# Annexure A – 2017 Organisational Performance



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## 2017 RBN Projects and Programmes in Line with Strategic Focus Areas

#### Education

#### \*RAG Clarification:

**Red:** An SKPI will be red if the year-to-date targets of its directly contributing benefits and deliverables are missed by more than 50%. **Amber:** An SKPI will be amber if the year-to-date targets of its directly contributing benefits and deliverables are missed by less than 25%. **Green:** An SKPI will be green if the year-to-date targets of its directly contributing benefits and deliverables are attained or exceeded.

#### Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare: Acceptable living conditions for all people by improving individual	Access uplifting learning opportunities	Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Education Policy Development	Secretary of Traditional Governance	R420,000	Active	Structure in dealing with education matters and decisions to be made <u>NOTE</u> : Improved quality of Education in RBN	30 Nov 2017	Pending
quality of life and social wellbeing		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Maths programmes and Video	RBI	R2,100,000	Cancelled	Improve quality of teaching in RBN school	9 Nov 2017	N\A

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit /Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare: Acceptable living conditions for all people by improving	welfare:upliftingBAcceptablelearningDlivingopportunitiesPconditions foroall people bypimprovingN	Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	RBI Schools' performance	RBI	RO	Active	Overall grade 12 pass rate in RBN schools (%) Overall grade 7 pass rate in RBN schools (%)	70:100 (80%) 70:100 (80%)	1016:812 (80%) 1462:1691 (86%)
individual quality of life and social wellbeing		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Maintenance of school Infrastructure and Safety & Security	RBI	RO	Active	Number of school inspection reports compiled <u>NOTE</u> : Well- maintained schools	1	1
		Number of Bachelor Degree Passes as % of overall pass rate	23.79 % adults had a matric certificate December 2016	Section 14, School Governance & Management Programme	RBI	RO	Active	Number of RBN representatives on each school governing body <u>NOTE</u> : Well- functioning School Governing Bodies and Management Teams	3	11
		% of 3-5 year olds in pre- school	28.55 % 3- 5yr/old population	Preschool Education/ECD Programme	RBI	R1,030,000	Active	Number of children enrolled in ECD programme	262	261
			had access to ECD					Number of ECD educators trained/ mentored	28	28

	December 2016					Number of Bafokeng employed on the ECD programme	36	36
% of the population with a post	5.78 % community had a post-	Student Services	RBI	R10,000,000	Active	Number of students awarded with financial support	146	145
matric qualificatio	matric qualification December 2016					Number of student repaying the student loan	NVR	NVR
% of the population with a post	5.78 % community had a post-	Continuous Professional Teacher	RBI	R4,000,000	Active	Number of students enrolled for the course	59	57
matric qualificatio	matric qualification December 2016	Development (CPTD) programme				Ratio of students completing the programme	70:100	Pending
Number of Bachelor	23.79 % adults had a	RBI Kitsong	RBI	R500,000	Active	Number of learners in Grade 8	58	58
Degree Passes as %	matric certificate					Number of learners in Grade 9	65	65
of overall pass rate	December 2016					Number of students in Grade 10	44	44
						Number of students in Grade 11	8	8
% of the population with a post matric	5.78 % community had a post- matric	RBI Post School: Phokeng Campus (Engineering)	RBI	R1,250,000	Active	Number of headcounts enrolled in Engineering N1 - N3	382	278
qualificatio	qualification December 2016					Ratio of students passing/completing the Engineering programme	70%	65:100 (65%)

% of th popula with a matric qualifi	tion community post had a post- matric	RBI Post School: Maile Campus (Construction)	RBI	R1,250,000	Active	Number of headcounts enrolled in Construction Related Programmes Ratio of students passing/completing the Construction programme	466 50:100 (50%)	533 118:153 (77%)
% of th popula with a matric qualifi	tion community post had a post- matric qualification	RBI Post School: Ananda Campus (Hospitality)	RBI	R1,250,000	Active	Number of headcount enrolled in the Hospitality Certificate Programme	64	76
	December 2016					Ratio of students passing/completing the Hospitality programme	70:100 (70%)	39:44 (89%)
% of th popula with a matric qualifi	tion community post had a post- matric	RBI Post School: Tapologo Campus (Health Care)	RBI	R1,250,000	Active	Number of headcount enrolled Health care Certificate Programme	0	0
	December 2016					Ratio of students passing/completing the Health care programme	0:0	0:0
Numbo Bachel	or adults had a	RBI Macharora Education Support	RBI	SLP	Active	Ratio of learners passing maths	40:100 (40%)	56:75 (75%)
Degree Passes of over pass ra	as % certificate all December	Initiatives				Ratio of learners passing science	42:100 (42%)	32:65 (49%)

% of 3-5 year	28.55 % 3-	RBI ECD Feeding	RBI	Not	Active	Number of ECDs	11	11
olds in pre-	5yr/old	Scheme		Reported		benefitting		
school	population					Number of learners	608	711
	had access					fed across the RBN		
	to ECD					Number of plates	291,720	231,723
	December					prepared		
	2016					<u>NOTE</u> : Improved		
						health and wellbeing		
						of learners		
Number of	23.79 %	Thethe Maths	RBI	Not	To Start	Percentage of	NVR	NVR
Bachelor	adults had a	Initiative (RBH)		Reported		learners taking		
Degree	matric					mathematics in Gr10		
Passes as %	certificate					Number of learners	NVR	NVR
of overall	December					in the		
pass rate	2016					grade obtaining		
						>50%		

## Health

## Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Increase Baagi life expectancy	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Registration of Advanced life support certificate	HSDS	RO	Active	Enable RBN EMRS to charge for services rendered	14 Nov 2017	Pending

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department /Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare: Acceptable living conditions for all people by improving individual quality of life	Increase Baagi life expectancy	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Primary health care programme	HSDS	Not Reported	Active	Total number of patients at clinics (incl. Mobile)	N/A	335,385

and social wellbeing	R-value of top-up	53 was the average life	Emergency Medical Rescue	HSDS	Not Reported	Active	Number of EMRS calls attended	5,240	5,770
	healthcare services per person per	expectancy January 2011	Services (EMRS)				Number of Patients conveyed by EMRS and PPT	5,760	6,037
	year						Number of community members trained on basic emergency skills	120	174
	R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Child immunization in RBN	HSDS	RO	Active	Number of immunisations in RBN	34,000	73,781
	year R-value of top-up healthcare services per person per year	53 was the average life expectancy January 2011	Psychological services Programme	HSDS	RO	Active	Psychological services: Number of patients and referrals from Bafokeng clinics, youth centre and Police station attended to	150	383
							Number of group sessions facilitated	N/A	37
							Number of Psychological home visits conducted	20	41
	R-value of top-up healthcare	53 was the average life	Health Promotion Education	HSDS	RO	Active	Number of people targeted for Health education in	34,500	133,069

services per person per	expectancy January 2011					community structures		
year								
						Number of health awareness campaigns/events/ health activities facilitated in Bafokeng Nation	115	319
R-value of top-up healthcare services per person per	53 was the average life expectancy January 2011	EMRS in service training	HSDS	RO	Active	Number of EMRS and Bafokeng Health centre staff members trained or lectured	180	205
year						Number of mentoring sessions conducted (on the job mentoring)	120	161
						Number of emergency evacuation assimilation dry run facilitated in the community	1	1
R-value of top-up healthcare	53 was the average life expectancy	Managing Occupational Health Services	HSDS	RO	Active	Total Number of health screening done	N/A	7
services per person per year	January 2011	in RBN				Number of accidents and incidents reported in the working area	0	0

