

Annexure C – Departmental Performance Report

2nd Quarter 2018

06/09/2018 Produced by the RBN OPMO

Contents

Departmental Performance Review2
Office of the Group COO (GCOO)2
Organisational Performance & Project Management Office5
Research6
Royal Bafokeng Institute (RBI)7
Lebone II9
Motswedi Wa Sechaba (Social Service Delivery Entities)10
Arts & Culture10
Health & Social Development Services (HSDS)11
Royal Bafokeng Enterprise Development (RBED)13
Royal Bafokeng Sports (RBS)14
Shared Services16
Public Service Management21
Municipal Services Management21
Land Use Management & Agriculture22
Infrastructure Maintenance23
Protective Services25
Traditional Governance26
Recommendations

Departmental Performance Review

Office of the Group COO (GCOO)

GCOO Mandate:

Strategic focus, organisational performance and strategic coordination.

Monitoring of Top Priorities

Collective Achieve	ments for 2018 as Pr	ioritised by the	Executives	and Ma	nagers	
Indicator	2018 Target/	1 st Q 2018	2 nd Q	3 rd Q	4 th Q	2018 Total
	2017 Baseline		2018	2018	2018	
Strengthen Strategic	Relationships		_			
R-value of projects	Baseline 2017:	R20.03m	R32.24m			R32.24m (Amount
rendered in kind on	R60.48m					decreases when
RBN land through						ring-fenced funds
Strategic						are transferred to
relationships (RLM, Mines, Province,						the RBN account)
etc.) See table						
(Ring-fenced/						IDP: R0.00
In-Kind)						SLP: R17.6m
See table p.3						Other – R9.74m
External Funding	Baseline 2017:	R5.08m	R11.69m			R11.6m
Sourced	R30.71m					
(Actual received)	1.50.7 111					
See table p.3						
Cost Saving						
Total R-value	Baseline 2017:					To be reported
reduction in major	Plumb:R19.14m					December 2018
cost items at the	Fleet:R2.27m					
end of 2016 (Fleet,	Elec: R14.44m					
Electricity,	O/T: R5.67m					
overtime, salaries,	Sal(RBA):R132m					
Electronic	Elec.eq:R69k					
equipment and	Netw:R9.23m					
network costs)						
Cost recovery				I	1	
Total value of	Baseline 2017:	R86,400	R171,095			R171,095
income collected	R303,888					
(Services, recycling)						
Improve Change Org	anizational Culture			I	1	
Employee	Baseline 2016:	OPMO: 87%	-			OPMO: 87%
satisfaction with	ICT: 44%	Finance: 69%				Finance: 69%
RBN as employer/	Legal: 54.5%	Legal: 67%				Legal: 67%
Shared Services	HR: 38.1%	Procurement:				Procurement: 59%
Satisfaction	Finance: 68.5%	59%				ICT: 51%
	Procurement:45.6%	ICT: 51%				HR: 33%
	OPMO: 86.7%	HR: 33%				
Traditional structure		1		T	Т	T
Number of	Baseline 2017:	-	DP: 1301			DP: 1301
increased	DP: Cancelled		YKK: 600			YKK: 600

participation in Traditional meetings (DP, KK, Makgotla)	Makgotla: 1,974 KK: 2,486 YKK: Cancelled KKYB: Cancelled				
Increase income on F	RBN Land / Increase the	e multiplying eff	ect of money	in RBN	
Increase in R-value	Baseline 2017:	R4.26m	R6.09m		R6.09m
of rental income	R 6.46m				(60% of invoiced
received					amount as at end
					June 2018)

Departmental Deliverables:

GCOO Impact on Morafe and key delive	GCOO Impact on <i>Morafe</i> and key deliverables [CONSOLIDATED ACROSS ALL DEPARTMENTS]										
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018				
	Total	Target	2018	2018	2018	2018	Total				
Number of employment opportunities created through projects/ programmes (temporary and permanent) [TOTAL FOR ALL DEPARTMENTS]*	685	390	0	108			108				
Number of employment opportunities created through Phokeng Mall*	262	262	263	321			321				
Number of employment opportunities created through Local SMMEs*	366	266	43	16			59				
Combined Rand value of procurement spend at mines, RBA and RBI	R1.49B	R580m	R354.4m	R415.6m			R770.1m				
Percentage of discretionary spend on local SMMEs by RBN Entities (Total Discretionary Spend R90m (2018)	36.3% (R41m)	50% (R45m)	45% (R10.1m)	67% (15.1m)			57% (25.2m)				

