4	3
integrated, coordinated,	RBN integrated, coordinated,	information dissemination	Governance			RBN Review – Supreme Council Opening	1	1

		efficacy strategy	efficacy strategy					Number of Kgotha Kgothe event hosted	4	1
			December 2016					Number of community attending Kgotha Kgothe	5,000	1,250
								Makgotla visits hosted	8	7
								Number of adults attending Makgotla visits	2,000	1,974
		% Alignment to RBN	100 % alignment to	Traditional Governance	Secretary of Traditional	R756,000	Active	Number of Supreme Council sittings	7	6
		integrated, coordinated, efficacy	RBN integrated, coordinated,	Programme	Governance			Number of Traditional Council meetings facilitated	6	5
		strategy	efficacy strategy December					Number of Makgotla Executive meeting facilitated	4	11
			2016					Number of cases finalised and documented in the Tribal Court	N/A	93
Sustainability and growth: Respecting our	R value of external funds sourced and	R value of external funds sourced and	R 738 000 000.00 Rand value of	Emergency Medical Rescue	HSDS	RO	Active	Income generated from services rendered at Maseve	R1.8m	R1.27m
resources as intergeneration al assets and achieving inclusive growth and full employment in the long term	accessed (including SLPs and investments	accessed (including SLPs and investments)	procurement spend at mines, RBA and RBI December 2016	Services for Maseve mine				Income generated from services rendered to Bakubung mines	R1.86m	R1.82m