						Total number of health risk assessments done All RBN healthcare	0	7
R-value of top-up healthcare	53 was the average life expectancy	Managing Infection Prevention and	HSDS	RO	Active	Total patients for wound care RBN clinics	55	307
services per person per year	January 2011	Control within RBN clinics				Number of IPC audits done in all Bafokeng clinics	7	7
R-value of top-up healthcare	53 was the average life expectancy	Call Centre programme	HSDS	Not Reported	Active	Number of calls dispatched from the call centre	N/A	7,491
services per person per year	January 2011					Total number of calls received at the call centre	N/A	14,514

#### Land and Environment

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department/			Comment	Target	Actual
	Area	Indicator			Entity					(4 <sup>th</sup> Q)
	(SKPA)	(SKPI)								
Community	An effective	% Alignment to	100 %	Land Policy	Secretary of	RO	Active	Better governance	30	Pending
welfare:	professional	RBN	alignment to	Development	Traditional			of Bafokeng land	Nov	
Collaboratively	administration	integrated,	RBN integrated,		Governance				2017	
building an		coordinated,	coordinated,							
inclusive		efficacy	efficacy							
traditional		strategy	strategy							
community of			December 2016							
which we can		% of	100 % of	Alignment of	Infrastructure	RO	Active	Development of a	3 Nov	Pending
be proud		population	population	GIS system with	Maintenance			new cadastre map	2017	
		linked to stand	linked to stand	PULA Stand				that reflects reality		
		database	database in	Data						
			PULA							
			December 2016							
	A clean and	% of new	81 % of new	EIA for the	Land Use	R2,500,000	Active	Allocation and	14	Pending
	appealing	development	development	development of	Management			preparation of	Nov	
	environment	with	with	new cemeteries	and			cemeteries	2017	
		comprehensive	comprehensive		Agriculture					
		EIA reports	EIA reports							
			December 2016							
		% of	19671	Phokeng and	Land Use	RO	On hold	Improved waste	31 Jan	Pending
		households	households/	Tsitsing waste	Management			management in RBN	2017	
		that receive	stands from	transfer station	and					
		weekly refuse	which waste is	lease	Agriculture					
		removal	collected							
		services	December 2016							

An effective	% Alignment to	100 %	Stand Allocation	Infrastructure	RO	Complete	Number of stand	1	1
professional	RBN	alignment to	Workflow	Maintenance			allocation workflows		
administration	integrated,	RBN integrated,	Update,				developed		
	coordinated,	coordinated,	Migration and				NOTE: Archiving of		
	efficacy	efficacy	Final				stand allocation		
	strategy	strategy	Implementation				documents		
		December 2016							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Community welfare: Collaboratively building an inclusive traditional	A clean and appealing environment	% of new development with comprehensive EIA reports	81 % of new development with comprehensive EIA reports December 2016	RBA Environmental Management Programme	Land Use Management and Agriculture	R760,000	Active	Number of EIA reports Reviewed <u>NOTE</u> : Ensuring a clean environment in the RBN	N/A	4
community of which we can be proud		% of households that receive weekly refuse removal services	19671 households/ stands December 2016	Collection of waste in the RBN	Infrastructure Maintenance	R11,000,000	Active	Number of stands from which waste is collected	19,671	19,671
	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Land monitoring programme	Protective Services	RO	Active	Number of non- compliance notices issued (Illegal land occupation) <u>NOTE</u> : Prevention of illegal use of RBN land	60	385

		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Spatial Planning	Infrastructure Maintenance	RO	Active	Ratio of land applications evaluated and approved by the land committee Evaluation and approval of land use applications <u>NOTE</u> : Monitoring adherence to the	1:1 (100%)	29:29 (100%)
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Archiving and updating of RBN buildings, stands and service drawings	Infrastructure Maintenance	RO	Active	RBN Masterplan Number of stands integrated on the existing RBN cadastral plans, realignment and subdivisions of stands Number of drawings sorted, scanned and	N/A N/A	50
Individual welfare:	Access to	% of Bafokeng with access to	22791 stands	Development	Infrastructure	RO	Active	archived <u>NOTE</u> : Stored plans and drawings to make them readily available Number of business and residential	58	85
welfare: Acceptable living conditions for all people by improving individual	adequate housing	with access to residential land	December 2016	Planning & Compliance	Maintenance			and residential stands allocated to Morafe <u>NOTE</u> : Compliance with Land Use Regulations and By-		

quality of life and social				laws (Including Building Regulations)	
wellbeing					

## Economic development

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Sustainability and growth:	Diversificatio n of Lefatse-	R-value of turnover for	R738 600 000.00 Rand value of	RBED Youth Business	RBED	RO	Active	People employed by local SMMEs	1500	Pending
Resecting our resources as intergeneratio nal assets and achieving inclusive growth and full employment in the long term	based income	Bafokeng- based business	procurement spend at mines, RBA and RBI December 2016	Accelerator Project				Number of SMMEs appointed (Youth SMME) <u>NOTE</u> : Development that will ensure that companies access opportunities and are ready for the market, and also ensure that they improve their business acumen through relevant training and skills development programmes	300	Pending
		R-value of turnover for Bafokeng- based	R738 600 000.00 Rand value of procurement spend at mines,	RBED/CCBSA Youth Entrepreneurs hip	RBED	Not Reported	Active	Number of Container immersed for youth start-up businesses	45	Pending
		business	RBA and RBI December 2016	Programme				Number of youth trained in entrepreneurship	1000	Pending

R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Establishment of the Fabrication facility	RBED	Not Reported	Active	Number of Bafokeng SMMEs renting space at the fabrication facility <u>NOTE</u> : Establish a repair facility to refurbish mining equipment	5	Pending
R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Tender for Coffee shop	RBED	RO	On hold	Number of SMMEs appointed	2	Pending
R-value of turnover for farmers	R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Establishment and Management of the animal pound/feedlot in Bafokeng	Land Use Management and Agriculture	R10,000,000 (External Funding)	On hold	Establishment of an animal feedlot/pound <u>NOTE</u> : Improve the sustainability of cattle farmers in RBN	30 Jun 2017	Pending
R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI	Marang Arts and crafts Shop	RBED	RO	Complete	Number of local SMMEs to be trained	6	NVR
	December 2016					Number of cooperatives elected to sell at the shop	N/A	NVR

tı	urnover for	R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Installation of crush pens 2017	Land Use Management and Agriculture	Not Reported	Complete	Number of crush pens erected <u>NOTE</u> : Enabling environment for local farmers	2	4
tu B b	urnover for	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI December 2016	Focused Approach - Enterprise Development Phase 1	RBED	R3,740,000 (External Funding)	Complete	Number of trained Bafokeng SMMEs (Individuals) Number of SMMEs benefiting from the project <u>NOTE</u> : To develop independent and successful RBN SMMEs, both nationally and international	55	38 38
ti		R 1 007 680.00 Rand value of livestock produce sold through formal and informal markets December 2016	Establishment of mini market in RBN	Land Use Management and Agriculture	R420,000	Complete	Number of Mini markets structure <u>NOTE</u> : One central permanent pen for buying and selling of livestock	2	1