*Estimated unemployed reported in 2016 PULA results is 20790

NVR: No Value Reported

External Funding sourced up to end June 2018

Entity/ Department	Beneficiary	Amount	Amount
		Ring-fenced/ In-kind	Received
RBI	RBN Group	R 1 036 100.00	R 379 750.00
RBI	Schools	R 1 315 509.00	R 2 293 836.00
Municipal Services Management (SLP)	Morafe	R 17 619 127.00	R -
Municipal Services Management (IDP)	Morafe	R 4 899 285.44	R -
RBED	RBN Group	R 2 640 000.00	R 1 250 000.00
RBED	Morafe	R 3 940 000.00	R 480.000.00
RBED	SMMEs/NGOs	R 792 618.00	R -
HSDS	RBN Group	R *	R 6 343 160.00
HSDS	Morafe	R *	R 1 165 488.00
RBS	Morafe	R -	R -
RBS	Schools	R -	R -
Moumo	RBN Group	R -	R 1 122 277.88
Total		R 32 242 639.00	R 11 697 718.88

*HSDS ring-fenced/ in-kind figures not received for reporting.

Youth Benefits Deliverables

Collective Number of Youth Benefiting directly from RBA/RBN Interventions								
Department*	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018 Total		
	Target	2018	2018	2018	2018			
Arts & Culture	210	0	70			70		
RBED	939	521	230			230		
RBI	886	517	479			479		
HSDS	6,000	6,432	7,966			7, 966		
RBS	6,050	3,810	2,740			2, 740		
TOTAL	13,146	11,280	11,485			11,485		

*It should be noted that the RBA/RBN efforts are focussed on the entire community and not only on Youth (18-35 years) categories. However, the figures included herein reflect the benefits specific to the youth only.

Remarks regarding departmental impact indicators and/or deliverables:

The GCOO office oversees and assists in the attainment of impact indicator targets across all • the RBN Social Delivery institutions and departments. Therefore, contributions to the impact indicators above reported here represent a consolidated figure across all the departments included herein (the sum of their parts). It should be noted that the figures reported below should not be viewed as additional benefits, as that would constitute double-counting.

Organisational Performance & Project Management Office

Departmental Deliverables:

OPMO Impact on Morafe and key delive	erables						
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
projects (Including ring-fenced/in-kind)							
Number of employment opportunities	0	0	0	0			0
created through projects/ programmes							
(temporary and permanent)							
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Ratio of active projects updated by the	536:549	95:100	110:114	147:150			257:264
final day of the month	(98%)	(95%)	(96%)	(98%)			(97%)
Ratio of active programmes updated by	1411:1450	95:100	390:394	366:401			756:795
the seventh day of each month	(97%)	(95%)	(99%)	(91%)			(95%)
Number of OPMO online Monthly Reports	12	12	3	3			3
published							
Number of Makgotla reports compiled	11	12	4	3			7
Number of StratCo reports and ManCo	12	12	1	1			2
presentations/reports compiled							
Number of RBN Quarterly/ Annual	4	4	1	1			2
Performance Reports compiled							
Number of Ad-hoc reports compiled on	8	0	1	1			2
request							
Number of Operations Room tours	7	N/A	4	1			5
facilitated							
Number of RBN Scorecard updates	4	1	0	0			0

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were well attained in the 2nd quarter of 2018.

Research

Departmental Deliverables:

Research Impact on Morafe and key delive	rables						
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects (Including ring-fenced/in-kind)	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	90	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of studies, surveys and research projects conducted and completed	5	3	1	1			2
Number of presentations of research findings to stakeholders (internal and external)	20	1	0	1			1
Number of solicited and unsolicited independent researcher projects approved	4	N/A	5	3			8
Number of completed projects by independent researchers	0	N/A	0	0			0

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were well attained in the 2nd quarter of 2018.

