

bokgabane

botoka le botoka – better and better

From the Royal Bafokeng Operations Room

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PROJECT SPOTLIGHT

FEATURED PROJECTS

Mobile Spaza Project

Project Manager: Ratanang Selomane

Royal Bafokeng Enterprise Development (RBED) is an RBN institute primarily responsible for economic growth and development in the region. Amongst many other objectives within RBED's mandate is to support and develop already established small enterprises in the RBN in an attempt to create jobs, improve sustainability of enterprises and contribute towards reducing poverty in our community. Thus, RBED works very closely with all the small enterprises, particularly those who are registered in the RBED's SMME database.



The Mobile Spaza project is one of the projects initiated to boost already established street vendors. RBED, in collaboration with Fraser Alexander, initiated this project to offer support to the RBN street vendors by facilitating training to the identified vendors and procuring mobile spazas which will enable the vendors to easily showcase their products to customers and also enable them to store their goods and products in a safe and convenient manner. The mobile spazas will offer the vendors an additional transportation option for their products, i.e. the vendors will now be able to sell around villages without having to be in one spot for all the time. Therefore, this project will benefit both the seller and the buyer.

Both RBED and Fraser Alexander worked together to identify the street vendors who would become beneficiaries of this project. Ten street vendors who have been commuting on daily basis from their homes to their operating areas along the main road in Phokeng and Luka were identified. At the end of the project, each beneficiary will have gained skills from the development training they attended and a mobile spaza to help them sustain their businesses.

The project is currently in the design stage, where Fraser Alexander is finalising the design of the mobile spazas. It is important to ensure that the mobile spaza will not cause any physical strain on the vendors and that it will be sufficient in size to carry most of the vendor's products. The spazas will be procured handed over to the identified beneficiaries as soon as the design of the spaza is complete and approved. The project was to be completed in April 2014, but due to the delays in the design and procurement of the spazas, the project may be extended to June 2014.

A project like Mobile spaza is one of the many projects that motivate entrepreneurship, job creation and the local economy in the RBN community. The contribution of Fraser Alexander is an example of how the local mines contribute to growth in the local economy. By managing relationships with these local mines, RBED explores more avenues for combating poverty and unemployment.

PROJECT SPOTLIGHT

Community Outreach Programme (Letsema)

Programme manager: Mamakie Mothibe

The Bafokeng community has always valued their traditions by recognising and celebrating the way things were done in the past. In years gone by local communities used to work together to achieve the same goals like cultivating crops, ploughing and other communal farming activities. People who owned farms and volunteers would get together and work at each member's farm; this was called Letsema in Setswana.



HSDS has adopted this concept to establish a Community Outreach programme which aims at addressing the health and social requirements within the RBN communities. These needs were identified by social workers through home visit and intake programmes. The programme commenced in 2009 and is still running successfully; reaching approximately 2500 community members since inception. The programme aims to encourage community members to volunteer, establish a culture where people assist one another and to assist the RBN social workers to cater to the social needs in the community. The programme targets youth, people with disabilities, the aged, mental health patients and other members of the community who are in need of the services through the monthly outreach projects.

The Letsema, or community outreach, team includes a doctor, physiotherapist, dietician, mental health specialist, clinical specialist, clinical psychologist and social workers. The team always invites volunteers, NGO's and traditional leaders in a particular village that they are visiting to partake in the activities. The activities that are performed during the programme include examinations and referrals, cleaning houses and surroundings, establishment of backyard gardens, and painting of houses and community structures.

The major challenge for the Community outreach (Letsema) programme is the fact that the volunteers, NGO's and other community members do not continue with the services subsequent to the Letsema event. To ensure that the individuals in need of continued support do not get neglected subsequent to the event, the team established a team of care givers who visits these individuals and refer others in critical need to the relevant services.



HSDS's goal is to have healthy, well developed families that support each other within all RBN regions. This will contribute to the RBN's vision of creating a self-sufficient community by the end of the second decade of the 21st century.

PROJECT MANAGER OF THE MONTH: Sydwell Rampe

- You have been employed at Protective services as a Commander of community policing for a year now, is it different from your past working environment?

- *The environment is similar; I used to work in a Crime prevention/Public safety division at my previous place of employment. The only difference is that I am more involved with the community now, and I have more responsibilities in ensuring that the RBN is protected against crime and its property is secured.*

- Can you give a brief description of the programme that you're currently managing?

- *The Reaction force crime operations programme has to do with ensuring the safety and security of the RBN community and its property. We do this through responding to crime related calls from the community, visibility patrols, arresting crime suspects, and assisting the crime victims to register criminal cases. The unit also conducts crime fighting operations with the South African Police Service and other stakeholders such as Home affairs, Public Safety RLM, nature Conservation Rustenburg, etc.*

- In your opinion, how does the programme benefit the community?

- *This programme improves the quality of the community's life; lines of communication are open 24hrs/7 days a week for the community to report criminal activities. They are assured that they can live in harmony without fear of being victims of crime because it is our duty to protect them and apprehend criminals.*

- What are some of the challenges that you have faced in this environment?

- *Small groups within the community who do not want to be involved in this crime prevention initiative; they do not come forward with information related to any criminal activities. Community involvement is crucial since the perpetrators live amongst the community.*

- What do you as an RBN employee find rewarding about working in this environment?

- *Working in a Safety and Security field can be very challenging, but it is immensely satisfying to know that my work contributes to the greater good of the community, because helping people has always been something that I am passionate about.*

- What kind of change would you like to see your programme bringing to the community?

- *Most importantly the reduction if not elimination of crime within the community. Moreover I would like to get the community members involved and for them to gain confidence in Protective Services, because in the words of Vince Lombardi "Individuals' commitment to a group effort-that's what makes a team work, a company work, a society work, a civilization work".*



PROJECT MANAGEMENT CORNER:

What does a “Successful Project” look like?

A project has the following characteristics:

- Start and End Dates: Projects have dates, known as milestones, that specify when project activities are planned to begin and to end
- Resources: Time, money, people and equipment
- Outcomes: Specific, measurable outcomes such as the reduction of defects in a process, building construction or a new piece of software

Therefore, your project will be considered successful if it:

- Delivers the outcomes on-time, within budget and with the agreed upon level of quality.

From the [Project Management: Tips of the Trade](#)

www.rbnoperationsroom.com

Web traffic on the Operations Room website:

Month	Site visits	% New visits	Average time on site	Average pages per visit
March 2014	2215 visits from 62 countries (1498 – SA; 272 – Netherland; 106 – US) 1358 unique visitors	54.18%	00:02:56	2.23
February 2014	1931 visits from 44 countries (1367 – SA; 280 – Kenya; 73 – US) 1233 unique visitors	54.74%	00:03:20	2.83
January 2014	2341 visits from 44 countries (1572 – SA; 278 – Kenya; 116 – US) 1448 unique visitors	55.02%	00:02:57	2.25

BokgabaneQuiz:

Have a go at the Bokgabane Quiz! Three winners will be randomly selected from the correct responses.

1. What is the purpose of a mobile spaza?
2. Name one characteristic of a project?
3. What is Sydwell Rampe's occupation?
4. Who is included in the community outreach team?

BOKGABANE:

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Please send your answers, queries and/or comments on Bokgabane to the OPMO at pmo@bafokeng.com