R-va	value of R738	600 000.00	Establishment	RBED	R100,000	Complete	Number of RBED	1	1
turn	<b>mover for</b> Rand	value of	of RBED				Satellite Offices set-		
Bafo	fokeng- procu	irement	Satellite Office				up		
base	sed spend	d at mines,	-South East				NOTE: Business		
busi	siness RBA a	and RBI					recognition of		
	Decer	mber 2016					SMMEs, ensure that		
							Bafokeng SMMEs		
							are ready for market		
R-va	value of R738	600 000.00	Rustenburg	RBED	RO	Complete	Number of SMMEs	20	22
turn	<b>mover for</b> Rand	value of	show 2017				and NGOs to exhibit		
Bafo	fokeng- procu	irement					NOTE: Marketing		
base	sed spend	d at mines,					opportunity for		
busi	siness RBA a	and RBI					Bafokeng Local		
	Decer	mber 2016					SMMEs		

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/ Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Sustainability and growth: Resecting our resources as intergeneration	Diversificatio n of Lefatse- based income	R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI	RBED Business Linkages Programme	RBED	R3,613,423	Active	Value of Enterprise Development spend by external stakeholders	R3.5	R12.9m
al assets and achieving inclusive growth and full			December 2016					Number of SMME benefited from ED Spend by external stakeholders	15	351
employment in the long term								Value of procurement spent (all mines)	R580m	R1.45B

							Number of procurement opportunities SMMEs (mines) Value of	940 R35m	827 R41m
							procurement spent by RBN Entities (% Discretionary Spend – R112m (2017)	K35M	(36.3%)
							Number of SMMEs linked as per procurement spent	360	724
	R-value of turnover for Bafokeng- based business	R738 600 000.00 Rand value of procurement spend at mines, RBA and RBI	Enterprise development Programme	RBED	R150,000	Active	Number of farmers participating on farmers market day	30	23
		December 2016					Number of job created through cooperatives	60	29
							Number of SMME registered on database	1,064	1,298
	R-value of turnover for farmers	R 1 007 680.00 Rand value of livestock produce sold	Agricultural programmes (Small stock and Large stock)	Land Use Management and Agriculture	R980,000	Active	Value of livestock produce sold through the informal market	R90,000	R831,500
		through formal and informal					Value of livestock produce sold	R60,000	R339,408

markets December 2016		through the formal market		
		Number of crush pens erected for cattle farming	0	4
		Boreholes/windmi Ils installed	0	1
		Km of firebreaks installed	5	0
		Value of funding received to assist local	R1m	R1.7m
		farmers		

## Sports and recreation

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare:	Access uplifting	R-value of physical	R 1 717.78 spent per	Royal Bafokeng Jr NBA League	RBS	Not Reported	Complete	Number of people to attend the finals	10,000	10,000
Acceptable living conditions for all people by	learning opportunities	development services per person per year	person December 2016	finals 2017				Number players and coaches to participate in the games	130	90
improving individual quality of life and social								Number of community members appointed (Temp)	4	40
wellbeing								Number local SMMEs appointed	15	6
		R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	Metshameko finals 2017	RBS	Not Reported	Complete	Number of youth participating in the finals	240	240
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	RBS Capacity Building Project	RBS	R984,960 (External Funding)	Complete	Number of youth graduating from the programme <u>NOTE</u> : Increased number of skilled youth in RBN	31	31

December 2016		

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare: Acceptable living	Access uplifting learning opportunities	R-value of physical development services per	R 1 717.78 spent per person December	RBS/NBA Basketball & Development Program	RBS	R5,000,000	Active	Number of people participating in the Basketball programme	200	1,035
conditions for all people by improving		person per year	2016					Number of players participating in the Provincial teams	10	12
individual quality of life and social wellbeing								Number of local coaches selected for Provincial and National duties	4	4
								Number of players attaining Basketball scholarships (Local/International)	2	3
		R-value of physical	R 1 717.78 spent per	RBS Netball Development	RBS	R197,000	Active	Number of netball clubs in RBN	15	15
		development services per person per year	person December 2016					Number of players in all the netball clubs in RBN	500	510
								Number of leagues games played	128	139

R-value of physical development services per	R 1 717.78 spent per person December	Athletics Royal Bafokeng	RBS	R150,000	Active	Number of children, youth and adults participating in athletics	680	742
person per year	2016					Number of Athletic events hosted involving local athletes	1	6
						Number of scholarships awarded to athletes	0	0
						Number of athletes qualifying for provincial competitions	70	40
R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	Royal Bafokeng Disability Sport	RBS	R150,000	Active	Number of PwD participating in the disability programme	8	120
R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	RBS Metshameko Football	RBS	R250,000	Active	Number of children participating in the league games	1,920	1,418
R-value of physical development services per person per year	R 1 717.78 spent per person December 2016	RBS Martial Arts programme	RBS	R75,000	Active	Number of Martial arts participants enrolled	200	200

## History and heritage

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performanc e Indicator (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
<b>Community</b> welfare: Collaboratively building an inclusive traditional community of which we can be proud	Preservation of culture and heritage	R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Wall of Remembrance	Arts and Culture	RO	Complete	Acknowledgement ordinary Bafokeng citizens who have contributed to the communal benefit in these areas; political, governance, education, health, sport, arts, religion	30 Nov 2017	15 Dec 2017
		R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Bafokeng Heritage Route (Heritage site plaques)	Arts and Culture	RO	Complete	Number of sites mapped <u>NOTE</u> : Profiling and promoting areas around RBN villages that can be celebrated as heritage sites and ultimately tourist attraction sites on an illustrated map	5	9

R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Marang Hallway Stories	Arts and Culture	RO	Complete	Information about Bafokeng history and aspects of our present experiences readily available for visitors frequenting the Marang Hotel	8 Dec 2017	15 Dec 2017
R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Bafokeng Day (RBN Staff Heritage Celebration 2017)	Arts and Culture	R30,000	Cancelled	Celebration of RBN history and heritage	N/A	Pending
R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Old Post Office Restoration	Arts and Culture	RO	Cancelled	Awareness of the historic post office building and its significance in Bafokeng history <u>NOTE</u> : Sourcing of fund for the execution of the project is currently underway	N/A	Pending

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performan ce Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Community welfare:	Preservation of culture and	R-value spend on	R 318 651.00 spent on arts	Bafokeng Digital Archive	Arts and Culture	R37,000	Active	Number of uploaded items on the BDA	110	31
Collaboratively building an inclusive	heritage	arts and culture	and culture December 2016					Presentations at RBN events and publications	1	7
traditional community of which we can be proud								Number of people accessing the BDA for information about the RBN	550	155
		R-value spend on arts and culture	R 318 651.00 spent on arts and culture December 2016	Living culture programme	Arts and Culture	R27,000	Active	Rand-value of financial assistance offered to local artists	R20,000	R12,440
								Number of local artists linked to business opportunities	5	15

## Safety and security

#### Contributing projects and programmes

Strategic Objective	Strategic Key Performance	Strategic Key Performance	Baseline Information	Contributing Projects	Contributing Department/	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual
	Area (SKPA)	Indicator (SKPI)			Entity					(4 <sup>th</sup> Q)
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	A safe, secure and fraud-free community	# of crimes past 12 months (as reported)	4613 crime incidents attended December 2016	Tender for security services	Protective Services	RO	Complete	Appointment of a competent guarding service company to protect RBN property and people making use of the property	1	1