Royal Bafokeng Institute (RBI)

<u>RBI Mandate</u>:

To ensure improved, internationally bench-marked standards of education through continuous training of teachers the augmentation of the current public offering education through resourcing and the deployment of subject specialists employed by the RBI to assist teachers in the schools.

Departmental Deliverables:

RBI Impact on Morafe and key delive	1						
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific	R21.14m	R 8m	R793,476	R2.67m			R3.6m
projects (Including ring-fenced/in-kind)							
Number of employment opportunities	0	0	0	0			
created through projects/ programmes							
(temporary and permanent)							
Number of SMMEs receiving	0	0	0	0			
opportunities							
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
RBI Schools' performance				•			
Overall grade 7 pass rate in RBN schools	86%	80%	1648:1710	1470:1783			1470:1783
(%)			(96%)				(82%)
Overall grade 12 pass rate in RBN	80%	80%	812:1016	1069:1212			1069:1212
schools			(80%)				(88%)
(%)							
ECD's and Schools					1		
Number of children enrolled in ECD	261	262	291	286			286
programme (Semane Early Learning							
Centre)							
Number of ECD educators trained/	28	26	28	27			27
mentored	26	26	26	24			
Number of Bafokeng employed on the	36	36	36	34			34
ECD programme							
RBI Kitsong	го	1:1	57:58	59:59			59:59
Ratio of learners passing Grade 8	58	(100%)	(98%)	(100%)			(100%)
Ratio of learners passing Grade 9	65	1:1	61:66	57:57			57:57
Ratio of learners passing drade 9	05	(100%)	(92%)	(100%)			(100%)
Ratio of learners passing Grade 10	44	1:1	40:44	57:57			57:57
hato of learners passing drade 10		(100%)	(91%)	(100%)			(100%)
Ratio of learners passing Grade 11	8	1:1	7:8	37:37			37:37
	0	(100%)	(88%)	(100%)			(100%)
Ratio of learners passing Grade 12	-	1:1	-	7:7			7:7
		(100%)		(100%)			(100%)
Student Services		, ,	1				
Number of students awarded with	145	100	138	130			130
financial support							
Number of students provided with	600	20	25	10			35
financial support who completed their							
studies							

Teacher Development (Akayang)					
Number of students enrolled for the	57	100	94	97	97
course					
Ratio of students who completed the	0:0	70:100	0:0	0:0	0:0
course		(70%)			
Post-School					
Number enrolled in Engineering	278	210	91	72	72
programme N1-N3					
Ratio of students passing/completing	65:100	70:100	62:72	72:91	134:163
the Engineering programme (%)	(65%)	(70%)	(86%)	(79%)	(82%)
Number enrolled in Construction	533	315	30	30	30
programme					
Ratio of students passing/completing	118:153	50:100	0:0	48:80	48:80
the Construction Programme	(77%)	(50%)		(60%)	(60%)
Number of Hospitality qualifications	76	41	39	39	39
enrolled for					
Ratio of students passing/completing	39:44	70:100	0:0	0:0	0:0
the Hospitality Programme (%)	(89%)	(70%)			

*NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were generally attained in the 2nd quarter of 2018.

Lebone II

Departmental Deliverables:

Lebone Impact on Morafe and key deliverab	oles						
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects (Including ring-fenced/in-kind)	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of pupils enrolled at Lebone (Lower & Upper school combined)	776	770	764	754			754
Number/Ratio of pupils passing Matric (NSC) at	72:72	N/A	76:76	-			76:76
Lebone	(100%)		(100%)				(100%)
Number of Matrics passing with university exemption	62	N/A	69	-			69
Number of Matric (NSC) distinctions obtained	91	N/A	106	-			106
Number of Muthe (NSC) distinctions obtained							

*NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were attained in the 2nd quarter of 2018.

Motswedi Wa Sechaba (Social Service Delivery Entities)

Motswedi Mandate:

Social services to *Morafe* and group institutional support.

Arts & Culture

Arts & Culture Mandate:

Preserve heritage and foster strong culture.