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Community welfare: Collaboratively building an inclusive traditional community of which we can	A safe, secure and fraud-free community	# of crimes past 12 months (as reported)	4613 crime incidents attended December 2016	Reaction Force crime operations	Protective Services	RO	Active	Number of crime incidents were attended Number of cases, as identified under criminal procedures act, investigated and completed	N/A 120	3,453 456
be proud								Number of arrests made	180	570

# of crimes past 12 months (as	4613 crime incidents attended	Asset Protection	Protective Services	R11,780,000	Active	Value of assets lost due to theft and vandalism	R250,000	R177,773
reported)	December 2016					Number of random spot checks to the different RBN sites	75	246
						Number of spot check reports submitted to entity CEO	12	12
						Number of security breaches in RBN properties	N/A	18
# of crimes past 12	4613 crime incidents	Air wing programme	Protective Services	R250,000	Active	Number of air patrols conducted	220	150
months (as	attended					Ratio of Protective	1 of 1	37:37
reported)	December					Services air support	(100%)	(100%)
	2016					requests responded to		
						Ratio of other RBN	1 of 1	27:27
						air support requests responded to	(100%)	(100%)
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Risk determination and Management	Protective Services	R95,000	Active	Number of community and Makgotla meetings attended	48	57
efficacy strategy	coordinated, efficacy strategy					Annual RBN strategic risk assessment disseminated to relevant stakeholders	1	5

		December					Number of reports	108	145
		2016					disseminated to		
							relevant stakeholders for necessary		
							interventions		
							Dissemination of the	12	12
							RBN crime profile to	12	12
							entity managers and		
							executives		
							Ratio of alleged	1 of 1	13:13
							corruption/ theft/	(100%)	(100%)
							fraud cases		
							investigated		
							Number of interim	12	15
							report submitted		
							monthly		
							Percentage of cases	100%	100%
							with criminal		
							element registered		
	# of crimes	4612 arias a	Community	Ductostius	DO.	A ativa	with the SAPS Number of	2 100	20 550
	# of crimes past 12	4613 crime incidents	Community mobilization	Protective Services	RO	Active	community members	3,100	26,550
	months (as	attended	mobilization	Services			reached through		
	reported)	December					awareness		
	reportedy	2016					campaigns and other		
		2010					platforms (Door to		
							Door, Community		
							meetings,		
							Stakeholders		
							meetings)		
							Number of Makgotla	12	17
							presented to on		
							crime prevention		

## Infrastructure

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Project	Department/			Comment	Target	Actual
	Area	Indicator			Entity					(4 <sup>th</sup> Q)
	(SKPA)	(SKPI)								
Sustainability	Provision of	R-value of	R 440.68 spent	Lefaragatlhe Old	Infrastructure	RLM	Active	Number of pumps	2	Pending
and growth:	enabling	infrastructure	per capita	Pump House	Maintenance			upgraded		
Resecting our	infrastructure	development/	December 2016	Upgrade Phase 2				NOTE: Increase water		
resources as		maintenance		and 3				supply capacity		
intergeneration		per capita								
al assets and		(Baagi)								
achieving		R-value of	R 440.68 spent	Management of	Infrastructure	Not	Active	Coordination of	8 Feb	Pending
inclusive		infrastructure	per capita	the natural	Maintenance	Reported		repairs to structures	2017	
growth and full		development/	December 2016	flooding in RBN				damaged by floods		
employment in		maintenance		February 2017						
the long term		per capita								
		(Baagi)								
		R-value of	R 440.68 spent	Rehabilitation of	Infrastructure	Not	Active	Rand value of	R6.8m	Pending
		infrastructure	per capita	upgraded roads	Maintenance	Reported		rehabilitation of roads		
		development/	December 2016	and storm water				NOTE: Increased road		
		maintenance		structures in				safety for users		
		per capita		RBN-2017				Increased life span of		
		(Baagi)						road infrastructure		
		R-value of	R 440.68 spent	Replacement of	Infrastructure	Not	Active	Improvement in the	31 Aug	Pending
		infrastructure	per capita	Lifts at the Civic	Maintenance	Reported		movement of	2018	
		development/	December 2016	Centre				materials and		
		maintenance						employees between		
		per capita						floors in the building		
		(Baagi)								

		R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Installation of Pre-paid water meters in RBN villages	Infrastructure Maintenance	Not Reported	On hold	Number of prepaid water meters	5 Sep 2016	Pending
Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social wellbeing	Access to water and Sanitation	% of Baagi households using improved sanitation	26.9 % households with improved sanitation in the house or on the stand December 2016	Waterborne Sanitation for RBN villages	Infrastructure Maintenance	Not Reported	On hold	Number of households with improved sanitation <u>NOTE</u> : Improved sanitation in RBN villages	21 Oct 2017	Pending
Sustainability and growth: Resecting our resources as intergeneration al assets and	Government service provision	R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the Construction of Luka Roads	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads <u>NOTE</u> : Safer surfaced roads for all road users and storm water control	1.06	3.40
achieving inclusive growth and full employment in the long term		R value of IDP/RLM projects executed in RBN	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the construction of Internal Road and storm water in Kanana	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads <u>NOTE:</u> Safer surfaced roads for all road users and storm water control	0.65	0.65
		R value of IDP/RLM projects	R 73 029 404.17 Rand value of IDP/RLM projects	Monitoring the Construction of High-mast	Infrastructure Maintenance	RLM	Complete	Number of high mast lights installed in RBN villages	106	106

		executed in RBN December 2016	Lighting in RBN Villages				NOTE: Reduced incidents of crime		
ID pr ex	DP/RLMFrojectsIxecuted inpBNe	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the Construction of Road and Stormwater in Magokgwane	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads <u>NOTE</u> : Safer surfaced roads for all road users and storm water control	1	1.25
ID pr ex	DP/RLMFrojectsIxecuted inpBNe	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the Construction of Road and Stormwater in Lenatong	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads <u>NOTE</u> : Safer surfaced roads for all road users and storm water control	1	1
ID pr ex	DP/RLM F rojects I xecuted in p BN 6	R 73 029 404.17 Rand value of IDP/RLM projects executed in RBN December 2016	Monitoring the construction of Roads and Storm water at Mafenya Phase 2	Infrastructure Maintenance	RLM	Complete	Kilometres of new surfaced paved roads <u>NOTE</u> : Safer surfaced roads for all road users and storm water control	1.3	1.3

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Sustainability and growth: Resecting our resources as intergeneration al assets and	Provision of enabling infrastructure	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Sewer Plants Maintenance	Infrastructure Maintenance	RO	Active	Number of sewer plant reports received and reviewed	12	12

achieving inclusive	R-value of infrastructure	R 440.68 spent per capita	General plumbing	Infrastructure Maintenance	R12,500,000	Active	Number of reported burst pipes repaired	N/A	922
growth and full employment in the long term	development/ maintenance per capita (Baagi)	December 2016	maintenance				Number of reported leaks and house connection queries repaired	N/A	934
							Number of reported water meters repaired as per request	N/A	991
							Number of requests for new water meters installed	N/A	22
	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	General electrical maintenance	Infrastructure Maintenance	R14,000,000	Active	Percentage of compliance to the maintenance plan	100%	100%
	R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	General Building Maintenance in RBN buildings	Infrastructure Maintenance	R5,000,000	Active	Percentage of reported general maintenance requirements responded to	100%	100%
	R-value of infrastructure development/ maintenance	R 440.68 spent per capita December 2016	Plumbing Maintenance in RBN properties and Schools	Infrastructure Maintenance	RO	Active	Number of broken water reticulation accessories investigated	N/A	376
	per capita (Baagi)						Number of reported broken water reticulation accessories repaired	N/A	376

R-value of infrastructure development/ maintenance per capita (Baagi)	R 440.68 spent per capita December 2016	Pressure control valves maintenance	Infrastructure Maintenance	RO	Active	Percentage adherence to maintenance plan	100%	100%
R-value of infrastructure development/	R 440.68 spent per capita December	Water Pump Station Operational	Infrastructure Maintenance	RO	Active	Percentage adherence to maintenance plan	100%	100%
maintenance per capita (Baagi)	2016	Maintenance				Hours of water supply interruptions	0	0
R-value of infrastructure	R 440.68 spent per capita	Maintenance of gravel roads	Infrastructure Maintenance	R4,000,000	Active	Kilometres of graded roads (New roads)	50	0
development/ maintenance per capita	December 2016					Kilometres of patched and graded roads	60	169.5
(Baagi)						Square meter of open areas cleared	N/A	58,020
						Number of sports ground graded	10	17
						Kilometres of storm water channels cleared	0	0
R-value of infrastructure	R 440.68 spent per capita	Maintenance of street lights	Infrastructure Maintenance	RO	Active	Number of damaged lamp posts replaced	N/A	65
development/ maintenance	December 2016					Number of luminaires replaced	N/A	487
per capita (Baagi)						Meters of damaged/stolen cable replaced	N/A	400
						Number of damaged switches replaced	N/A	117

Sustainability	Government	R value of	R 73 029	RLM/RBA	Public Service	RO	Active	Rand value of IDP	R102m	R16.93m
and growth:	service	IDP/RLM	404.17 Rand	Memorandum	Management			contributions by RLM		
Respecting our	provision	projects	value of	of						
resources as		executed in	IDP/RLM	Understanding						
intergeneration		RBN	projects	Management						
al assets and			executed in	U						
achieving			<b>RBN</b> December							
inclusive growth			2016							
and full										
employment in										
the long term										
Sustainability	Sustainable	R value of	R 596 400	Mining SLP	Public Service	RO	Active	Rand value of SLP	R105m	R21.7m
and growth:	financial	external	000.00 sourced	Coordination	Management			contributions by		
Respecting our	management	funds sourced	and accessed	Programme				mining houses		
resources as		and accessed	December							
intergeneration		(including	2016							
al assets and		SLPs and								
achieving		investments)								
inclusive growth										
and full										
employment in										
the long term										

## Social services

## Contributing projects and programmes

Strategic	Strategic Key	Strategic Key	Baseline	Contributing	Contributing	Budget	Status	Deliverable/Benefit	2017	YTD
Objective	Performance	Performance	Information	Projects	Department			Comment	Target	Actual
	Area	Indicator			/Entity					(4 <sup>th</sup> Q)
	(SKPA)	(SKPI)								
Individual	Protection for	Number of	4000 people	Establishment of	HSDS	R150,000	Active	Improvement in food	1 Apr	Pending
welfare:	the most	people with	with specific	Community and				security in the RBN	2017	
Acceptable	vulnerable	specific or	or special	Nutrition and				NOTE: Eradication of		
living		special needs	needs on	Development				poverty through job		
conditions for		on support	support	Centre (CNDC)				creation		
all people by		databases or	databases or	Project						
improving		within	within							
individual		support	support							
quality of life		structures	structures							
and social			January 2014							
wellbeing		Number of	4000 people	Refurbishment of	HSDS	RO	Active	Number of vegetable	8	Pending
		people with	with specific	Macharora				gardens to be		
		specific or	or special	vegetable				revived		
		special needs	needs on	gardens.				Number of project	75	Pending
		on support	support					beneficiaries		
		databases or	databases or					NOTE: Creation of		
		within	within					job opportunities		
		support	support					and reducing poverty		
		structures	structures					among the		
			January 2014					custodians of the		
								project		
		Number of	4000 people	Caring for the	HSDS	RO	To Start	Donate sanitary	500	Pending
		people with	with specific	Girls				towels to 500 girls in		
		specific or	or special					the 4 RBN schools in		
		special needs	needs on					partnership with		
		on support	support					Coca-cola		

		databases or within support structures	databases or within support structures January 2014							
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Regional Youth Community Dialogues (South East Region)	HSDS	RO	On hold	Number of youth attending the CCEs <u>NOTE</u> : Understanding of issues and concerns faced by RBN youth	200	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Makgotla awareness approach	HSDS	RO	On hold	The improvement of PWD attending the community gatherings and inclusion of PwD in all the structure	8 May 2017	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Health promoters training on PwD issues	HSDS	RO	Complete	Number of health promoters trained <u>NOTE</u> : Improved inclusion of people with disability in the community	12	25

Individual welfare: Acceptable living conditions for all people by improving individual quality of life and social	Protection for the most vulnerable	Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Poverty month awareness campaign-2017	HSDS	RO	Complete	Number of community members in attendance	100	101
wellbeing		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Fundraising for the Establishment of a Place Of Safety at Luka	HSDS	RO	Complete	Rand value of funding targeted to receive	R1.5m	NVR
		Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Child Protection Awareness Campaign (2017)	HSDS	RO	Complete	Number of people reached <u>NOTE</u> : To reduce child abuse and child neglect in RBN villages	250	621
		Number of people with specific or	4000 people with specific or special	Group work services	HSDS	RO	Complete	Number of youth reached	10	30

		special needs on support databases or within support structures	needs on support databases or within support structures January 2014					<u>NOTE</u> : Improved behaviour of identified teenagers		
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Marriage seminar 2017	HSDS		Complete	Number of people attending the seminar <u>NOTE</u> : To empower and enrich married couples and improve marriage lives in society	150	140
	Protection for the most vulnerable	Number of people with specific or special needs on support databases or within support structures	4000 people with specific or special needs on support databases or within support structures January 2014	Commemoration of International Day of Older Persons 2017	HSDS	RO	Complete	Number older persons attending <u>NOTE</u> : Improvement in the care of the aged in RBN.	150	159
		Number of people with specific or special needs on support databases or within	4000 people with specific or special needs on support databases or within	Aged club music competitions	HSDS	RO	Complete	Number of the Aged participating in the competitions <u>NOTE:</u> To encourage active aging in RBN	8	350

Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	support structures % Alignment to RBN integrated, coordinated, efficacy strategy	support structures January 2014 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Wellness Day Event	HSDS	R1,500.00	Complete	Number of attendees <u>NOTE:</u> To encourage people to lead a healthy life style through exercising and eating healthy.	160	118
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Pastor's workshop	HSDS	RO	Complete	Number of pastors to attend the workshop <u>NOTE</u> : Capacity building for local pastors will lessen the time that the social worker needs to spend in marriage enrichment	45	35
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Youth Day Celebration	HSDS	RO	Complete	Number of youth attending the celebration	200	425
Individual welfare:	Increase Baagi life expectancy	% of Baagi households	50 % households	Identify and establish income	HSDS	RO	Cancelled	Number of poultries established	1	N/A