Departmental Deliverables:

Arts & Culture Impact on Morafe and key	deliverabl	es					
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of uploaded items on the BDA	31	225	25	75			100
Number of events to celebrate Bafokeng heritage (language, dance, drama and culture) and tourist attractions facilitated	0	0	0	0			0
Number of local artists linked to business opportunities	15	N/A	0	16			16
Number of artists receiving training workshops	34	N/A	0	0			0

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Targets were reached in the 2nd quarter of 2018. The Bafokeng Digital Archive is currently inaccessible to the public, thus no hits were recorded for the 1st and 2nd quarter of 2018.

Health & Social Development Services (HSDS)

HSDS Mandate:

To facilitate the provision of health and social services to the Royal Bafokeng Nation.

Departmental Deliverables:

HSDS Impact on Morafe and key delive	erables						
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R21.14m	R25m	R2.18m	R7.5m			R9.68m
Number of employment opportunities created through projects/ programmes (temporary and permanent)	29	34	31	31			31
Number of SMMEs receiving opportunities	19	23	0	4			4
Value of SMME opportunities	R155,586	R172,000	R 0.00	R14,735			R14,735
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
•	Total	Target	2018	2018	2018	2018	Total
Provincial Food Distribution Centers		U					
Number of Bafokeng beneficiaries receiving food plates CNDC	218	120	175	303			303
<u>Health</u>							
Total number of visits/consultations at clinics (incl. Mobile)	335,385	N/A	80,134	87,133			167,267
Number of immunisations in RBN	73,781	33,500	11,929	10,836			22,765
EMRS & Fire							
Number of EMRS calls attended	5,770	N/A	1,621	1,644			3,265
Number of Patients conveyed by EMRS and PPT	6,037	N/A	1,779	1,264			3,043
Number of community members trained on basic emergency skills	174	30	0	18			18
Number of fire incidents responded to	110	N/A	34	35			69
Social Services		·					-
Casework services (Capital, North, North East & South East) – Number of cases assessed	612	360	156	183			339
Casework services (Capital, North, North East & South East) – Vulnerable children placed in care	1	N/A	0	0			0
Number of individuals supported through Victim Empowerment Programme centres	2,188	1,750	453	437			890
Number of PwD on the RBN database	202	680	175	234			234
Number of food plates given to orphaned children (North and Capital)	19,652	4,950	3,790	5,312			9,102
Number of youth volunteers appointed	31	30	31	31			31
Psychological services: Number of patients and referrals from Bafokeng clinics, Youth Centre and Police station attended to	383	450	68	141			209

Community Development						
Number of food packs distributed to	260	110	12	51		63
destitute families through the Social						
Relief programme						
Number of aged individuals benefitting	1,000	600	344	403		403
from the Care for the Aged programme						
Number of food plates distributed to	10,068	7,700	1,969	2,229		4,198
older persons						
Number of stands with new	10	0	80	92		92
backyard/vegetable gardens in the						
community through aged programme						

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Majority of the targets were comfortably attained across all programmes in the 2nd quarter of 2018.

Royal Bafokeng Enterprise Development (RBED)

RBED Mandate:

Planning and execution of development programmes for Bafokeng entrepreneurs.

Departmental Deliverables:

Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects and in kind services to RBN	R14.03m	R 3.5m	R1.25m	R1.25m			R2.50m
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	171	0	0			0
Number of SMMEs receiving opportunities	1	0	0	0			0
Value of SMME opportunities	R7,400	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017 Total	2018 Target	1 st Q 2018	2 nd Q 2018	3 rd Q 2018	4 th Q 2018	2018 Total
Business Linkages							
Value of Enterprise Development spend by external stakeholders	R12.9m	R3.5m	NVR	R720,000			R720,000*
Number of SMME benefited from ED Spend by external stakeholders	351	323	NVR	78			78
Value of procurement spent (all mines)	R1.45m	R560m	R344.3m	R400.5m			R744.9m
Number of procurement opportunities from mines linked to SMMEs	827	900	233	269			502
Value of procurement spent by RBN	R41m	R45m	R10.1m	R15.8m			R25.9m
Entities (% Discretionary Spend – R90m (2018)	(36.3%)	(50%)	(45%)	(70%)			(57%)
Number of procurement opportunities linked to SMMEs as per spent	724	360	134	154			288
Enterprise Development			•	•		•	·
Number of Enterprise workshops facilitated	58	9	7	10			17
Number of job created through cooperatives	29	15	6	10			10
Number of SMME registered on database	1,298	N/A	1,370	1,471			1,471

*Excludes some statistics from the mines that was not available on reporting.