Acceptable	who are food	were food	generating		Number of vegetable	1	N/A
living	secured	secure (N =	projects		gardens established		
conditions for		24850)			Number of	20	N/A
all people by		December			community		
improving		2011			members identified		
individual					and trained to be the		
quality of life					beneficiaries of the		
and social					project		
wellbeing							

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Baseline Information	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Individual welfare: Acceptable living	Protection for the most vulnerable	Number of people with specific or special needs	4000 people with specific or special needs on	Care for the Aged	HSDS		Active	Number of aged individuals benefitting from the Care for the Aged programme	1000	1,000
conditions for all people by improving		on support databases or within	support databases or within					Number of food plates distributed to older persons	12,000	10,068
individual quality of life and social wellbeing		support structures	support structures January 2014					Number of stands with new backyard/vegetable gardens in the community through aged programme	6	10
Community welfare: Collaboratively building an	An effective professional administration	% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	NGO's Mobilization	HSDS	RO	Active	Number of NGOs capacitated and linked with possible funders and support	8	53

inclusive traditional community of which we can be proud		efficacy strategy	coordinated, efficacy strategy December 2016					Number of NGOs registered with NGO organizations <u>NOTE</u> : Ensured sustainability of NGO's in the Royal Bafokeng Nation	7	13
Individual welfare: Acceptable living conditions for	Protection for the most vulnerable	Number of people with specific or special needs on support	4000 people with specific or special needs on support	Social Relief Programme	HSDS	R2,750,000	Active	Number of food packs distributed to destitute families through the Social Relief programme	115	260
all people by improving individual quality of life and social		databases or within support structures	databases or within support structures January 2014					Number of disasters/ households affected by disasters successfully managed	N/A	50
wellbeing		Number of people with	100 % alignment to	Casework (Northern and	HSDS	RO	Active	Number of cases assessed	335	612
		specific or special needs	RBN integrated,	Capital Regions)				Number of eligible cases counselled	60	215
		on support databases or within support structures	coordinated, efficacy strategy December 2016					Number of Vulnerable children placed in care	N/A	1
		Number of people with specific or	4000 people with specific or special	Monitoring and Evaluation of the Orphaned	HSDS	RO	Active	Number of food plates given to orphaned children	2,400	12,647
		special needs on support databases or within	needs on support databases or within	and Vulnerable Children's Programme				Number of interventions implemented for children on ART	420	431

support structures	support structures January 2014	(Macharora Villages)						
Number of people with specific or	4000 people with specific or special	Monitoring and Evaluations of Orphaned and	HSDS		Active	Number of food plates given to orphaned children	2,400	7,005
special needs on support databases or within support structures	needs on support databases or within support structures January 2014	Vulnerable Children's program in Phokeng				Number of interventions implemented for children on ART	420	467
Number of people with specific or special needs	4000 people with specific or special needs on	Victim Empowerment Programme	HSDS	RO	Active	Number of individuals supported through Victim Empowerment Program centres	1,750	2,188
on support databases or within support structures	support databases or within support structures January 2014					Number of group therapy sessions facilitated	32	64
Number of people with specific or special needs	4000 people with specific or special needs on	Substance Abuse	HSDS	RO	Active	Number of clients receiving early intervention counselling	55	83
on support databases or within support	support databases or within support					Number of clients referred to rehab/ social workers and mental health nurse	33	43
structures	structures January 2014					Number of home visits conducted	22	30

						Number of substance abuse group therapies	11	34
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Community outreach Programme (Letsema)	HSDS	RO	Active	Number of families/households reached through Letsema	10	4
% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	Monitoring of Community Dialogues	HSDS		Active	Number of change agents trained/briefed to facilitate the CCE dialogues	0	0
efficacy strategy	coordinated, efficacy					Number of CCE dialogues facilitated	8	5
	strategy December 2016					Number of community members involved in the CCE dialogue	250	147
Number of people with	4000 people with specific	People with Disabilities	HSDS	RO	Active	Number of PwD on the RBN database	680	175
specific or special needs on support databases or within support structures	or special needs on support databases or within support structures January 2014	Programme				Number of people with disability involved in income generating projects	25	35
Number of people with specific or	4000 people with specific or special	Sign language interpretation Programme	HSDS	RO	Active	Number of deaf awareness campaign facilitated	5	1

special on sup databa within suppor structu	ses or support within support							
% of househ who ar reach-a within mins of disaste callout	e ble 30 post-	Fire rescue services	HSDS	RO	Active	Number of fire incidents responded to	N/A	110
Numbe		Casework (North East and	HSDS		On hold	Number of cases assessed	NVR	NVR
specific special	or or special	South East Regions)				Number of eligible cases counselled	NVR	NVR
on sup databa within suppor structu	databases or within support					Number of Vulnerable children placed in care	NVR	NVR

## Effective professional administration

## Contributing projects and programmes

Strategic Objective	Strategic Key Performance Area (SKPA)	Strategic Key Performance Area (SKPI)	Baseline Information	Contributing Projects	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Community welfare: Collaboratively building an inclusive traditional community of which we can be proud	An effective professional administration	% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Desktops and Laptops Backup	Shares Services: IT	RO	Active	Number of PCs backed up <u>NOTE:</u> Preservation and protection of company information	60	Pending
		% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Development of Employment Equity Plan in RBN	Shares Services: HR	RO	Active	Number of Employment Equity Plans developed <u>NOTE:</u> Improvement in addressing employment related issues through EE committee	1	Pending
		% Alignment to RBN	100 % alignment to	Disposal of RBN Obsolete	Shares Services:	RO	Active	Rand value of income generated	R50,000	Pending
		integrated, coordinated, efficacy strategy	RBN integrated, coordinated, efficacy strategy	Assets	Finance			Number of NGOs and cooperatives benefiting from donated assets	54	Pending

	December 2016							
% Alignment to RBN integrated, coordinated efficacy strategy	alignment to RBN	Atrium Revamp	Research	Not Reported	Active	A revamped and improved atrium display with relevant and up to date information	28 Jul 2016	Pending
% Alignment to RBN integrated, coordinated efficacy strategy	t 100 % alignment to RBN	2017 Shared Services Satisfaction Survey	Research	R750	Active	Number of staff members surveyed	30	Pending
% Alignment to RBN integrated, coordinated efficacy strategy	alignment to RBN	PULA Findings Dissemination 2016	Research	R150,000.00	Active	Number of copies to be printed <u>NOTE:</u> Dissemination of accurate socio- economic data about the conditions prevalent in the RBN	3,000	Pending
% Alignment to RBN integrated,		Records Management System	Arts & Culture	Not Reported	Active	Physical and digital archive system	11 Sep 2017	Pending

efficacy strategy	integrated, coordinated, efficacy strategy December 2016							
to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Talent identification project	Shares Services: HR	Not Reported	Active	Number of employees to be assessed <u>NOTE:</u> To coordinate talent identification project in RBN	450	Pending
to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	2017 Employee Satisfaction Survey	Research	R750	Active	Number of staff members surveyed <u>NOTE:</u> Baseline information in order to do comparative analysis	30	Pending
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Review of RBN Shared Service Policies	Shared Services: Procurement	RO	On hold	Revised and updated Shared Services policies and procedures	31 Mar 2017	Pending

% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	Development of youth policy	HSDS	R600,000	On Hold	Reference for decision making in youth programme implementation.	7 Sep 2015	Pending
% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	Development of M & E tool for Youth in School program	HSDS	RO	On hold	Improved reporting and turnaround time on the Youth in school programme	31 Jul 2017	Pending
% Alignme to RBN integrated coordinate efficacy strategy	alignment to , RBN	Establishment of Youth desk	HSDS	R600,000	On hold	Improvement in the rate of how the youth gain access to opportunities.	1 Apr 2015	Pending
% Alignme to RBN integrated coordinate efficacy strategy	alignment to RBN	Maintenance of fire equipment in RBN buildings	HSDS	R960,000	Complete	Number of RBN buildings fire ready	104	NVR

	strategy December 2016							
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Installation of broadband Phase 1	Shares Services: IT	RO	Complete	Number of wireless hot spots erected	8	12
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Kgotha Kgothe questionnaire feedback project	ОРМО	RO	Complete	Improved communication with community members	29 Sep 2017	2 Feb 2018
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN Audit and Group Annual Financial Statements (AFS) 2016	Shares Services: Finance	R2,262,717	Complete	Number of unqualified audit reports NOTE: To attract new donors and keep existing ones happy, and to endure	5	5
% Alignment to RBN integrated,	100 % alignment to RBN	Know your village (Ikitsi)	Research	RO	Complete	Number of villages profiled	29	29

coordinated, efficacy strategy % Alignment	integrated, coordinated, efficacy strategy December 2016 100 %	Royal	Secretary of	Not	Complete	Number of expected	6,000	6,465
to RBN integrated,	alignment to RBN	Bafokeng Nation Traditional	Traditional Governance	Reported		voters Number of elected	7	7
coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016	Traditional Council Elections 2017				council member <u>NOTE</u> : Legally recognised structure can manage affairs of <i>Morafe</i> (legislation and custom)		7
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN Operations Room System Development Phase 8.0	ΟΡΜΟ	R125,000	Complete	An improved Central Management System <u>NOTE:</u> Improved user experience	11 Sep 2017	11 Sep 2017
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	Bafokeng 2016 Population and Use of Land Audit (PULA)	Research	R4,310,000	Complete	Number of households surveyed	23 May 2017	6 Oct 2017

% Alignment to RBN integrated, coordinated, efficacy strategy	December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December	EMRS Recording System	HSDS	Not Reported	Complete	Number of radio and phones to be installed recording device/system	28	16
% Alignment to RBN integrated, coordinated, efficacy strategy	2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Vigil cloud training - Tracking device	Shares Services: Procurement	RO	Complete	Number employees trained on the use of the new tracking device system <u>NOTE:</u> All users complying and being able to use the system on their own	16	12
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Tender for electrical building maintenance- 2017	Shares Services: Procurement	RO	Complete	Appointment of a competent contractor at a competitive bid	7 Jul 2017	14 Aug 2017
% Alignment to RBN integrated,	100 % alignment to RBN	Tender for the rehabilitation of upgraded	Shares Services: Procurement	RO	Complete	Appointment of a competent contractor at a competitive bid	25 Sep 2017	9 Oct 2017

efficacy strategy	integrated, coordinated, efficacy strategy December 2016	roads and storm water structures						
to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	PWD NGO refresher training	HSDS	RO	Complete	Number PwD attending the workshop. <u>NOTE</u> : Improvement in coordinating services for People with Disability NGO	13	10
to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	RBN Operations Room System Development Phase 7.0	ΟΡΜΟ	R247,338	Complete	An improved Central Management System <u>NOTE:</u> Improved user experience	19 Jan 2017	4 Mar 2017
Bafokeng adults who attend governance	5,404 attended governance meetings in December 2016	Makgotla Visits 2017	Secretary of Traditional Governance	R1,000,000	Complete	Number of people in attendance	2,000	1,974
% of Bafokeng	5404 attended governance	Kgotha Kgothe November 2017	Secretary of Traditional Governance	R900,000	Complete	Number of people in attendance	3,000	2,486

governance meetings % of Bafokeng adults who attend governance	meetings in December 2016 5,404 attended governance meetings in December 2016	Kgotha Kgothe June 2017	Secretary of Traditional Governance	R900,000	Complete	Number of people in attendance	3,000	1,250
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Phase II Tender for Old Pump House Upgrade	Shared Services: Procurement	RO	Cancelled	Appointment of a competent contractor at a competitive bid	22 Sep 2017	N\A
employees surveyed who indicate satisfaction with Shared Services	78 % RBN staff surveyed who indicate satisfaction with RBN practices December 2016	RBN Year-end Function 2017	Shares Services: HR	R70,000	Cancelled	Number of employees in attendance <u>NOTE:</u> Improved staff moral	500	Pending
to RBN integrated, coordinated, efficacy	100 % alignment to RBN integrated, coordinated, efficacy	Tender for waste services-2017	Shared Services: Procurement	RO	Cancelled	Appointment of a competent contractor at a competitive bid	7 Jul 2017	Pending

	strategy December 2016							
% Alignment to RBN	100 % alignment to	Tender for the	Shared Services:	RO	Cancelled	Appointment of a competent contractor	31 Jul 201	Pending
ntegrated,	RBN	procurement of prepaid	Procurement			at a competitive bid	201	
coordinated, efficacy	integrated, coordinated,	water meters						
strategy	efficacy							
	strategy December							
	2016							

Strategic Objective	Strategic Key Performance Area	Strategic Key Performance Area (SKPA)	Strategic Key Performance Indicator (SKPI)	Contributing Programmes	Contributing Department/ Entity	Budget	Status	Deliverable/Benefit Comment	2017 Target	YTD Actual (4 <sup>th</sup> Q)
Community welfare: Collaboratively building an	An effective professional administration	% Alignment to RBN integrated, coordinated,	100 % alignment to RBN integrated,	OPMO Programme	ОРМО	R189,551.0 0	Active	Ratio of active projects updated by the final day of the month	95:100 (95%)	536:549 (98%)
inclusive traditional community of which we can		efficacy strategy	coordinated, efficacy strategy December					Ratio of active programmes updated by the seventh day of each month	95:100 (95%)	1411:1450 (97%)
be proud			2016					Number of staff attending workshops Number of RBN	24	16
								Quarterly/Annual Performance Reports compiled	4	4

						Number of StratCo reports and ManCo presentations/reports compiled	10	12
						Number of OPMO Monthly Makgotla Reports compiled	12	12
						Number of recipients of the bulk SMS messages	1,920	612,317
						Hosting of the OPMO and RBED systems with more that 99%	99%	100%
						uptime		
to	Alignment100 %ORBNalignment toItegrated,RBN	ment to services:	Shares Services: Procurement	R2,283,862	Active	Ratio of requested tenders v/s tenders appointed	1:1 (100%)	2:7 (28.5%)
	fficacy integrated, coordinated,					Total rand value of awarded tenders	R25m	R10.75m
str	efficacy strategy					Number of purchase orders generated	2,400	2,798
	December 2016					Total rand value of awarded Purchase orders	R12m	R53.35m
						Total Rand value awarded to local	R5m	R14.6m
						SMMEs - Purchase		
						orders	4000/	4.000/
						Percentage of request to utilise vehicles responded to	100%	100%

% Align to RBN integrat coordin efficacy strategy	ed, RBN ated, integrated, coordinated,	The ICT operations programme	Shares Services: IT	R7,469,651	Active	Hours of downtime on ICT services during working hours	0	0.5hrs
% Aligni to RBN integrat coordina efficacy strategy	ed, alignment to RBN ated, integrated, coordinated,	RBN websites maintenance	Shares Services: IT	RO	Active	Websites up time percentage	100%	87%
% Align to RBN integrat coordin efficacy strategy	ed, alignment to RBN ated, integrated, coordinated,	Management and maintenance of Enterprise Resource Planning (ERP) systems	Shares Services: IT	RO	Active	Percentage of uninterrupted ERP support	100%	97%
% Align to RBN integrat coordin efficacy strategy	ed, alignment to RBN ated, integrated, coordinated,	Helpdesk	Shares Services: IT	RO	Active	Number of helpdesk requests resolved	N/A	1,600

% Alignment to RBN integrated, coordinated, efficacy strategy	strategy December 2016 100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Maintenance of printing solution	Shares Services: IT	RO	Active	Percentage of toners replaced <u>NOTE:</u> Printing facilities available to staff at all times	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Speechwriting	Research	RO	Active	Number of speeches compiled (RBN Annual Review)	1	1
% Alignment to RBN integrated,	100 % alignment to RBN	ICT End User Support	Shares Services: IT	RO	Active	Number of extensions created and configured	N/A	111
coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016					Number of telephone billing reports generated for various departments	300	300
% Alignment to RBN integrated,	100 % alignment to RBN	Antivirus Monitoring	Shares Services: IT	RO	Active	Percentage of PCs with up to date anti- virus	70%	100%

eff	ricacy coo rategy efficient stra	egrated, rdinated, cacy tegy ember 6						
to int	egrated, RBN	nment to Contrac	t Services: Leg	gal R1,002,000	Active	Number of litigious matters pending by the end of the reporting period	10	5
	efficient effici	rdinated, cacy tegy ember				Number of litigious matters finalised during the reporting period	N/A	10
	201					Number of contracts and/or SLAs compiled across all client departments	N/A	85
to int coo eff	regrated, RBN ordinated, inte icacy coo ategy efficients stra	nment to Program grated, rdinated, cacy tegy ember		R433,946	Active	Number of studies, surveys and research projects conducted and completed	3	5
	Alignment 100 RBN align	% Staff nment to Debrief	HSDS ing	RO	Active	Debriefing sessions held	3	4
	egrated, RBN ordinated, inte		-			Number of employees referred for further intervention	3	4

efficacy strategy	efficacy strategy December 2016					Total Number of staff who are debriefed	45	65
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Coordination of Safety and Security personnel development	Protective Services	R365,000	Active	Percentage of training requests responded to	100%	100%
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Protective services: Fleet management	Protective Services	R2,050,000	Active	Number of alleged deviations	0	1
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy December 2016	Security logistics	Protective Services	R549,996.0 0	Active	Percentage of the requested equipment purchased	100%	100%

% Alignment to RBN integrated,	100 % alignment to RBN	Archiving and updating of RBN buildings,	Infrastructure Maintenance	RO	Active	Number of drawings sorted, scanned and archived	N/A	7
coordinated, efficacy strategy	integrated, coordinated, efficacy strategy December 2016	stands and service drawings				Number of stands integrated on the existing RBN cadastral plans, realignment and subdivisions of stands <u>NOTE</u> : Stored plans and drawings to make them readily available	55	50
% Alignment to RBN integrated, coordinated, efficacy	100 % alignment to RBN integrated, coordinated,	Employee Wellness Program	HSDS	RO	Active	Number of consultations (new appointments and follow up sessions) per month	60	174
strategy	efficacy strategy					Number of group sessions coordinated	23	35
	December 2016					Number of family therapy facilitated	23	47
						Number of debriefing sessions facilitated for the employees	4	27
						Number of EAP home visits	22	39
% Alignment to RBN integrated, coordinated, efficacy strategy	100 % alignment to RBN integrated, coordinated, efficacy strategy	Stakeholder Management Programme	HSDS	RO	Active	Number of stakeholder meetings held	4	4

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	December 2016							
to F inte	lignment100 %RBNalignment toegrated,RBNordinated,integrated,	Shared services: Finance programme	Shared Services: Finance	R2,000	Active	Number of Financial statements prepared and submitted to RBN departments	240	262
	cacy coordinated, ategy efficacy strategy					Number of Clean Audit reports on financial statements	5	5
	December 2016					R-value of total income received (incl. Grants)	N/A	R489.1m
						R-value of debts collected (Rental property)	R4.5m	R6.4m
						R-value of debts collected (Water and rates e.g waste collection)	R840,000	R303,888
to F inte coo effi stra	Alignment 100 % ABN alignment to egrated, RBN integrated, coordinated, cacy efficacy strategy December 2016	programme	Shares Services: HR	RO	Active	System uptime percentage <u>NOTE:</u> Digital management of all payroll related matters, contracts, payments, new recruits, termination, etc.	100%	100%
to F inte	lignment100 %RBNalignment toegrated,RBNordinated,integrated,	Shared services: Human	Shares Services: HR	RO	Active	Number of Performance Management Agreements and	400	344

efficacy strategy	coordinated, efficacy strategy December 2016	Resource Programme				development plans received Number of Performance Management Assessments received	824	626
						SDL Levy Paid to SETA Mandatory Grant Received from the SETA	R960,000 R0.00	R1.12m R0.00
						Number of employees benefitting from study assistance	N/A	20
						Number of employees benefitting from courses paid for by RBA	0	0
% Alignment to RBN	100 % alignment to	Community Relations	Secretary of Traditional	R1,400,000	Active	Number of Segoagoe published	4	4
integrated, coordinated, efficacy	RBN integrated, coordinated,	information dissemination	Governance			RBN Review – Supreme Council Opening	1	1
strategy	efficacy strategy					Number of Kgotha Kgothe event hosted	4	2
	December 2016					Number of community attending Kgotha Kgothe	5,000	2,486
						Makgotla visits hosted	8	7

								Number of adults attending Makgotla visits	2,000	1,974
		% Alignment to RBN	100 % alignment to	Traditional Governance	Secretary of Traditional	R756,000	Active	Number of Supreme Council sittings	7	9
		integrated, coordinated, efficacy	RBN integrated, coordinated,	Programme	Governance			Number of Traditional Council meetings facilitated	6	8
		strategy	efficacy strategy December					Number of Makgotla Executive meeting facilitated	4	12
			2016					Number of cases finalised and documented in the Tribal Court	N/A	158
Sustainability and growth: Respecting our	R value of external funds sourced and	R value of external funds sourced and	R 738 000 000.00 Rand value of	Emergency Medical Rescue	HSDS	RO	Active	Income generated from services rendered at Maseve	R1.8m	R1.27m
resources as intergeneration al assets and achieving inclusive growth and full employment in the long term	accessed (including SLPs and investments	accessed (including SLPs and investments)	procurement spend at mines, RBA and RBI December 2016	Services for Local mines				Income generated from services rendered to Bakubung mines	R1.86m	R1.86m