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most of the targets were generally achieved.

Royal Bafokeng Sports (RBS)

<u>RBS Mandate</u>:

Coordinate sport in Bafokeng regions.

Departmental Deliverables:

Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R98,259	N\A	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	40	0	0	0			0
Number of SMMEs receiving opportunities	17	0	0	0			(
Value of SMME opportunities	R511,359	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017 Total	2018 Target	1 st Q 2018	2 nd Q 2018	3 rd Q 2018	4 th Q 2018	2018 Total
Basketball							
Number of people participating in the Basketball programme	1,035	600	600	600			600
Number of players participating in the Provincial teams	12	15	0	0			(
Number of local coaches selected for Provincial and National duties	4	6	0	0			(
Number of players attaining Basketball scholarships (Local/International)	3	0	0	1			1
<u>Netball</u>							
Number of netball clubs in RBN	15	29	29	29			29
Number of players in all the netball clubs in RBN	510	500	510	600			600
Number of leagues games played	139	NVR	NVR				NVF
<u>Athletics</u>			-	1	1		
Number of children, youth and adults participating in athletics.	742	700	596	496			496
Number of Athletic events hosted involving local athletes	6	N/A	12	0			12
Number of scholarships awarded to athletes	0	N/A	1	0			1
Number of athletes qualifying for provincial competitions	40	140	160	0			160
Disability Sport			1				
Number of PwD participating in the disability programme	120	30	26	17			17
RBS Metshameko Football			I	1	1		
Number of children participating in the league games	1,418	735	53	146			53
Number of children identified to play in the academy	100	N/A	35	120			120
Number of learners participating in primary and high school tournaments within Royal Bafokeng Nation	7,185	4,000	3,048	1,750			4,798

Martial Arts					
Number of Martial arts participants	200	120	60		60
enrolled					

*NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most of the targets were well attained in the 2nd quarter of 2018.

Shared Services

Shared Services Mandate:

Render HR, Financial, Procurement, IT and Legal services to the RBN

Human Resource (HR)

Departmental Deliverables:

Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of performance management agreements received	344	400	226	127			353
Number of performance management assessments received	626	800	0	228			228
SDL Levy Paid to SETA	R1.12m	R1.02m	R304,460	R317,849			R622,309
Mandatory Grant Received from the SETA	R 0.00	R100,000	R56,144	R0.00			R56,144
Number of employees benefitting from study assistance	20	N/A	16	0			16
Number of employees benefitting from	0	N/A	37	0			37

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were comfortably attained in the in the 2nd quarter of 2018. Performance management compliance still remains a concern.

Information Technology (IT)

Departmental Deliverables:

IT Impact on <i>Morafe</i> and key deliverables							
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created	0	0	0	0			0
through projects/ programmes (temporary and permanent)							
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of Helpdesk requests resolved	1,605	N/A	438	332			770
Number of content uploads to Local Intranet	14	N/A	11	1			12
Website up time percentage (Local Intranet)	87%	>99%	90%	100%			100%
Internet service up time percentage	100%	>90%	96%	100%			100%
Server service up time percentage	99%	>90%	96%	100%			100%
Phone up time percentage	100%	>90%	96%	90%			90%
Hours of downtime on ICT services during	0.5	0	3	0			3
working hours							
		100%		100%			100%

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were generally attained in the 2nd quarter of 2018.

Procurement

Departmental Deliverables:

Procurement Impact on Morafe and	key delivera	bles					
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Fleet Management							
Number of vehicles in RBN fleet	175	N/A	175	175			175
Procurement							
Number of tenders awarded	3	8	0	0			0
Total Rand Value of awarded Tenders	R10.75m	R25m	R0.00	R0.00			R0.00
Total Rand value awarded to local SMMEs - Tenders	R 0.00	R13.7m	R0.00	R0.00			R 0.00
Number of Purchase Orders generated	2,798	1,800	444	591			1,035
Total Rand Value of awarded Purchase Orders	R53.35m	R12m	R9.41m	R8.79m			R18.2m
Total Rand value awarded to local SMMEs- Purchase Orders	R14.6m (27%)	R2m	R1.9m	R3.64m			R5.54m (+/-30%)

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Targets were generally well attained in the 2nd quarter of 2018.

Finance

Departmental Deliverables:

Finance Impact on <i>Morafe</i> and key o	leliverables	S					
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of Financial statements prepared and submitted to different departments	262	240	0	23			23
Number of Clean Audit reports on financial statements	10	4	5	5			5
R-value of total income received (incl. Grants)	R489.1m	N/A	R93.27m	R123.2m			R216.46m
R-value of debts collected (Rental property)	R6.46m	R4.5m	R1.21m	R997,241			R2.21m
R-value of debts collected (Water and Rates)	R108,636	R840,000	R53,400	R165,500			R165,500

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

- Targets were generally well attained in the 2nd quarter of 2018.
- Debt collection targets missed for water and rates. Community engagements and other initiatives such as implementation of the water management strategy will address payment of services.

Legal

Departmental Deliverables:

Legal Impact on Morafe and key delive	erables						
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	0	0	0	0			0
Value of SMME opportunities	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Number of litigious matters pending by the end of the reporting period	5	N/A	16	20			36
Number of litigious matters finalized during the reporting period	10	N/A	1	3			4
Number of contracts and/or SLAs compiled across all client departments	85	N/A	22	11			33
R-value of legal costs incurred	R940,067	N/A	R662,080	R554,780			R1.2m

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• All targets were generally attained in the 2nd quarter of 2018.

Public Service Management

PSM Mandate:

Increase partnerships with government for major infrastructure and municipal services.

Municipal Services Management

Departmental Deliverables:

Municipal Services Impact on Morafe and	l key deliv	erables					
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities	0	0	0	10			10
created through projects/ programmes							
(temporary and permanent)							
Number of SMMEs receiving opportunities	0	6	0	0			0
Value of SMME opportunities	R 0.00	R15,000	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Rand value of IDP contributions by RLM	R16.93m	R102m	R 0.00	R 4.89m			R4.89m
Rand value of SLP contributions by mining	R21.7m	R99.6m	R16.11m	17.61m			R33.72m
houses							

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Actual values are reliant on the completion of projects by RLM and the mining SLPs.

Land Use Management & Agriculture

Departmental Deliverables:

Land Use Impact on Morafe and key	deliverables						
Impact on <i>Morafe</i> indicators	2017 Total	2017 Target	1 st Q 2018	2 nd Q 2018	3 rd Q 2018	4 th Q 2018	2018 Total
Funding/income secured for specific projects	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
Number of employment opportunities created through projects/ programmes (temporary and permanent)	0	0	0	0			0
Number of SMMEs receiving opportunities	1	4	0	0			0
Value of SMME opportunities	R469,030	R792,000	R 0.00	R 0.00			R 0.00
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Environmental Management							
Number of EIA reports Reviewed	4	N/A	3	0			3
Land Use Management							
R-value of legal costs incurred on land related matters	R7.68m	R 7m	R1.05m	R1.32m			R2.37m
<u>Agriculture</u>							
Value of livestock produce sold through the informal market	R831,500	R180,000	R51,960	R66,050			R118,010
Value of livestock produce sold through the formal market	R339,408	R120,000	R49,800	R72,560			R122,360
Number of crush pens erected for cattle farming	4	3	0	1			1
Boreholes/windmills installed	1	1	0	0			0
Km of firebreaks installed	957km	958km	0	0			0
Value of funding received to assist local farmers	R1.7m	R1.5m	R 0.00	R1.2m			R1.2m

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Targets were generally attained in the 2nd quarter of 2018.

Infrastructure Maintenance

Departmental Deliverables:

and key o	deliverables					
2017			2 nd Q 2018	3 rd Q	4 th Q	2018
Total	Target	2018		2018	2018	Total
R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
0	100	0	26			26
-						
0	11	0	1			1
R 0.00	R28.11m	R 0.00	R5.25m			R5.25m
2017	2018	1 st Q	2 nd Q 2018	3 rd Q	4 th Q	2018
Total	Target	2018		2018	2018	Total
				•	·	
85	20	5	31			36
		•	•	•	·	
R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
0	0	0	0			0
-	TBD	TBD	TBD			TBD
-	TBD	TBD	TBD			TBD
0	0	0	0			0
19,671	19,671	19,671	19,671			39,342
D2 01	D2	D1 1	DC00 770	1		D1 0m
	KSIII	K1.1M	K098,779			R1.8m
	P2.4m	P2 4m	P622 212			R4.0m
	NZ.4111	K5.4111	R052,212			K4.011
	B2.4m	R885 077	R831 106			R1.7m
	112.4111	1003,977	1034,490			N1.711
	R1 92m	R751 114	R413 834			R1.2m
						R169,025
	R254.400	R87.821	R62.976			R150,797
	N/A	R 0.00	R 0.00			R 0.00
R 0.00	N/A	R 0.00	R 0.00			R 0.00
				1		
	2017 Total R 0.00 0 R 0.00 2017 Total 85 R 0.00 0 19,671 R 3.91 m R 3.05 m R 3.32 m R 3.17,0 38 R 321,1 95 R 0.00	2017 2018 Total Target R 0.00 R 0.00 0 100 0 100 0 100 R 0.00 R 0.00 R 0.00 R28.11m 2017 2018 Total Target R 0.00 R28.11m 2017 2018 Total Target R 0.00 R 0.00 R 0.00 R 0.00 Image: R 0.00 Image: R 0.00 R 3.91 R 3m R 3.05 R 2.4m M R 1.92m R 3.17.0 R 318,000 38 R 318,000 R 321.1 R 254,400 95 N/A	Total Target 2018 R 0.00 R 0.00 R 0.00 0 100 0 0 100 0 0 110 0 R 0.00 R28.11m R 0.00 2017 2018 1st Q 2017 2018 1st Q Total Target 2018 85 20 5 R 0.00 R 0.00 R 0.00 0 0 0 0 0 0 0 0 0 0 0 0 19,671 19,671 19,671 R3.91 R3m R1.1m m R3.05 R2.4m R3.4m R3.32 R2.4m R3.4m R3.32 R2.4m R3.4m R3.32 R318,000 R87,759 38 R318,000 R87,759 38 R318,000 R87,821 95 R0.00 R0.00 <td>2017 Total 2018 Target 1st Q 2018 2nd Q 2018 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 0 100 0 26 0 100 0 26 0 11 0 1 R 0.00 R28.11m R 0.00 R5.25m 2017 2018 1st Q 2017 2nd Q 2018 7 total Target 2018 2nd Q 2018 85 20 5 31 R 0.00 R 0.00 R 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 19,671 19,671 19,671 19,671 19,671 19,671 19,671 19,671 R3.05 R2.4m R3.4m R632,212 m R3.20 R2.4m R34496 m R1.92m R751,114 R413,834</td> <td>2017 2018 1st Q 2nd Q 2018 3rd Q R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 0 100 0 26 </td> <td>2017 2018 1*t Q 2nd Q 2018 3*d Q 4th Q R 0.00 R 0.00</td>	2017 Total 2018 Target 1st Q 2018 2nd Q 2018 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 0 100 0 26 0 100 0 26 0 11 0 1 R 0.00 R28.11m R 0.00 R5.25m 2017 2018 1st Q 2017 2nd Q 2018 7 total Target 2018 2nd Q 2018 85 20 5 31 R 0.00 R 0.00 R 0.00 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 19,671 19,671 19,671 19,671 19,671 19,671 19,671 19,671 R3.05 R2.4m R3.4m R632,212 m R3.20 R2.4m R34496 m R1.92m R751,114 R413,834	2017 2018 1 st Q 2nd Q 2018 3rd Q R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 0 100 0 26	2017 2018 1*t Q 2nd Q 2018 3*d Q 4th Q R 0.00 R 0.00

Income received in arrears -	R 0.00	N/A	R 0.00	R 0.00		R 0.00
properties occupied by staff						

*Will only be reported after the back capturing by Finance is completed on the new ERP system.

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Most targets were comfortably attained in the 2nd quarter of 2018.

Protective Services

Departmental Deliverables:

l key delive	rables					
2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
Total	Target	2018	2018	2018	2018	Total
R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
66	0	0	0			0
1	1	1	0			1
R11.65m	R 9.47m	R2.52m	R0.00			R2.52m
2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
Total	Target	2018	2018	2018	2018	Total
3,453	N/A	837	968			1,805
456	N/A	106	149			255
570	N/A	140	184			324
R177,773	N/A	R14,400	R0.00			R14,400
	2017 Total R 0.00 66 1 R11.65m 2017 Total 3,453 456	Total Target R 0.00 R 0.00 66 0 1 1 R11.65m R 9.47m 2017 2018 Total Target 3,453 N/A 456 N/A 570 N/A	2017 2018 1 st Q Total Target 2018 R 0.00 R 0.00 R 0.00 66 0 0 1 1 1 R11.65m R 9.47m R2.52m 2017 2018 1 st Q 7017 2018 1 st Q 1 1 1 R11.65m R 9.47m R2.52m 2017 2018 1 st Q 3,453 N/A 837 456 N/A 106 570 N/A 140	2017 2018 1 st Q 2 nd Q Total Target 2018 2018 R 0.00 R 0.00 R 0.00 R 0.00 66 0 0 0 1 1 1 0 R11.65m R 9.47m R2.52m R0.00 2017 2018 1 st Q 2 nd Q 700 R11.65m R 9.47m R2.52m R0.00 2017 2018 1 st Q 2 nd Q 3,453 N/A 837 968 456 N/A 106 149 570 N/A 140 184	2017 2018 1 st Q 2 nd Q 3 rd Q Total Target 2018 2018 2018 2018 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 Image: Comparison of the comparison of	2017 2018 1 st Q 2 nd Q 3 rd Q 4 th Q Total Target 2018 2018 2018 2018 2018 2018 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 R 0.00 Image: Constraint of the

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• All target were well attained in the 2nd quarter of 2018.

Traditional Governance

Departmental Deliverables:

Traditional Governance Impact on More	afe and ke	ey deliveral	oles				
Impact on <i>Morafe</i> indicators	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Funding/income secured for specific	R 0.00	R 0.00	R 0.00	R 0.00			R 0.00
projects							
Number of employment opportunities	416	0	0	72			72
created through projects/ programmes							
(temporary and permanent)							
Number of SMMEs receiving opportunities	57	32	0	24			24
Value of SMME opportunities	R1.08m	R821 280	R 0.00	R463,387			R463,387
Major deliverables	2017	2018	1 st Q	2 nd Q	3 rd Q	4 th Q	2018
	Total	Target	2018	2018	2018	2018	Total
Traditional Governance						•	
Number of Supreme Council sittings	9	7	2	2			4
Number of Traditional Council meetings	8	6	2	2			4
facilitated							
Number of Makgotla Executive meetings	12	2	0	3			3
facilitated							
Number of cases reported and	158	N/A	36	31			67
documented in the Tribal Court							
Community Engagement							
Number of issues of Segoagoe published	4	4	0	1			1
RBN Review- Supreme Council Opening	1	1	1	0			1
Number of Kgotha-Kgothe events hosted	2	2	-	1			1
Number of community member attending	2,486	5,000	-	600			600
Kgotha-Kgothe							

NVR: No Value Reported

Remarks regarding departmental impact indicators and/or deliverables:

• Targets were generally attained in the 2nd quarter of 2018.

Recommendations

UPDATE RESPONSIBILITY AND ACCOUNTABILITY:

The first recommendation is that project and programme managers should take greater responsibility for registering and updating their projects and programmes on the RBN OPMO System. Compliance to the OPMO updating policy should be assessed as part of their performance agreements and the OPMO will provide a report of system use and compliance to heads of institutions and departments prior to every performance assessment period.

OPMO SYSTEM:

Uploading of project and programme related documents still remains a concern. It is the responsibility of the project and programme managers to ensure that all project and programme related or supporting documents are uploaded in the document library.